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CONSUMER COMPLAINT REPORT

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
AUTOMATIC EQUIP. MFG. CO.											
20040316	466708	UNKNOWN	AUTOMATIC	9999	N	N	0	0	EQUIPMENT:ELECTRICAL	NJ	

VEHICLE SEEMS TO GO INTO 4-WHEEL DRIVE BY ITSELF WHILE DRIVING . THIS HAS HAPPENED TO ME THREE TIMES ALREADY. I WANT TO SWITCH DEALERS BUT GM TOLD ME NO I HAVE TO STAY WITH THE DEALER WHO WORKED ON THE VEHICLE. AS THIS HAPPENS THE VEHICLE SLOWS DOWN CONSIDERABLY CAUSING THE SEAT BELT TO LOCK AND HOLD ME BACK. ALSO AT TIMES THE VEHICLE JUST SLOWS DOWN WHILE AT HIGHWAY SPEEDS. THE CHECK 4 WHEEL DRIVE LIGHT COMES ON AND THE PUSH BUTTONS ON THE PANEL DO NOT OPERATE. (THE LIGHTS GO OUT) I ALSO THINK THIS HAS CAUSED MY ODOMETER TO FAST FORWARD.
IT TELLS ME NOW THAT I HAVE 29900 MILES ON THE TRUCK . I HAVE ALL RECORDS AND NEED HELP. I TRAVEL TO WORK 8 TIMES A MONTH AND ROUND TRIP IS 114 MILES THIS DOES NOT SEEM TO WORK OUT . CAN THEY CHECK THE ELECTRONICS AND SEE ACTUAL MILES FROM THE COMPUTER. *JB

BRITAX CHILD SAFETY, INC.

20010828	302678	BRITAX	FREEWAY	9999		N			CHILD SEAT:HARNESS BUCKLE:CONVERTIBLE	AK	

THE BUCKLE CAN BE OPENED BY LIFTING UP ON THE PUSH BUTTON, THE CONSUMER FEELS THE SAFETY SEAT IS UNSAFE FOR USE. (BRITAX FREEWAY 101-93 MANUFACTURED 26-AUG-1998). NLM

20020715	372882	BRITAX	CHILD SAFETY SEAT	9999					CHILD SEAT:HARNESS BUCKLE:INFANT	CT	

BRITAX MODEL # E903132, DOM 04 JUNE 2002. A 2 YEAR OLD CHILD HAS THE STRENGTH TO PRESS ON RED PUSH BUTTON AND RELEASE HARNESS. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

20021008	388364	BRITAX	CHILD SAFETY SEAT	9999					CHILD SEAT:HANDLE (INFANT)	OR	

MODEL #161 MANUFACTURED IN 08/2000. CONSUMER STATES THAT SMALL CHILD IS ABLE TO PRESS RED PUSH BUTTON THAT LOCATED ON SEAT RELEASE THE SEATBELT AND GET OUT OF SEAT. CONSUMER FEELS THIS IS VERY DANGEROUS. PLEASE PROVIDE ANY FURTHER INFORMATION. *MR

20021129	390860	BRITAX	CHILD SAFETY SEAT	9999					SEAT BELTS:FRONT:BUCKLE ASSEMBLY	CA	

MODEL # 161 E900230 MANUFACTURED IN 08/30/2000. THE BUCKLES AND LATCHES ARE DEFECTED. THE CHILD CAN PRESS PUSH BUTTON, AND RELEASE SELF FROM SEAT. PLEASE PROVIDE ANY FURTHER INFORMATION. PH

20030708	410176	BRITAX	BRITAX	9999	N	N			CHILD SEAT:TETHER (STRAP) SECURES TOP OF CHILD SEAT TO VEHICLE	CA	

CONSUMER STATES THAT THE CHILD IS ABLE TO PUSH DOWN ON THE RED PUSH BUTTON AND GET OUT OF THE SEAT. *AK

20051024	565266	BRITAX	E9L06-MARATHON	2003	N	N			CHILD SEAT: HARNESS	WA	

WE HAVE A BRITAX MARATHON CAR SEAT (MAN. 2003). THE SEAT HAS WHAT APPEARS TO BE A MAJOR DESIGN FLAW. THERE IS A STRAP RELEASE BETWEEN THE CHILD'S LEG THAT CAN BE EASILY LOOSENED BY THE CHILD HIM/HERSELF. IF YOU LIFT THIS RELEASE, YOU CAN PULL AND LOOSEN THE STRAPS, ENABLING THE CHILD TO GET OUT OF THE SEAT. VERY LITTLE PRESSURE IS NEEDED AND THIS IS SOMETHING OUR 2 1/2 YEAR OLD DAUGHTER HAS EASILY BEEN ABLE TO DO WHILE SHE HAS BEEN PROPERLY BUCKLED IN. THEY HAVE A LESSER MODEL CALLED THE ROUNDABOUT THAT HAS A PUSH BUTTON RELEASE. THIS APPEARS TO BE A BETTER OPTION, SINCE THE CHILD DOESN'T HAVE THE STRENGTH TO OPERATE THE BUTTON. I SPOKE WITH BRITAX TODAY, AND THEY TOOK MY COMPLAINT, BUT THAT'S

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AS FAR AS IT WENT. THIS IS A BIG
CONCERN FOR ME. THIS IS A REAL DANGER, ESPECIALLY IF THE CHILD ISN'T PROPERLY RESTRAINED. BRITAX TOLD ME THAT IT'S UP TO THE PARENTS TO TELL THE CHILD NOT TO PULL AT IT. WHILE THIS MAY BE
TRUE, IT'S ALSO UP TO THE CAR SEAT MANUFACTURER TO RELEASE A PRODUCT THAT CHILD CAN'T SO EASILY MANIPULATE. I FEEL THERE NEEDS TO BE A RECALL AND THEY NEED TO FIX THIS DESIGN. *NM

CENTURY PRODUCTS

19950612	38564	CENTURY	CHILD SAFETY SEAT	999 9		0	0	CHILD SEAT	DC

THE PUSH BUTTON WHERE YOU UNHOOK THE BUCKLE IS BROKEN THE RED BUTTON IS GONE. PLEASE EXPLAIN. TT

19960319	40542	CENTURY	CHILD SAFETY SEAT	999 9	N	0	0	CHILD SEAT	NC

CENTURY MODEL 4270, DOM 1-21-95, CSS EXPERIENCES LATCH MALFUNCTIONING WHEN HARD TO LATCH AND HARD TO RELEASE RED PUSH BUTTON, RESULTING IN FALSE LATCHING. *AK

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DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
19971009	83794	CENTURY	CHILD SAFETY SEAT	999 9		N		0	CHILD SEAT:MATERIAL/PADDING	OH	

AFTER WEAR AND TEAR OF NORMAL USAGE THE MATERIAL SLIDES OVER THE PUSH BUTTON. THE CONSUMER COULD NOT FIND THE PUSH BUTTON AND HAD TO CUT STRAPS OFF THE SEAT TO RELEASE THE CHILD.

20010330	283299	CENTURY	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:HARNESS BUCKLE:INFANT	PA	

CENTURY MODEL # 44331PBL,DOM 02/02 2000; RED PUSH BUTTON DID NOT LOCK. *AK

20010430	303680	CENTURY	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:HANDLE (INFANT)	IN	

CENTURY MODEL 4515, DOM 08/25/97. HANDLE WHERE RED PUSH BUTTONS ARE CRACKED ON BOTH SIDES. *AK

20010511	310551	CENTURY	CENTURY	999 9	N	N			CHILD SEAT:HANDLE (INFANT)	CA	

CENTURY MODEL # 4388CMD,DOM 04-26-99, PUSH BUTTON ASSEMBLY ON RIGHT SIDE OF SEAT RELEASED, SPRING POPPED OUT. *AK

20010913	311313	CENTURY	CHILD SAFETY SEAT	200 1	N	N			CHILD SEAT:SHIELD ASSEMBLY	AL	

CENTURY MODEL # 45600 MTE, DOM 26/ JAN/ 2001; AS CONSUMER RAISED SHIELD, PUSH BUTTON ASSEMBLY ON THE LEFT SIDE BROKE, SPRING AND SCREWS POPPED OUT.*AK

20011015	323986	CENTURY	CHILD SAFETY SEAT	200 0	N	N			CHILD SEAT:SHIELD ASSEMBLY	IN	

CENTURY MODEL # 44331 TBL, DOM 22-07-2000; PUSH BUTTON ASSEMBLY ON RIGHT SIDE OF SHIELD POPPED OUT. *AK

20011211	331816	CENTURY	CHILD SAFETY SEAT	199 8					CHILD SEAT	MN	

CENTURY MODEL # 4920NSO, DOM 09-30-1998; CONSUMER WAS LOCKING CHILD IN THE CAR SEAT WHEN RED PUSH BUTTON LOCK CRACKED. LOCK WAS MAKING A SNPPING NOIS, BUT DID NOT LOCK.*AK

20020220	351820	CENTURY	CHILD SAFETY SEAT	200 0					CHILD SEAT:HARNESS BUCKLE:BOOSTER	ME	

CENTURY MODEL # 45700LFT, 08-DEC-2000; WHEN TIGHTENING HARNESS STRAP RED PUSH BUTTON WOULD RELEASE LATCH FROM BUCKLE MECHANISM. HARNESS STRAP AND BUTTON ARE TOO CLOSE. WHEN RED
BUTTON IS RELEASED CHILD IS NOT RESTRAINED. *AK

20020618	366783	CENTURY	CHILD SAFETY SEAT	999 9		N			CHILD SEAT:HARNESS BUCKLE:CONVERTIBLE	FL	

CENTURY MODEL 4545 NCB, DOM 11/29/00. RED PUSH BUTTON IS FAILING. CONSUMER CAN'T RELEASE HANDLE. *AK THE BUTTONS ON THE CAR SEAT GET STUCK TO MOVE THE HANDLE FORWARD OR BACKWARDS.
AFTER THE SEAT BELT IS BUCKLED, IT CAN BE WIGGLED AND WILL COME UNDONE FROM THE CAR SEAT HOOK. *JG

20020814	372420	CENTURY	CHILD SAFETY SEAT	200 0					CHILD SEAT:SHIELD ASSEMBLY	MI	

CENTURY MODEL # 45600ATI, DOM 07-19-2000; PUSH BUTTON ASSEMBLY ON BOTH SIDES OF SEAT CONNECTION KEEPS POPPING OUT.*AK

COSCO, INC.

19960909	89966	COSCO	CHILD SAFETY SEAT	199 5		N	0	0	CHILD SEAT	CA	

COSCO CHILD SAFETY SEAT RED PUSH BUTTON BROKE. *AK

19960918	95529	COSCO	COSCO	199 4		N			CHILD SEAT	CA	

COSCO MODEL 02-491, DOM 05-06-94, T-SHIELD ABOVE PUSH BUTTON RELEASE HAS CRUMBLED AND DETACHED FROM CSS BELT, RENDERING CHILD SAFETY SEAT INOPERATIVE. *AK

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20010307	285841	COSCO	CHILD SAFETY SEAT	199 8	N	N	CHILD SEAT:HARNESS BUCKLE:INFANT	AR

COSCO MODEL 02733DOO, DOM 11-30-1998, BUCKLE IS NO LONGER IN WORKING ORDER, WILL NOT STAY BUCKLED UP. *AK THE PUSH BUTTON FOR THE CHILD'S SEAT STRAP POPED OUT WHEN BUCKLING. *YH

20010412	295460	COSCO	CHILD SAFETY SEAT	999 9	N	N	CHILD SEAT:HANDLE (INFANT)	IA

COSCO MODEL # 02-772-MAX, DOM 10/08/1998; RED PUSH BUTTONS THAT LOCK CARRYING HANDLE IN PLACE HAVE POPPED OFF AND COULD NOT BE REATTACHED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

TOY-TQ001-00009094

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DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20010416	294621	COSCO	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:HANDLE (INFANT)	UT	
COSCO MODEL 02-729 SBP, DOM 07/02/1997. ONE OF RED PUSH BUTTONS CAME OFF, AND CONSUMER WAS NOT ABLE TO USE HANDLE.*AK											
20010510	309243	COSCO	CHILD SAFETY SEAT	199 9	N	N			CHILD SEAT:HANDLE (INFANT)	NE	
RED PUSH BUTTONS FOR CARRYING HANDLE BROKE OFF. HANDLE CAN NO LONGER BE USED TO CARRY CHILD SAFELY.*AK											
20010515	310761	COSCO	CHILD SAFETY SEAT	199 9	N	N			CHILD SEAT:HANDLE (INFANT)	MN	
BLUE PUSH BUTTON ON LEFT SIDE OF HANDLE BROKE OFF. HANDLE CANNOT BE RELEASED TO USE UP OR DOWN.*AK											
20010620	296204	COSCO	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:HANDLE (INFANT)	IN	
COSCO MODEL 02758NWS, DOM 07-01-1998; WHILE PUTTING ARM DOWN BOTH SIDES POPPED OFF WHERE ARM CONNECTS TO SEAT. RED PUSH BUTTON ASSEMBLY BROKE. CHILD WAS NOT INJURED. *AK											
20010628	301318	COSCO	CHILD SAFETY SEAT	200 0	N	N			CHILD SEAT:HANDLE (INFANT)	FL	
COSCO MODEL # DOM 03-08-00, USED 6 1/2 MONTHS, AS CONSUMER WAS LOWERING ARM OF SEAT RED PUSH BUTTON ASSEMBLY ON BOTH SIDES OF SEAT BROKE OFF. CHILD WAS NOT INJURED. *AK											
20010710	307154	COSCO	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:POSITIONING CLIP	MA	
COSCO MODEL 02-480WAL,DOM 06/14/01, THERE IS A PLASTIC CLIP WITH A PUSH BUTTON, CHILD WAS ABLE TO REMOVE PLASTIC CLIP AND GET OUT OF SEAT, AND HAD OPENED CAR DOOR TO VEHICLE. PLEASE PROVIDE ANY FURTHER DETAILS.*AK											
20010716	312779	COSCO	CHILD SAFETY SEAT	199 9	N	N			CHILD SEAT:HANDLE (INFANT)	NY	
COSCO MODEL 02750 WDM, DOM 1-21-1999;RED PUSH BUTTON ASSEMBLY HAS BROKEN ON RIGHT SIDE OF SEAT.*AK											
20010910	310375	COSCO	CHILD SAFETY SEAT	199 9	N	N			CHILD SEAT:HANDLE (INFANT)	IL	
COSCO MODEL # 02753, DYB, 1-26-1999; PUSH BUTTON ASSEMBLY BROKE ON BOTH SIDES WHILE RAISING ARM OF HANDLE.*AK											
20010910	310251	COSCO	CHILD SAFETY SEAT	199 9	N	N			CHILD SEAT:HANDLE (INFANT)	IL	
COSCO MODEL # 02753 DYB,DOM 3-18-99; LEFT SIDE OF PUSH BUTTON ASSEMBLY BROKE WHILE RAISING ARM OF HANDLE.*AK *JB											
20010910	310252	COSCO	CHILD SAFETY SEAT	199 9	N	N			CHILD SEAT:HANDLE (INFANT)	IL	
COSCO MODEL # 02753 DYB,DOM 3-18-99; LEFT SIDE OF PUSH BUTTON ASSEMBLY BROKE WHILE RAISING ARM OF HANDLE.*AK *JB											
20011002	320519	COSCO	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:SHIELD ASSEMBLY	FL	
COSCO EDDIE BAUER MODEL # 02870 EBG,DOM 5-6-1999; WHILE RAISING SHIELD RIGHT PUSH BUTTON ASSEMBLY POPPED OUT, AND LEFT SIDE CRACKED. NO INJURIES.*AK											
20011004	319252	COSCO	CHILD SAFETY SEAT	200 0	N	N			CHILD SEAT:SHIELD ASSEMBLY	CA	
02870 EBG, 10-19-2000, CONSUMER STATES WHILE RAISING SHIELD THE ARM ON LEFT SIDE BROKE WHERE IT ATTACHES TO SEAT. PUSH BUTTON ASSEMBLY POPPED OUT.											
20011016	326194	COSCO	COSCO	999 9	N	N	1	0	CHILD SEAT:HARNESS BUCKLE:CONVERTIBLE	GA	
CONSUMER'S 14 MONTH OLD CHILD WAS ABLE TO REMOVE RED PUSH BUTTON FOR HARNESS FROM BUCKLE ASSEMBLY. CHILD WAS THEN ABLE TO PUT SPRING IN HER MOUTH WHICH CUT THE CHILD. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / ATTACHMENTS.*AK											

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20011114	323953	COSCO	CHILD SAFETY SEAT	999 9	N	N	CHILD SEAT:HANDLE (INFANT)	WA

COSCO MODEL # 02-753, DOM 04/05/2000; THERE ARE TWO RED PUSH BUTTONS LOCATED AT BASE OF EACH HANDLE , LEFT SIDE POPPED OFF, AND RIGHT SIDE IS STILL ATTACHED. PLEASE PROVIDE ANY FURHTER
INFORMATION.*AK

TOY-TQ001-00009096

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20011114	324604	COSCO	CHILD SAFETY SEAT	200 0	N	N			CHILD SEAT:SHIELD ASSEMBLY	OK	

COSCO MODEL # 02331 ZAZ, DOM 09-23-2000; WHILE RAISING SHIELD BOTH ARMS BROKE AT SEAT CONNECTION, PUSH BUTTON ASSEMBLY POPPED OUT.*AK

20011121	327773	COSCO	CHILD SAFETY SEAT	999 9					CHILD SEAT:HANDLE (INFANT)	ME	

COSCO MODEL # 02-772MAX, DOM 10/09/98. MODEL # 02-772MAX LEFT SIDE OF SEAT IS CRACKING WHERE CHILD IS SITTING/ WHERE HANDLE IS ATTACHED TO BASE, AND WHERE RED PUSH BUTTON IS LOCATED.
PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

20020128	343098	COSCO	CHILD SAFETY SEAT	199 8					CHILD SEAT:HANDLE (INFANT)	KY	

COSCO MODEL # 02729 BBF, DOM 06-24-1998; BOTH PUSH BUTTON ASSEMBLIES HAVE BROKEN WHILE PUTTING HANDLE IN THE UP POSITION.*AK

20020205	347595	COSCO	COSCO	999 9			0	0	CHILD SEAT:HANDLE (INFANT)	DE	

COSCO MODEL # 02-733-PJF, DOM 14-0CT-1997; YELLOW PUSH BUTTON ASSEMBLY THAT IS USED TO ADJUST POSITION OF CARRYING HANDLE IS STUCK AND WILL NOT RELEASE. PLEASE PROVIDE ANY ADDITIONAL
INFORMATION / DOCUMENTATION.*AK

20020419	349676	COSCO	CHILD SAFETY SEAT	199 9					CHILD SEAT	OH	

02764WDM, 2-11-99, PUSH BUTTON ASSEMBLY BROKE ON BOTH SIDES. NLM

20020625	369851	COSCO	CHILD SAFETY SEAT	200 1		N			CHILD SEAT:SHELL:INFANT	KS	

THE PUSH BUTTON LOCKING DEVICE ON THE COSCO 02-880-MBP CAR SEAT I THINK IS AN UNSAFE DESIGN. THE PLASTIC WORE OVER A 7 MONTH PERIOD AND POPPED OFF. HAD THIS BROKEN DURING AN ACCIDENT IT
WOULD HAVE BEEN VERY BAD! I CONTACTED THE DEALER, COSCO AND THEY FEDEX'ED ME A REPLACEMENT (DIFFERENT TYPE OF CLIP) PART RIGHT AWAY. I BELIEVE THEY HAVE BEEN VERY HELPFUL, BUT I STILL
THINK THIS PART IS UNSAFE. I DON'T SEE HOW IT CAN BE AN ISOLATED OCCURANCE. JUST THOUGHT SOMEONE SHOULD KNOW. IT IS THE PUSH IN CLIP HARNESS RETAINER, THE CAR SEATS COSCO HAS ON THE
MARKET RIGHT NOW HAVE THIS KIND OF CLIP. THANK YOU AND SORRY IF I FILLED OUT THE WRONG FORM!*AK

20020725	378701	COSCO	CHILD SAFETY SEAT	999 9		N			CHILD SEAT	GA	

CONSUMER STATES THAT THE 3 YEAR OLD CHILD IS ABLE TO PULL HARNESS CLIP DOWN AND PRESS RED PUSH BUTTON AND GET OUT OF SAFETY HARNESS, AND OUT OF CHILD SAFETY SEAT. THE CONSUMER FEELS
THAT THE SEAT IS VERY UNSAFE. *JB CONSUMER SAYS THAT SHE HAD CONTACTED COSCO AND THEY CHARGED HER $3.50 TO REPLACE THE PART(THE ORIGINAL HARNESS STRAP). *SCC

20020807	367411	COSCO	CHILD SAFETY SEAT	200 1					CHILD SEAT:SHIELD ASSEMBLY	MO	

COSCO MODEL # 02019WAL, DOM 9-27-2001, PUSH BUTTON ASSEMBLY AT SEAT CONNECTION COMES APART WHEN SHIELD IS MOVED EITHER UP OR DOWN.*AK

20020829	375080	COSCO	CHILD SAFETY SEAT	999 9					CHILD SEAT:HANDLE (INFANT)	TX	

COSCO MODEL # 02-740 BGH, DOM 09 MAY 2002. LOCKING MECHANISM THAT IS ATTACHED TO HARNESS WITH RED PUSH BUTTON WILL NOT STAY LOCKED. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

20020910	380617	COSCO	COSCO	999 9					CHILD SEAT:HARNESS BUCKLE:INFANT	IN	

COSCO MODEL # 480WAL, DOM 05-10-2001; UPPER CROSSBAR PUSH BUTTON ON 5 POINT HARNESS BROKE OFF WHEN DEPRESSED TO RELEASE IT.*AK

20020917	382694	COSCO	CHILD SAFETY SEAT	999 9					CHILD SEAT:TETHER (STRAP) SECURES TOP OF CHILD SEAT TO VEHICLE	TX	

COSCO MODEL # 02-848BNG, DOM 03/18/02. HARNESS STRAPS SOMETIMES WILL NOT LOCK INTO PUSH BUTTON MECHANISM, SO CHILD IS RIDING UNRESTRAINED. CONSUMER IS

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STILL WAITING ON COSCO TO CALL.
PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

20021009	387735	COSCO	CHILD SAFETY SEAT	200 1				CHILD SEAT:POSITIONING CLIP	AZ

MODLE# 02-537 MBP/MFR DATE 7 OCT 02: CONSUMER STATES THAT THE PUSH BUTTON ON THE RETAINER CLIP HAS BROKEN. CONSUMER UNABLE TO ADJUST THE HARNESS STRAPS. MANUFACTURER NOTIFIED.
FEEL FREE TO PROVIDE ANY FURTHER INFORMATION. MR

20021220	395696	COSCO	CHILD SAFETY SEAT	200 1	N	N		CHILD SEAT:TETHER (STRAP) SECURES TOP OF CHILD SEAT TO VEHICLE	HI

02-480WAL MANUFACTURED IN 03/15/01. THE 2-POINT HARNESS ON CHILD SEAT CAN EASILY BE REMOVED BY A SMALL CHILD BY PRESSING THE RED PUSH BUTTON. CONSUMER STATES AS A RESULT CHILD WAS
INJURED IN A COLLISION. PLEASE PROVIDE ANY FURTHER INFORMATON. TS

TOY-TQ001-00009098

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20030106	399609	COSCO	CHILD SAFETY SEAT	2002	N	N			LATCHES/LOCKS/LINKAGES	CA	

02-740 BGH THE RED PUSH BUTTON THAT IS USE TO UNLOCK THE HARNESS ON CHILD SEAT, CONSUMER STATES BUTTON POPPED OFF WHILD VEHICLE WAS BEING DRIVEN. CAUSE IS UNKNOWN. CONSUMER FEELS
THE BUTTON IS DEFECTED. PLEASE PROVIDE ANY FURTHER INFORMAITON.

20031014	437499	COSCO	CHILD SAFETY SEAT	1998	N	N			CHILD SEAT:HANDLE (INFANT)	IA	

COSCO MODEL 02--772MAX, DOM 10/10/1998; HANDLE PUSH BUTTONS BROKE, LEAVING THE CHILD UNRESTRAINED. MANUFACTURER WAS NOTIFIED. *AK

20051229	573482	COSCO	DESIGNER 22	2002	N	N			CHILD SEAT:HARNESS BUCKLE	OK	

DT: THE CONTACT STATED THE HARNESS BUCKLE RELEASE BUTTON FELL APART WHEN RELEASING THE BUCKLE. THE RED CENTER PUSH BUTTON POPPED OUT AND THE SPRING THAT AIDED THE BUCKLE ASSEMBLY
POPPED OUT AS WELL. THE MANUFACTURER HAS NOT BEEN CONTACTED. NO REPAIRS HAVE BEEN MADE.*AK

DAIMLERCHRYSLER CORPORATION

19950524	35041	PLYMOUTH	HORIZON	1990		N	0	0	SEAT BELTS:FRONT:BUCKLE ASSEMBLY	MN	
1P3XL18D4LC		19950524									

DRIVER'S SHOULDER/LAP BELT BUCKLE INOPERATIVE, DUE TO PUSH BUTTON BECOMING BRITTLE AND PIECES HAVE FALLEN INSIDE. TT

19950531	36495	PLYMOUTH	ACCLAIM	1990	Y	N	1	0	POWER TRAIN:AUTOMATIC TRANSMISSION:PARK/NEUTRAL START SWITCH	MI	

CAR WAS PARK ENGINE WAS OFF A TEN YEAR OLD BOY PUSH BUTTON ON TOP OF SHIFT KNOB TRANSMISSION WAS IN REVERSE WITH ENGINE OFF WENT DOWN A HILL CAR WAS TOTALED.

19960123	26331	PLYMOUTH	VOYAGER	1998		N	0	0	LATCHES/LOCKS/LINKAGES:HATCHBACK/LIFTGATE:LOCK	NY	
1P4FH4037JX		19960123									

HATCHBACK RECALL; OWNER HAS PUSH BUTTON LATCH AND HAS TRIED SINCE "OCT 95". WAS TOLD HE WOULD BE PUT ON PRIORITY LIST. HAS NOT HEARD ANYTHING.*JB

19960123	26332	PLYMOUTH	VOYAGER	1998		N	0	0	LATCHES/LOCKS/LINKAGES:HATCHBACK/LIFTGATE:LOCK	NY	
1P4FH4037JX		19960123									

HATCHBACK RECALL; OWNER HAS PUSH BUTTON LATCH AND HAS TRIED SINCE "OCT 95". WAS TOLD HE WOULD BE PUT ON PRIORITY LIST. HAS NOT HEARD ANYTHING. PLEASE DESCRIBE.

19961024	102391	DODGE	ARIES	1998		N			SEAT BELTS:FRONT:BUCKLE ASSEMBLY	OR	
3B3BK46D5KT		19961024									

DRIVER'S SIDE PUSH BUTTON RELEASE IS INOPERATIVE, SEAT BELT BUCKLE WON'T DETACH, ALSO, PASSENGER'S SIDE BUCKLE PLASTIC COVER HAS FALLEN OFF. *AK CONSUMER WAS STUCK IN THE DRIVER SIDE
SEAT BELT, IT WOULD NOT DETACH, CONSUMER HAD TO WIGGLE OUT OF IT, CONSUMER STATES BELTS DO NOT RETRACT WHEN NOT IN USE. *SLC

19961024	102392	DODGE	ARIES	1998		N			SEAT BELTS:FRONT:RETRACTOR	OR	
3B3BK46D5KT		19961024									

DRIVER'S SIDE PUSH BUTTON RELEASE IS INOPERATIVE, SEAT BELT BUCKLE WON'T DETACH, ALSO, PASSENGER'S SIDE BUCKLE PLASTIC COVER HAS FALLEN OFF. *AK CONSUMER WAS STUCK IN THE DRIVER SIDE
SEAT BELT, IT WOULD NOT DETACH, CONSUMER HAD TO WIGGLE OUT OF IT, CONSUMER STATES BELTS DO NOT RETRACT WHEN NOT IN USE. *SLC

19981210	123664	CHRYSLER	LEBARON	1998	N	N			SEAT BELTS:FRONT:BUCKLE ASSEMBLY	CA	
1C3BC56D9JF		19981210									

PUSH BUTTON LOCKING MECHANISM ON THE DRIVER'S LAP AND SHOULDER BELT COMBINATION WOULD NOT UNLOCK, CAUSING THE DRIVER TO BECOME TRAPPED IN THE SEAT

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WHICH RESULTED IN THE OCCUPANT
CUTTING THE SEAT BELT OFF BEFORE EXITING THE VEHICLE. *AK *ML

20010515	311644	JEEP	WRANGLER	199			SEAT BELTS:FRONT:ANCHORAGE		VA
1J4FY19P4SP		20010425							
				5					

THE DRIVER SIDE SEAT BELT CONFINES CONSUMER TO HER SEAT, CAN BARELY REACH THE RADIO, PASSENGER SIDE SEAT BELT DOES NOT RETRACT INTO CASING AND THE PUSH BUTTON STICKS, ALSO THE
PASSENGER HAS TO HOLD THE BUTTON DOWN TO LOCK IN THE BELT, THE BACK SEAT BELTS WORK THE SAME WAY OR DON'T WORK AT ALL. *JB

20020424	351777	DODGE	DAKOTA	199			SEAT BELTS:FRONT:ANCHORAGE		IL
1B7GL23Y7SW		20020424							
				5					

LAP AND SHOULDER BELTS WILL NOT UNLOCK. WHEN PRESSING RED PUSH BUTTON THERE IS NO RESPONSE. CONSUMER HAD TO USE SCISSORS TO CUT STRAPS SO PASSENGER COULD GET OUT. PLEASE PROVIDE
ANY FURTHER INFORMATION.*AK

20030826	432756	CHRYSLER	TOWN AND	200	N	N	SEAT BELTS:FRONT:BUCKLE ASSEMBLY		PA
			COUNTRY	0					

DRIVERS SEAT BELT WILL NOT RELEASE, THE PUSH BUTTON IS VERY HARD TO PRESS. PASSENGER IS NOT PROPERLY RESTRAINED. *AK

TOY-TQ001-00009100

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20050628	544376	DODGE	STRATUS	199	N	N			POWER TRAIN:AXLE ASSEMBLY	MT	
1B3EJ46X4VN	20050628			7							

DT: DODGE STRATUS 1997. CONSUMER RECEIVED RECALL NOTICE CONCERNING TRANSAXLES FLOOR SHIFTER PARK INTERLOCK. CONSUMER SAID THAT IT BROKE, CAUSING THE AXLE TO MALFUNCTION. WHEN
TURN THE CAR ON CONSUMER COULD SHIFT THE SHIFTER INTO GEAR WITHOUT PUSHING THE BUTTON ON SHIFTER OR PRESSING THE BRAKES. BEFORE HAD TO PRESS THE BRAKE AND PUSH BUTTON TO GO INTO
GEAR. CURRENTLY, VEHICLE WILL NOT GO INTO GEAR UNLESS CONSUMER SHUT THE VEHICLE OFF AND TURNING IT BACK ON. SOMETIMES WHEN SHUTTING THE VEHICLE OFF IT WOULD NOT SHUT OFF UNTIL
CONSUMER MESSED WITH THE SHIFTER. CONSUMER CALLED IN FOR RECALL REPAIRS, AND CONSUMER WENT BACK TO PICK UP VEHICLE AND THE DASHBOARD AND STEERING COLUMN WERE TAKEN APART AND NOT
PUT BACK TOGETHER. CONSUMER SAID IT WAS LAYING ON THE FRONT PASSENGER'S SIDE. THERE WAS NO FAN BELT ON ENGINE. CONSUMER SAID THAT DEALER CHARGED HER $87.00. *AK

20051111	567164	JEEP	LIBERTY	200	N	N	1	0	SEAT BELTS:FRONT:BUCKLE ASSEMBLY	MO	
1J4GK48K22W	20051111		60000	2							

2002 JEEP LIBERTY REF. NHTSA ACTION # PE 05-046 DRIVER SEAT BELT LATCH WILL NOT LATCH . RED PUSH BUTTON IS STUCK DOWN. SOUNDS LIKE PIECE IS LOOSE INSIDE LATCH . AM NEEDING TO GET NEW
LATCH ASSY. BROKEN ASSY WILL BE AVAILABLE. *NM

20060314	581088	JEEP	LIBERTY	200	N	N	0	0	SEAT BELTS:FRONT	MI	
1J4GL48K72W	20060314		56617	2							

FRONT DRIVERS SIDE SEAT BELT, STUCK WITH PUSHBUTTON DOWN; WILL NOT LOCK. *NM

DOREL JUVENILE GROUP

20041124	505196	COSCO	HIGH BACK BOOSTER	999 9	N	N			CHILD SEAT:POSITIONING CLIP	VA	

COMPLAINT RECEIVED VIA E-MAIL."I WANT TO REPORT A FAILURE OF A CRUCIAL PART OF MY CHILD'S CAR SEAT--EDDIE BAUER HIGH BACK BOOSTER WITH 5-POINT HARNESS--COSCO-MANUFACTURED IN OCT. 2001,
PURCHASED IN SPRING 2002--MODEL 02-880-MBP 10/30/2001 TWO WEEKS AGO THE PUSH BUTTON ON THE CHEST CLIP BROKE OFF, RENDERING THE HARNESS USELESS. THIS SEAT HAS NOT SEEN A WHOLE LOT OF
USE, SINCE I LIVE IN THE COUNTRY, AND AM NOT THE "SOCCER MOM" TYPE (ONCE A WEEK ON AVERAGE). I COMPLAINED TO THE MANUFACTURER, AND THEY PROMPTLY SENT ME A REPLACEMENT CLIP IN A PLAIN
ENVELOPE, NOTHING ELSE ENCLOSED (SUCH AS A LETTER OR OTHER ACKNOWLEDGEMENT OF THE PROBLEM, AND WHAT THEY MIGHT DO TO ADDRESS THE PROBLEM). I AM CONCERNED THAT THEY MAY DO
NOTHING. I CANNOT IMAGINE THAT MY SEAT (GIVEN IT'S LOW USE) IS THE ONLY SEAT WITH WHICH THIS HAS HAPPENED. I SHUDDER TO THINK WHAT MIGHT HAVE HAPPENED SHOULD THE BUTTON FAIL IN A CRASH--

EVENFLO COMPANY, INC.

19960221	30532	EVENFLO	CHILD SAFETY SEAT	999 9		N	0	0	CHILD SEAT	NY	

EXPERIENCED INTERMITTENT STICKING OF RED PUSH BUTTON RELEASE, WHICH MAKES HARD TO DISCONNECT LATCH MECHANISM, EVENFLO MODEL 235, MFR. DATE 10-94. *AK

19960221	30428	EVENFLO	CHILD SAFETY SEAT	999 9		N	0	0	CHILD SEAT	NY	

EXPERIENCED INTERMITTENT STICKING OF RED PUSH BUTTON RELEASE, WHICH MAKES HARD TO DISCONNECT LATCH MECHANISM, EVENFLO MODEL 235, MFR. DATE 10-94. *AK

19960509	52591	EVENFLO	CHILD SAFETY SEAT	999 9		N	0	0	CHILD SEAT	NJ	

EVENFLO MODEL 207, DOM 10-18-95, RED PUSH BUTTON RELEASE OF CARRIER PORTION HAS BROKEN, RESULTING IN LATCH MECHANISM NOT LOCKING IN PLACE. *AK

19960909	90129	EVENFLO	CHILD SAFETY	199		N	0	0	CHILD SEAT	IL	

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			SEAT	4							

EVENFLO MODEL 235, DOM 05-19-94, CHILD SAFETY SEAT BAR SHIELD ADJUSTABLE PUSH BUTTON RELEASE LEFT SIDE HAS BROKEN OFF, CAUSING LOOSE FIT AROUND CHILD. *AK

19990127	144935	EVENFLO	ULTARA I	999 9	N	N			CHILD SEAT:BASE (INFANT)		FL

EVENFLO MODEL 235210P2, DOM MAY 5, 1997; THE RED RIGHT BUTTON THAT IS ATTACHED TO THE BASE OF THE CHILD SAFETY SEAT PUSH BUTTON BROKE WHILE CHILD WAS STRAPPED IN THE SEAT, MAKING
THE CSS INOPERATIVE. PLEASE PROVIDE FURTHER INFORMATION. *AK

19990804	174691	EVENFLO	CHILD SAFETY SEAT	199 7	N	N	0	0	CHILD SEAT		OH

EVENFLO CHILD SAFETY SEAT HAS TWO SIDES ON WHICH ELBOWS CAN REST ON, AND THREE POSITIONS TO ADJUST. CHILD CAN REACH AND PUSH BUTTONS TO ADJUST. WHEN REACHING THIRD HOLE, SPRING FALLS
OUT AND CHILD CAN RELEASE IT BY HIMSELF. PROBLEM STILL EXISTS. PROVIDE FURTHER INFORMATION. *AK

19991216	191970	EVENFLO	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:POSITIONING CLIP		TX

EVENFLO MODEL # 235115P1, DOM 02-JUL-1999; RED BUTTON TO ADJUST SHIELD, WAS PUSHED BY 2-YEAR OLD & CAME APART. THE BUTTON HAD BROKEN. THIS CAUSED THE SPRING TO POP OUT FROM ONE SIDE.
THE CHILD GOT OUT OF SEAT. PURCHASED ANOTHER CSS, LIKE THE FIRST. THOUGHT THAT HAD BROKE ALSO. NOTICED CHILD COULD PUSH BUTTON & RELEASE ITSELF. *AK

TOY-TQ001-00009102

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20010417	295649	EVENFLO	ON MY WAY	2000	N	N			CHILD SEAT:HANDLE (INFANT)	NV	

EVENFLO ON MY WAY MODEL # 207, DOM APR 24-00: CARRYING HANDLE HAS SUDDENLY AND UNEXPECTEDLY UNLATCHED FROM RED PUSH BUTTON ASSEMBLY, WHICH CAUSED CHILD TO ROLL OVER. CHILD WAS STRAPED IN, AND SUSTAINED NO INJURY. MANUFACTURER NOTIFIED, AND SENT A REPAIR KIT. REPAIR KIT WAS INSTALLED, AND PROBLEM HAS REOCCURRED. MANUFACTURER WAS NOTIFIED AGAIN, AND REPLACED SEAT. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

20010803	319183	EVENFLO	219	9999	N	N			CHILD SEAT:SHIELD ASSEMBLY	OH	

EVENFLO MODEL # 219143P2 DOM , 8-17-1998; WHEN RAISING ARM TO TAKE CHILD OUT OF SEAT RED PUSH BUTTON ASSEMBLY BROKE ON RIGHT SIDE.*AK

20011031	329665	EVENFLO	EVENFLO	9999	N	N	0	0	CHILD SEAT:SHIELD ASSEMBLY	VA	

EVENFLO MODEL 2381J4P2, DOM 05-JAN-2000; SHIELD SIZE ADJUSTER FELL APART. RED PUSH BUTTON ASSEMBLY DISCONNECTED FROM SEAT. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / ATTACHMENTS.*AK

20030813	428186	EVENFLO	EVENFLO	9999	N	N			CHILD SEAT:HANDLE (INFANT)	CA	

CONSUMER STATES THAT CHILD SEAT ARM THAT COMES DOWN OVER CHILD'S HEAD HAS A PUSH BUTTON ON IT THAT POPPS OUT WHEN PRESSED BY THE CHILD. *AK

FORD MOTOR COMPANY

19950524	34597	FORD	FESTIVA	1998		N	0	0	SEAT BELTS:FRONT:BUCKLE ASSEMBLY	TX	
KNJBT06H2K6		19950524									

SHOULDER/LAP BELT BUCKLE RED PUSH BUTTON TAB IS INOPERATIVE, DUE TO PLASTIC BROKEN PIECE WHICH HAVE FALLEN INTO LATCH MECHANISM, MALE WON'T GO INTO FEMALE. TT

19950608	38115	LINCOLN	MARK	1992		N	0	0	POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND	WV	
1LNCM93E7NY		19950420									
				2					LINKAGE:FLOOR SHIFT		

GEAR SHIFT LEVER PUSH BUTTON BROKE, WHICH COULD RESULT IN TRANSMISSION GOING INTO REVERSE INSTEAD OF OVER DRIVE. *SKD

19950610	38938	FORD	FESTIVA	1998		N	0	0	SEAT BELTS:FRONT:BUCKLE ASSEMBLY	MA	
KNJBT0649K6		19950610									

DRIVERS SEAT BELT BUCKLE JAMMED, ALSO PUSH BUTTON IS CHIPPING UPON USAGE. TT

19951108	11794	LINCOLN	CONTINENTAL	1998		N	0	0	SEAT BELTS:FRONT:BUCKLE ASSEMBLY	MD	

PUSH BUTTON ON BUCKLE STICKS NOT ALLOWING LATCH TO ENGAGE. PLEASE DESCRIBE DETAILS. TT

19990320	152499	FORD	TAURUS	1999					EQUIPMENT:ELECTRICAL:AIR CONDITIONER	AL	
1FALP54PA29		19990320									
				3							

MYLAR COVER ON PUSH BUTTONS ON CLIMATE CONTROL PANEL CRACKED/FELL OFF, EXPOSING BACKLIGHT. FORD DOES NOT SELL REPLACEMENT BUTTONS, ONLY THE ENTIRE CONTROL UNIT MODULE, WHICH IS EXPENSIVE. THIS PROBLEM IS EXTENSIVELY DOCUMENTED ON LISTQUEST, ACCESSIBLE THROUGH WWW.SHOTIMES.COM. I HAVE ALSO EXPERIENCED FAILURE OF CLIMATE CONTROL FAN OPERATING ON ANYTHING BUT HIGH SPEED. THIS IS ALSO DOCUMENTED ON PREVIOUSLY MENTIONED SITE. *AK

20000306	228904	LINCOLN	MARK VIII	1999		N	0	0	ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH	GA	
1LNLM91V3RY		20000306									
				4							

DASH PANEL CONTROL PUSH BUTTONS FOR HEAT AND AIR CONTROL PLUS TEMPERATURE SETTINGS PUSH OUT AND THEN YOU ARE UNABLE TO SEE THE BUTTONS WITH THE

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SETTINGS ON THEM TO WHAT THEY
CONTROL. YOU TAKE YOU ATTENTION AWAY FROM DRIVING TO SET THE CONTROLS, AND WHEN THAT HAPPENS YOU DON'T LOOK AT THE ROAD. WHEN THE BUTTONS PUSH IN AND IT LEAVES A HOLE IN THE
BUTTONS AND LIGHT THEN COMES OUT BRIGHTLY. *AK

20010717 311054 LINCOLN LS 200 VISIBILITY:WINDSHIELD WIPER/WASHER:SWITCH/WIRING OH
1LNHM87A0YY 20010619
0

WHILE DRIVING, WINDSHIELD WIPERS QUIT WORKING AND BOTH WASHER CAME OFF CAUSING WIPER FLUID TO SPRAY ONTO THE WINDSHIELD CAUSING ZERO VISIBILITY, WIPER DELAYS WERE INOPERATIVE AND THE
PUSH BUTTON CONTROL DID NOT RELEASE ANY FLUID, ON THE WAY HOME THE WASHERS PERIODICALLY SPRAYED FLUID ON THEIR OWN, DEALER IS GOING TO REPLACE THE WIPER SWITCH. *SLC

20040928 494635 MERCURY GRAND MARQUIS 200 N N SEAT BELTS:FRONT:BUCKLE ASSEMBLY DC
2MEFM75W3YX 20040913
0

PROBLEMS WITH SEATBELTS ON 2000 MERCURY GRAND MARQUIS. *MR THE FAILURE OCCURRED WITHOUT WARNING. (THE PUSH BUTTON ON THE BUCKLE WOULD NOT RELEASE) *SC *JB

GENERAL MOTORS CORP.

TOY-TQ001-00009104

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
19951205	19307	GMC	C2500	199		N	0	0	SEAT BELTS:FRONT:BUCKLE ASSEMBLY	NM	
1TTCC24K2LE	19951205										
				0							

DRIVER'S SHOULDER/LAP BELT IS INOPERATIVE, MALE WON'T GO INTO FEMALE PORTION, DUE TO PLASTIC PARTICLES WHICH FELL INSIDE FROM RED PUSH BUTTON. TT

19970116	123993	PONTIAC	TRANS SPORT	199	N	N			STRUCTURE:BODY:DOOR	WI	
				4							

SLIDING DOOR ELECTRICAL, PUSH BUTTON CLOSED, WANTED TO STOP THE DOOR FROM CLOSING, HIT THE BUTTON AGAIN TO STOP FROM CLOSING, THE DOOR WOULD NOT STOP, ARM WAS CAUGHT IN THE DOOR,
AFTER TRYING TO OPEN DOOR THE MOTOR FAILED, HAD TO OPEN THE DOOR MANUALLY. *AK

19970317	134806	GMC	SIERRA	199	N	N			POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND	MS	
1GTEK19M9TE	19970317										
				6					LINKAGE:COLUMN SHIFT		

4-WHEEL DRIVE PUSH BUTTON ENGAGES THE 4-WHEEL DRIVE SYSTEM WITHOUT ANYONE TOUCHING THE BUTTON. *AK

19980826	124032	CHEVROLET	S10	199					POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND	TX	
1GCDT19W3RK	19980723										
				4					LINKAGE:COLUMN SHIFT		

ELECTRONIC PUSH BUTTON 4-WHEEL DRIVE ENGAGES ITSELF AND WILL NOT RETURN TO T2-WHEEL DRIVE. (QCAW)

20000130	208333	CHEVROLET	S10	199		N	0	0	ELECTRICAL SYSTEM:IGNITION:MODULE	KS	
1GCDT19W1R8	20000130										
				4							

THE PUSH BUTTON 4-WHEEL DRIVE SWITCH WORKS PART TIME. THE COMPUTER CAN BE RESET AND IT WILL WORK FOR A WHILE. AT TIMES YOU CAN BECOME STUCK IN 2-HI, 4-HI, AND EVEN 4-LO. THE CONNECTION
AT THE SHIFT MOTOR/ENCODER WAS REMOVED, CLEANED, COATED WILL DIELECTRIC GEL, AND THE BOLT THAT HOLDS IT IN PLACE WAS COATED WITH LOCTITE. THIS CURED PROBLEM FOR APPROXIMATELY 2
WEEKS. THIS PROCEDURE HAS BEEN PERFORMED THREE TIMES INWHICH IT ONLY CURED THE PROBLEM FOR A MINIMAL TIME. I HAVE SPOKE WITH DEALERS IN THE AREA AND THEY KNOW NOTHING. I FEEL THIS IS A
PROBLEM THAT SHOULD BE RECALLED. I VIEWED THE CUSTOMER COMPLAINTES AND NOTICED MANY HAD COMPLAINED ABOUT THE SAME SYMPTOMS(ODI ID-531922, 538102, 985135,472910). THIS MIGHT BE
EXPECTED IF OFFROADED HARD, MY TRUCK IS USED AS A TRUCK BUT NOT ABUSED. PLEASE HELP.

20000130	208463	CHEVROLET	S10	199		N	0	0	POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND	KS	
1GCDT19W1R8	20000130										
				4					LINKAGE:COLUMN SHIFT		

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EXPECTED IF OFFROADED HARD, MY TRUCK IS USED AS A TRUCK BUT NOT ABUSED. PLEASE HELP.

20001031	252239	OLDSMOBILE	CUTLASS	199	N	N	0	0	EQUIPMENT:ELECTRICAL:AIR CONDITIONER	MD	
1G3NG52M3W6	20001031										
				8							

A/C TURNED OFF ON ITS OWN. CONSUMER HAS COME CLOSE TO HAVING AN ACCIDENT, TRYING TO PUSH BUTTONS TO TURN IT BACK ON. CONSUMER FELT THIS WAS UNSAFE. CONSUMER NOTICED STEAM, PULLED
OVER ,AND IT WAS GUSHING COOLANT OUT. TOOK TO DEALER , AND THEY SAID WATER PUMP WENT OUT, AND THERMOSTAT FAILED. CONSUMER FELT LUCKY THIS DIDN'T CAUSE A FIRE. ALSO, ABS FLASHED ON

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20001031 252242 OLDSMOBILE CUTLASS 199 N N 0 0 ENGINE AND ENGINE COOLING:COOLING SYSTEM MD
1G3NG52M3W6 20001031
8

A/C TURNED OFF ON ITS OWN. CONSUMER HAS COME CLOSE TO HAVING AN ACCIDENT, TRYING TO PUSH BUTTONS TO TURN IT BACK ON. CONSUMER FELT THIS WAS UNSAFE. CONSUMER NOTICED STEAM, PULLED
OVER ,AND IT WAS GUSHING COOLANT OUT. TOOK TO DEALER , AND THEY SAID WATER PUMP WENT OUT, AND THERMOSTAT FAILED. CONSUMER FELT LUCKY THIS DIDN'T CAUSE A FIRE. ALSO, ABS FLASHED ON

20001031 252241 OLDSMOBILE CUTLASS 199 N N 0 0 ENGINE AND ENGINE COOLING:COOLING SYSTEM:RADIATOR MD
1G3NG52M3W6 20001031
8 ASSEMBLY

A/C TURNED OFF ON ITS OWN. CONSUMER HAS COME CLOSE TO HAVING AN ACCIDENT, TRYING TO PUSH BUTTONS TO TURN IT BACK ON. CONSUMER FELT THIS WAS UNSAFE. CONSUMER NOTICED STEAM, PULLED
OVER ,AND IT WAS GUSHING COOLANT OUT. TOOK TO DEALER , AND THEY SAID WATER PUMP WENT OUT, AND THERMOSTAT FAILED. CONSUMER FELT LUCKY THIS DIDN'T CAUSE A FIRE. ALSO, ABS FLASHED ON

20001031 252240 OLDSMOBILE CUTLASS 199 N N 0 0 SERVICE BRAKES, HYDRAULIC:ANTILOCK MD
1G3NG52M3W6 20001031
8

A/C TURNED OFF ON ITS OWN. CONSUMER HAS COME CLOSE TO HAVING AN ACCIDENT, TRYING TO PUSH BUTTONS TO TURN IT BACK ON. CONSUMER FELT THIS WAS UNSAFE. CONSUMER NOTICED STEAM, PULLED
OVER ,AND IT WAS GUSHING COOLANT OUT. TOOK TO DEALER , AND THEY SAID WATER PUMP WENT OUT, AND THERMOSTAT FAILED. CONSUMER FELT LUCKY THIS DIDN'T CAUSE A FIRE. ALSO, ABS FLASHED ON

TOY-TQ001-00009106

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20010215	277278	GMC	JIMMY	199		N			SERVICE BRAKES, HYDRAULIC:ANTILOCK	CT	1GKDT13Z8N2
20010212				2							

I RECEIVED A RECALL NOTICE FROM GENERAL MOTORS DURING THE SUMMER OF 2000. THE RECALL NOTICE WAS CREATED BY THE NATION TRAFFIC AND MOTOR VEHICLE ACT AND WAS TITLED CAMPAIGN #G99041-S.
I SCEDULED MY VEHICLE FOR THE UPGRADE AND HAD THIS SERVICE PERFOMED ON 09/20/00. APPROXIMATELY TWO WEEKS AFTER THE UPGRADE THE VEHICLE WAS PLACED IN FOUR WHEEL DRIVE (PUSH BUTTON
TYPE) AND WOULD NOT RELEASE AFTER SEVERAL ATTEMPTS. I REVIEWED THE VEHICLE MANUAL AND WALKED THROUGH THE PROCESS OF RELEASING THE 4WD IF IT BECAME LOCKED UP AND FORTUNATELY IT
WORKED AND RELEASED. I MADE ANOTHER APPOINTMENT WITH THE ORIGINAL DEALER. HIS TECHNICIANS REVIEWED THE VEHICLE ON 10/04 AND SAID THAT THEY HAD PLUGGED IN A VACUMN WRONG AND NOW
EVERYTHING WOULD BE OK. APPROXIMATELY TWO MONTHS LATER I WAS DRIVING THE VEHICLE AND HAD THE FIRST OPPORTUNITY TO ENGANE THE ABS UNIT. IT ENGAGED AND WORKED AS IT HAD FOUR ABOUT
EIGHT YEARS. THE FOLLOWING DAY BOTH THE ABS AND BRAKE DASHBOARD WARNING LIGHTS ILLUMINATED AND STAYED ILLUMINATED. BECAUSE OF TH EBRAKE LIGHT BEING ILLUMINATED AND THE FACT THAT THE
VEHICLE HAD THE ORIGINAL BACK BRAKE SHOES I THOUGHT THAT I CHANGED THE BACK SHOES THAT LIGHT ISSUE MIGHT GO AWAY. AFTER CHANGING THE BACK BRAKE SHOES, INSTALLING SPRING KITS, AND
TURNING THE DRUMS, I REASSEMBLED, ADJUSTED THE SHOES AND "TRIED THE PEDAL" IN MY GARAGE. BOTH THE STANDARD BRAKE PEDAL AND THE EMERGENY BRAKE PEDALS RESPONDED CLOSE TO THE TOP OF
THEIR POSITIONS. AT THIS TIME I STARTED THE VEHICLE AND THE BRAKE PEDAL IMMEDIATLY "FELL" TO THE FLOOR. THE PEDAL PUMPED UP BUT AFTER SEVERAL SECONDS AGAIN FELL TO THE FLOOR. I PURCHASED
A NEW MASTER CYINDER FROM NAPA AND INSTALLED IT. ONLY AFTER A COMPLETE SYSTEM BEEDING DID I REGAIN ANY BRAKE PEDAL. BOTH THE ABS AND BRAKE LIGHT STAYED "ON". BACK TO THE DEALER,

20011116	326198	CADILLAC	DEVILLE	999		N			SEAT BELTS:FRONT:BUCKLE ASSEMBLY	FL	
				9							

CONSUMER RECEIVED RECALL NOTICE ON THE PUSH BUTTON RELEASE FOR THE FRONT OUTBOARD SEAT BELTS (00V-347), CONSUMER TOOK THE VEHICLE TO THE DEALER FOR CORRECTION OF THIS RECALL AND
THEY HAD THE VEHICLE APPROXIMATELY THREE DAYS AND NEVER PERFORMED IT, THE DEALERS EXCUSE WAS THAT THEY DID NOT HAVE THE PARTS AND HAD TO ORDER THEM. *YH

20020514	353738	CADILLAC	DEVILLE	999		N			SEAT BELTS:FRONT:BUCKLE ASSEMBLY	FL	
				9							

CONSUMER RECEIVED RECALL NOTICE ON THE PUSH BUTTON RELEASE FOR THE FRONT OUTBOARD SEAT BELTS (00V-347), CONSUMER TOOK THE VEHICLE TO THE DEALER FOR CORRECTION OF THIS RECALL AND
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20020709	373614	PONTIAC	TRANSPORT	199		N			VISIBILITY:WINDSHIELD WIPER/WASHER	AZ	1GMDX03E5VD
20020708				7							

PROBLEM #1 - SEAT BELTS. FOUR OUT OF THE SEVEN SEAT BELTS IN THE CAR HAVE FAILED. SPECIFICALLY THE RETRACTION SYSTEM. FOUR OUT OF SEVEN GOING BAD TO ME, MEANS THIS IS NOT AN ISOLATED
FAILURE. I'M CONCERN ABOUT THE OTHER 3 WORKING IF IN AN ACCIDENT. DEALERS CONTACTED WANT TO CHARGE ME $800 - $1000 TO FIX FOUR SEAT BELTS. NEED TO GET IT FIXED, BUT NOTHING TO BELIEVE I
WON'T BE ASKING THAT SAME DEALER TO FIX THE OTHER 3 SEAT BELTS WHEN THEY GO BAD TOO. DEALERS SAY HIGH COST OF REPAIR IS DIRECTLY ATTRIBUTED TO THE COST OF PARTS. UNLIKE AN ALTERNATOR,
OR OTHER ENGINE COMPONENT, THE SEAT BELT ASSEMBLY IS SOLE SOURCED FROM ONE MANUFACTURER. LOCKED IN TO A NON-COMPETITIVE PRICE (AND OBVIOUSLY OVER INFLATED). PROBLEM #2 - RACK AND
PINON STEERING. I NOTICED ON YOUR WEB SITE WHAT I BELIEVE TO BE THE SAME PROBLEM UNDER PONTIAC TRANSPORTS. BASICALLY TOLD BY DEALER THE RACK AND PINON STEERING SYSTEM IS BAD. OUT OF
WARRANTY, SO BIG BUCKS. HAVE HAD TO PAY QUITE A BIT IN DEALER REPAIR BILLS ALREADY ON VEHICAL. FOR EXAMPLE, PROBLEMS WITH AUTOMATIC SLIDING DOOR, WINDSHIELD WIPERS, BACK HATCH, SIDE
WINDOW, PUSH BUTTONS ON DOOR ARM REST, AIR CONDITIONING.....ALSO POOR DESIGN WITH PLASTIC PARTS IN HIGH STRESSED POINT AREAS.*AK

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20020709 373734 PONTIAC TRANSPORT 199 N STEERING:RACK AND PINION AZ
1GMDX03E5VD 20020708
7

PROBLEM #1 - SEAT BELTS. FOUR OUT OF THE SEVEN SEAT BELTS IN THE CAR HAVE FAILED. SPECIFICALLY THE RETRACTION SYSTEM. FOUR OUT OF SEVEN GOING BAD TO ME, MEANS THIS IS NOT AN ISOLATED
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WINDOW, PUSH BUTTONS ON DOOR ARM REST, AIR CONDITIONING.....ALSO POOR DESIGN WITH PLASTIC PARTS IN HIGH STRESSED POINT AREAS.*AK

20020709 373613 PONTIAC TRANSPORT 199 N SEAT BELTS:FRONT:RETRACTOR AZ
1GMDX03E5VD 20020708
7

PROBLEM #1 - SEAT BELTS. FOUR OUT OF THE SEVEN SEAT BELTS IN THE CAR HAVE FAILED. SPECIFICALLY THE RETRACTION SYSTEM. FOUR OUT OF SEVEN GOING BAD TO ME, MEANS THIS IS NOT AN ISOLATED
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OR OTHER ENGINE COMPONENT, THE SEAT BELT ASSEMBLY IS SOLE SOURCED FROM ONE MANUFACTURER. LOCKED IN TO A NON-COMPETITIVE PRICE (AND OBVIOUSLY OVER INFLATED). PROBLEM #2 - RACK AND
PINON STEERING. I NOTICED ON YOUR WEB SITE WHAT I BELIEVE TO BE THE SAME PROBLEM UNDER PONTIAC TRANSPORTS. BASICALLY TOLD BY DEALER THE RACK AND PINON STEERING SYSTEM IS BAD. OUT OF
WARRANTY, SO BIG BUCKS. HAVE HAD TO PAY QUITE A BIT IN DEALER REPAIR BILLS ALREADY ON VEHICAL. FOR EXAMPLE, PROBLEMS WITH AUTOMATIC SLIDING DOOR, WINDSHIELD WIPERS, BACK HATCH, SIDE
WINDOW, PUSH BUTTONS ON DOOR ARM REST, AIR CONDITIONING.....ALSO POOR DESIGN WITH PLASTIC PARTS IN HIGH STRESSED POINT AREAS.*AK

TOY-TQ001-00009108

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20020709	373735	PONTIAC	TRANSPORT	199		N			STRUCTURE:BODY:DOOR	AZ	
1GMDX03E5VD		20020708									
				7							

PROBLEM #1 - SEAT BELTS. FOUR OUT OF THE SEVEN SEAT BELTS IN THE CAR HAVE FAILED. SPECIFICALLY THE RETRACTION SYSTEM. FOUR OUT OF SEVEN GOING BAD TO ME, MEANS THIS IS NOT AN ISOLATED
FAILURE. I'M CONCERN ABOUT THE OTHER 3 WORKING IF IN AN ACCIDENT. DEALERS CONTACTED WANT TO CHARGE ME $800 - $1000 TO FIX FOUR SEAT BELTS. NEED TO GET IT FIXED, BUT NOTHING TO BELIEVE I
WON'T BE ASKING THAT SAME DEALER TO FIX THE OTHER 3 SEAT BELTS WHEN THEY GO BAD TOO. DEALERS SAY HIGH COST OF REPAIR IS DIRECTLY ATTRIBUTED TO THE COST OF PARTS. UNLIKE AN ALTERNATOR,
OR OTHER ENGINE COMPONENT, THE SEAT BELT ASSEMBLY IS SOLE SOURCED FROM ONE MANUFACTURER. LOCKED IN TO A NON-COMPETITIVE PRICE (AND OBVIOUSLY OVER INFLATED). PROBLEM #2 - RACK AND
PINON STEERING. I NOTICED ON YOUR WEB SITE WHAT I BELIEVE TO BE THE SAME PROBLEM UNDER PONTIAC TRANSPORTS. BASICALLY TOLD BY DEALER THE RACK AND PINON STEERING SYSTEM IS BAD. OUT OF
WARRANTY, SO BIG BUCKS. HAVE HAD TO PAY QUITE A BIT IN DEALER REPAIR BILLS ALREADY ON VEHICAL. FOR EXAMPLE, PROBLEMS WITH AUTOMATIC SLIDING DOOR, WINDSHIELD WIPERS, BACK HATCH, SIDE
WINDOW, PUSH BUTTONS ON DOOR ARM REST, AIR CONDITIONING.....ALSO POOR DESIGN WITH PLASTIC PARTS IN HIGH STRESSED POINT AREAS.*AK

20030708	410161	CHEVROLET	SILVERADO	200	N	N			POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)	PA	
1GCHK23G41F		20030708	279000								
				1							

I HAVE 2001 CHEVROLET 2500 HD 4X4 CREW CAB SHORT BOX, WITH A 5 SPEED ALLISON AUTOMATIC WITH PUSH BUTTON 4 WHEEL DRIVE ON THE DASH. AT 117,000 MILES MY TRANSFER CASE WENT OUT LEAVING ME
STRANDED LUCKILY ONLY 30 MILES FROM HOME. NOW AT 279,000 MILES MY TRANSFER CASE GOES OUT AGAIN THIS TIME LEAVING ME STRANDED ON THE WV TURNPIKE. I REALIZE THE VECHILE HAS HIGH MILES ON
IT MOSTLY FROM TOWING CAMPERS AND MOSTLY ALL HIGHWAY MILES. THE TOTAL 4 WHEEL DRIVE MILES CAN'T BE OVER 200 MILES. I HAVE A FRIEND IN INDIANA WHO HAS A 3500 WITH ABOUT 175,000 MILES ON HIS
AND HE JUST REPLACED TRANSFER CASE THIS PAST WEEK. MY QUESTION IS ARE WE THE ONLY TWO TO HAVE TRANSFER CASE PROBLEMS? NO WHERE CAN I FIND ANY BULLETINS OR ANYTHING RELATING TO GM ON
TRANSFER CASE PROBLEMS. MAYBE YOU COULD LET ME KNOW IF THERE ARE ANY.*AK

20030801	423357	GENERAL	PASSENGER	199	N	N	0	0	POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)	ND	
		MOTORS	VEHICLE	9							

SERVICE 4X4 LIGHT ILLUMINATING INTERMITTENTLY DUE TO FAILURE OF SELECTOR BUTTON FOR THE PUSH BUTTON FOUR WHEEL DRIVE. ALSO DUE TO FAILURE OF THE SWITCH VEHICLE WILL NOT GO INTO FOUR
WHEEL DRIVE AND THE LIGHT WILL ILLUMINATE. GMC AND CHEVROLET DEALERS ARE AWARE AND KNOW OF SEVERAL FAILURES, AND RELAY GM IS DOING NOTHING ABOUT IT. *AK

20031017	438747	CHEVROLET	S10	199	N	N	0		ELECTRICAL SYSTEM	PA	
1GCCT14W0R8		20031017									
				4							

1994CHEVY4X4 PUSH BUTTON WORKS SOMETIMES ONLY LIGHT COME ON AND GOES OFF FOR NO REASON VERY UNDEPENDABLE. IT MIGHT WORK ONE DAY AND NOT WORK FOR A WEEK. A FRIEND OF MINE BOUGHT
THE SAME TYPE OF TRUCK ONLY A LOT NEWER AND HIS DOES THE SAME THING. IS THERE A PROBLEM WITH THESE TRUCKS THAT HAVE 4 WHEEL DRIVE SYSTEMS? *LA

20040113	452823	CHEVROLET	S10	200	N	N	0	0	POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)	PA	
1GCCT19W3Y8		20040113	26142								
				0							

I HAVE A 2000 S-10 ZR2 AND MY 4WD HI DONT WORK, MODULE ON TRANSFER CASE BROKE, ALSO COMPUTER BEHIND DASH THAT CONTROLS 4WD DOESNT WORK CORRECTLY. 100'S OF DOLLARS TO FIX. HONESTLY
PUSH BUTTON 4WD WAS A MISTAKE IN THE FIRST PLACE. THERE WAS NEVER ANYTHING WRONG WITH THE OLD 4WD SHIFTER ON THE FLOOR. MNUFACTURERS SHOULD THINK MORE OF QUALITY NOT CONVENIENCE.
NOW ITS THE MIDDLE OF WINTER AND I GOT A TRUCK WITH ONLY 4WD LO. HOW LOVELY

20040308	460566	CHEVROLET	S10	199	N	N	0	0	POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)	IA	
1GCDT19W2RK		20040308									
				4							

PUSHBUTTON 4-WHEEL DRIVE DOESN'T WORK VERY OFTEN.*AK

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

20040316 466706 CHEVROLET SILVERADO 200 N N 0 0 ELECTRICAL SYSTEM NJ
1GCHK29U73E 20040316 6903
3

VEHICLE SEEMS TO GO INTO 4-WHEEL DRIVE BY ITSELF WHILE DRIVING . THIS HAS HAPPENED TO ME THREE TIMES ALREADY. I WANT TO SWITCH DEALERS BUT GM TOLD ME NO I HAVE TO STAY WITH THE DEALER
WHO WORKED ON THE VEHICLE. AS THIS HAPPENS THE VEHICLE SLOWS DOWN CONSIDERABLY CAUSING THE SEAT BELT TO LOCK AND HOLD ME BACK. ALSO AT TIMES THE VEHICLE JUST SLOWS DOWN WHILE AT
HIGHWAY SPEEDS. THE CHECK 4 WHEEL DRIVE LIGHT COMES ON AND THE PUSH BUTTONS ON THE PANEL DO NOT OPERATE. (THE LIGHTS GO OUT) I ALSO THINK THIS HAS CAUSED MY ODOMETER TO FAST FORWARD.
IT TELLS ME NOW THAT I HAVE 29900 MILES ON THE TRUCK . I HAVE ALL RECORDS AND NEED HELP. I TRAVEL TO WORK 8 TIMES A MONTH AND ROUND TRIP IS 114 MILES THIS DOES NOT SEEM TO WORK OUT . CAN
THEY CHECK THE ELECTRONICS AND SEE ACTUAL MILES FROM THE COMPUTER. *JB

20040316 466707 CHEVROLET SILVERADO 200 N N 0 0 POWER TRAIN NJ
1GCHK29U73E 20040316 6903
3

VEHICLE SEEMS TO GO INTO 4-WHEEL DRIVE BY ITSELF WHILE DRIVING . THIS HAS HAPPENED TO ME THREE TIMES ALREADY. I WANT TO SWITCH DEALERS BUT GM TOLD ME NO I HAVE TO STAY WITH THE DEALER
WHO WORKED ON THE VEHICLE. AS THIS HAPPENS THE VEHICLE SLOWS DOWN CONSIDERABLY CAUSING THE SEAT BELT TO LOCK AND HOLD ME BACK. ALSO AT TIMES THE VEHICLE JUST SLOWS DOWN WHILE AT
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IT TELLS ME NOW THAT I HAVE 29900 MILES ON THE TRUCK . I HAVE ALL RECORDS AND NEED HELP. I TRAVEL TO WORK 8 TIMES A MONTH AND ROUND TRIP IS 114 MILES THIS DOES NOT SEEM TO WORK OUT . CAN
THEY CHECK THE ELECTRONICS AND SEE ACTUAL MILES FROM THE COMPUTER. *JB

20050705 546177 CHEVROLET COLORADO 200 N N EQUIPMENT:ELECTRICAL:AIR CONDITIONER AZ
1GCDT136158 20050801
5

DT: THE CONSUMER STATED THE VEHICLE HAS PUSH BUTTONS TO CHANGE TO 4-WHEEL DRIVE. WITHOUT WARNING THE VEHICLE CHANGED FROM 2-WHEEL DRIVE TO 4-WHEEL DRIVE WITHOUT TOUCHING THE
CONTROLS. THE DEALER CHANGED THE COMPUTER AND SAID THEY COULD NOT FIND THE CAUSE OF THE PROBLEM. CALLER SAID LOANER VEHICLE DID THE SAME THING. MANUFACTURER SAID THEY COULD NOT
FIND THE CAUSE OF THE PROBLEM EITHER. HAD VEHICLE 7 TIMES AT DEALER FOR THIS PROBLEM.*AK THE AIR CONDITION WAS NOT COOLING PROPERLY, THEREFORE THE DEALER REPLACED THE AC CONDENSER.

TOY-TQ001-00009110

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20050705	546081	CHEVROLET	COLORADO	200	N	N			POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)	AZ	
1GCDT136158	20050801										
				5							

DT: THE CONSUMER STATED THE VEHICLE HAS PUSH BUTTONS TO CHANGE TO 4-WHEEL DRIVE. WITHOUT WARNING THE VEHICLE CHANGED FROM 2-WHEEL DRIVE TO 4-WHEEL DRIVE WITHOUT TOUCHING THE
CONTROLS. THE DEALER CHANGED THE COMPUTER AND SAID THEY COULD NOT FIND THE CAUSE OF THE PROBLEM. CALLER SAID LOANER VEHICLE DID THE SAME THING. MANUFACTURER SAID THEY COULD NOT
FIND THE CAUSE OF THE PROBLEM EITHER. HAD VEHICLE 7 TIMES AT DEALER FOR THIS PROBLEM.*AK THE AIR CONDITION WAS NOT COOLING PROPERLY, THEREFORE THE DEALER REPLACED THE AC CONDENSER.

20051026	566302	GMC	SIERRA	200	N	N			POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)	NC	
1GTGK29U9YE	20051026		63000								
				1							

DT: THE CONTACT WA SHAVING PROBLEMS WITH THE PUSH BUTTON MODULE THAT ENGAGES THE FOUR WHEEL DRIVE. THE VEHICLE IS GETTING STUCK BETWEEN TWO WHEEL AND FOUR WHEEL DRIVE. HE HAS
TALKED TO GM, AND VEHICLE WAS NOT UNDER A RECALL. THIS HAS BEEN HAPPENING FOR THREE YEARS. THE VEHICLE HAS NOT BEEN TAKEN TO THE DEALERSHIP FOR ANY REPAIRS. *AK

20060301	578926	GMC	SIERRA	199	N	N	0	0	SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL	OR	
2GTEK19TXX1	20060301		45000								
				9					UNIT/MODULE		

I STARTED UP MY 1999 GMC SIERRA ONE MORNING LAST SPRING TO GO TO WORK AND WHEN PULLING OUT OF THE DRIVEWAY A LOUD NOISE STARTED COMING FROM UNDER THE CAB AND THE ABS LIGHT CAME ON. I
HAD IT CHECKED OUT BY AN INDEPENDENT GARAGE WHO FOUND IT TO BE THE EBCM. THE TRUCK HAD LESS THAN 45000 MILES ON IT AND HAD NEVER BEEN OFF ROAD SO IT HADN'T BEEN MISTREATED. THE MODULE
HAS STAYED ON AND THE ABS LIGHT IS ON ALWAYS. I TRIED TO GET GM TO OWN UP TO THE FAULTY PART BUT THEY REFUSED. I THINK IT IS SHAMEFUL THAT GM PUTS LOW QUALITY ELECTRONIC PARTS IN THEIR
VEHICLES, AND CHARGES SO MUCH FOR THE PARTS. THE EBCM COSTS OVER 900 DOLLARS WHICH IS A LOT OF MONEY. WHEN YOU PAY OVER 30,000 FOR A TRUCK YOU EXPECT IT TO LAST A LONG TIME. BUT GM IS
NOT INTERESTED IN MAKING QUALITY ANYMORE. GM TOLD ME THAT THIS WAS A VERY UNCOMMON PROBLEM, WRONG, ON THE WEB I FOUND MANY PEOPLE HAVE HAD THE SAME PROBLEM AND IN FACT THERE IS A
REBUILD KIT FOR THEM. I ALSO HAD MY 4WD CONTROL MODULE GO OUT AT 140 DOLLARS JUST TO REPLACE A PUSH BUTTON. *JB

20060730	596555	CHEVROLET	COLORADO	200	N	N	0	0	ELECTRICAL SYSTEM	FL	
1GCDT136158	20060730		10000								
				5							

TRUCK HAS PUSH BUTTON 4WD CONTROLS. THREE TIMES IT HAS SWITCHED TO 4WD FROM 2WD I WAS AT SLOW SPEED ONCE IN REVERSE AND EACH TIME I WAS TURNING THE STEERING WHEEL TO THE RIGHT. HAD
THE TRUCK INTO THE DEALER FOR A DEFECTIVE POWER STEERING PUMP AND REPORTED THAT TO THE DEALER, THEY SAID THEY COULD NOT DUPLICATE THE SITUATION. *JB

20060730	596556	CHEVROLET	COLORADO	200	N	N	0	0	POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)	FL	
1GCDT136158	20060730		10000								
				5							

TRUCK HAS PUSH BUTTON 4WD CONTROLS. THREE TIMES IT HAS SWITCHED TO 4WD FROM 2WD I WAS AT SLOW SPEED ONCE IN REVERSE AND EACH TIME I WAS TURNING THE STEERING WHEEL TO THE RIGHT. HAD
THE TRUCK INTO THE DEALER FOR A DEFECTIVE POWER STEERING PUMP AND REPORTED THAT TO THE DEALER, THEY SAID THEY COULD NOT DUPLICATE THE SITUATION. *JB

20060730	595135	CHEVROLET	COLORADO	200	N	N	0	0	STEERING:HYDRAULIC POWER ASSIST:PUMP	FL	
1GCDT136158	20060730		10000								
				5							

TRUCK HAS PUSH BUTTON 4WD CONTROLS. THREE TIMES IT HAS SWITCHED TO 4WD FROM 2WD I WAS AT SLOW SPEED ONCE IN REVERSE AND EACH TIME I WAS TURNING THE STEERING WHEEL TO THE RIGHT. HAD
THE TRUCK INTO THE DEALER FOR A DEFECTIVE POWER STEERING PUMP AND REPORTED THAT TO THE DEALER, THEY SAID THEY COULD NOT DUPLICATE THE SITUATION. *JB

20061018	604652	PONTIAC	BONNEVILLE	200	N	N	0	0	ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH	NE	
1G2HZ5413Y4	20061018		105000								

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

0

TRUNK AREA LEAKS AND WATER BUILDS UP IN THE SPARE TIRE STORAGE. CLANKING NOISE IN STEERING COLUMN WHILE TURNING EITHER DIRECTION DURING COLDER WEATHER. FRONT DRIVERS SEAT HEATER

WORKED THEN QUIT FOR NO REASON, PUSH BUTTON ON & LIGHT COMES ON BUT DOESN'T STAY ON. WIPERS WHILE IN INTERMITTENT WILL STOP DURING A SWEEP ACROSS WINDSHIELD, WHEN TURNED ON OR OFF

ALSO TURNS ON/OFF THE DASH LIGHTS AT THE SAME TIME, AND WHILE IN INTERMITTENT IF BLINKER IS USED THE WIPER WILL STOP DURING A SWEEP ACROSS WINDSHIELD. *NM

20061018	605051	PONTIAC	BONNEVILLE	200	N	N	0	0	STEERING	NE
1G2HZ5413Y4	20061018	105000								

0

TRUNK AREA LEAKS AND WATER BUILDS UP IN THE SPARE TIRE STORAGE. CLANKING NOISE IN STEERING COLUMN WHILE TURNING EITHER DIRECTION DURING COLDER WEATHER. FRONT DRIVERS SEAT HEATER

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ALSO TURNS ON/OFF THE DASH LIGHTS AT THE SAME TIME, AND WHILE IN INTERMITTENT IF BLINKER IS USED THE WIPER WILL STOP DURING A SWEEP ACROSS WINDSHIELD. *NM

20061018	604749	PONTIAC	BONNEVILLE	200	N	N	0	0	STRUCTURE:BODY:TRUNK LID	NE
1G2HZ5413Y4	20061018	105000								

0

TRUNK AREA LEAKS AND WATER BUILDS UP IN THE SPARE TIRE STORAGE. CLANKING NOISE IN STEERING COLUMN WHILE TURNING EITHER DIRECTION DURING COLDER WEATHER. FRONT DRIVERS SEAT HEATER

WORKED THEN QUIT FOR NO REASON, PUSH BUTTON ON & LIGHT COMES ON BUT DOESN'T STAY ON. WIPERS WHILE IN INTERMITTENT WILL STOP DURING A SWEEP ACROSS WINDSHIELD, WHEN TURNED ON OR OFF

ALSO TURNS ON/OFF THE DASH LIGHTS AT THE SAME TIME, AND WHILE IN INTERMITTENT IF BLINKER IS USED THE WIPER WILL STOP DURING A SWEEP ACROSS WINDSHIELD. *NM

20061018	604653	PONTIAC	BONNEVILLE	200	N	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NE
1G2HZ5413Y4	20061018	105000								

0

TRUNK AREA LEAKS AND WATER BUILDS UP IN THE SPARE TIRE STORAGE. CLANKING NOISE IN STEERING COLUMN WHILE TURNING EITHER DIRECTION DURING COLDER WEATHER. FRONT DRIVERS SEAT HEATER

WORKED THEN QUIT FOR NO REASON, PUSH BUTTON ON & LIGHT COMES ON BUT DOESN'T STAY ON. WIPERS WHILE IN INTERMITTENT WILL STOP DURING A SWEEP ACROSS WINDSHIELD, WHEN TURNED ON OR OFF

ALSO TURNS ON/OFF THE DASH LIGHTS AT THE SAME TIME, AND WHILE IN INTERMITTENT IF BLINKER IS USED THE WIPER WILL STOP DURING A SWEEP ACROSS WINDSHIELD. *NM

TOY-TQ001-00009112

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20070210	618297	PONTIAC	AZTEK	200	N	N	0	0	POWER TRAIN:AUTOMATIC TRANSMISSION	MI	
3G7DA03E02S		20070210		2							

WHILE MY 02 AZTEC IS IN PARK AND CAR IS STARTED I AM UNABLE TO TAKE OUT OF PARK TO START DRIVING ,I MUST PUSH BUTTON ON GEAR SHIFT A NUMBER OF TIMES BEFORE IT WILL FINALLY GO INTO GEAR.
THIS HAPPENS RANDOMLY WITH NO APPARENT PATTERN OR REASON ,ALTHOUGH WHEN CAR IS DRIVEN FREQUENTLY IT APPEARS LESS. THERE IS A CLICKING SOUND COMING FROM TOP OF STEERING COLUMN WHEN
I AM ATTEMPTING TO PUT INTO GEAR. *JB

20070214	617781	CHEVROLET	COBALT	200	N	N	0	0	POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND	AZ	
1G1AL15F667		20070214	5745	6					LINKAGE:FLOOR SHIFT		

INTERNAL BINDING OF THE FLOOR SHIFT ASSEMBLY OF MY 2006 CHEVY COBALT WITH AUTOMATIC TRANSMISSION PREVENTED THE KEY FROM BEING REMOVED FROM THE IGNITION. ALSO THE PUSH BUTTON LATCH
ON THE TOP OF THE SHIFTER WAS STUCK INSIDE THE SHIFTER CAUSING THE SHIFTER TO FREELY MOVE FROM PARK TO DRIVE WITHOUT THE BUTTON BEING PUSHED. I TOOK THE CAR TO SANDS CHEVROLET AND
THE SHIFTER WAS REPLACED UNDER WARRANTY WITH PART NUMBER 15926820. *JB

20070316	623029	CHEVROLET	SILVERADO 3500	200	N	N	0	0	POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)	UT	
1GCJK33D56F		20070316	2610	6							

"SERVICE 4WD" ERROR CODE SHOWS UP ON DASH DISPLAY WHEN DRIVING THROUGH MUD AND WATER PUDDLES, THE VEHICLE ENTERS 4WD BEFORE ENTERING THE MUD/WATER BUT GOES BACK TO 2WD AFTER BEING
IN THE MUD/WATER FOR A MINUTE OR TWO, ALSO THE 4WD PUSH BUTTON LIGHT FLASHES WHEN CODE IS SHOWING. AFTER LETTING THE VEHICLE DRY OUT, THE "SERVICE 4WD" ERROR MESSAGE DOES NOT APPEAR.
I NEED THE 4WD ALL THE TIME IN THE MUD, NOT WHEN IT FEELS LIKE WORKING.

GM PRODUCTS DIV. GM CORP.

20030708	410290	GM PRODUCTS	GM PRODUCTS	999	N	N			EQUIPMENT	PA	
				9							

I HAVE 2001 CHEVROLET 2500 HD 4X4 CREW CAB SHORT BOX, WITH A 5 SPEED ALLISON AUTOMATIC WITH PUSH BUTTON 4 WHEEL DRIVE ON THE DASH. AT 117,000 MILES MY TRANSFER CASE WENT OUT LEAVING ME
STRANDED LUCKILY ONLY 30 MILES FROM HOME. NOW AT 279,000 MILES MY TRANSFER CASE GOES OUT AGAIN THIS TIME LEAVING ME STRANDED ON THE WV TURNPIKE. I REALIZE THE VECHILE HAS HIGH MILES ON
IT MOSTLY FROM TOWING CAMPERS AND MOSTLY ALL HIGHWAY MILES. THE TOTAL 4 WHEEL DRIVE MILES CAN'T BE OVER 200 MILES. I HAVE A FRIEND IN INDIANA WHO HAS A 3500 WITH ABOUT 175,000 MILES ON HIS
AND HE JUST REPLACED TRANSFER CASE THIS PAST WEEK. MY QUESTION IS ARE WE THE ONLY TWO TO HAVE TRANSFER CASE PROBLEMS? NO WHERE CAN I FIND ANY BULLETINS OR ANYTHING RELATING TO GM ON
TRANSFER CASE PROBLEMS. MAYBE YOU COULD LET ME KNOW IF THERE ARE ANY.*AK

GRACO CHILDREN'S PRODUCTS INC

20020118	341001	GRACO	CHILD SAFETY SEAT	999 9					CHILD SEAT:HANDLE (INFANT)	MI	

GRACO MODEL 7443 VL, DOM 04-05-2001. LEFT PUSH BUTTON ASSEMBLY IS STICKING, WILL NOT POP INTO PLACE WHEN HANDLE IS MOVED UP OR DOWN. *AK

20020405	345596	GRACO	CHILD SAFETY SEAT	999 9		N			CHILD SEAT:HANDLE (INFANT)	MN	

GRACO MODEL # 8457GR, DOM 03/27/2000. RED PUSH BUTTON LOCATED ON LEFT SIDE OF CHILD SAFETY SEAT DOES NOT LOCK. *AK *TT

20040310	463192	GRACO	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:BASE (INFANT)	MA	

GRACO MODEL # 8600, DOM 10/23/2003, CHILD SEAT BECAME STUCK, IT COULD NOT BE DETACHED FROM THE BASE. CONSUMER HAS TO PLAY WITH THE RED PUSH BUTTON TO GET THE SEAT OUT OF THE BASE.
MANUFACTURER HAD NOT BEEN CONTACTED. *AK

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

KOLCRAFT ENTERPRISES, INC.

19960410	43616	KOLCRAFT	CHILD SAFETY SEAT	999 9		N	0	0	CHILD SEAT	MD

KOLCRAFT MODEL 131-306, DOM 02-14-94, CSS EXPERIENCED FALSE LATCHING CONDITION, WHEN RED PUSH BUTTON RELEASD POPPEDEN OR WON'T LATCH AT RANDOM. *AK

19970610	70518	KOLCRAFT	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:HANDLE (INFANT)	CA

THE PUSH BUTTON PLASTIC RELEASE MECHANISM STICKS IN POSITION. STRAPS FROM THE REAR MUST BE LOOSENED IN ORDER TO REMOVE INFANT. *AK

19990628	163148	KOLCRAFT	CHILD SAFETY SEAT	999 9	N	N			CHILD SEAT:HANDLE (INFANT)	CA

KOLCRAFT MODEL # 43903; HANDLE IS POPPING OFF THE CHILD SAFETY SEAT FROM WHERE THE PUSH BUTTON IS LOCATED. *AK

MAZDA NORTH AMERICAN OPERATIONS

TOY-TQ001-00009114

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
19950613	38875	MAZDA	323	199 0		N	0	0	SEAT BELTS:FRONT:BUCKLE ASSEMBLY	CA	

PASSENGER SEAT BELT BUCKLE PUSH BUTTON BROKE. PASSENGER SEAT BELT HARDLY IS USED. PLEASE DESCRIBE DETAILS. TT

MITSUBISHI MOTORS NORTH AMERICA, INC.

20030514 4A3AC44G92E	410250	MITSUBISHI 20030514	ECLIPSE	200 2	N	N			VISIBILITY:SUN ROOF ASSEMBLY	MI	

THE SUNROOF FAILED TO OPEN, THE DEALER REPLACED THE PUSH BUTTON ASSEMBLY TWICE. *JB

NISSAN NORTH AMERICA, INC.

19950524	35040	NISSAN	D21	198 8		N	0	0	SEAT BELTS:FRONT:BUCKLE ASSEMBLY	CA	

DRIVER'S LAP BUCKLE HAS HAIRLINE CRACK ON PUSH BUTTON RELEASE. TT

19951229 1N4AD41D0SC	22774	NISSAN 19951229	SENTRA	199 5		N	0	0	VISIBILITY:POWER WINDOW DEVICES AND CONTROLS	VA	

DRIVER SIDE DOOR AUTOMATIC PUSH BUTTON THAT CONTROLS THE WINDOWS, INTERMITTENTLY FAILS WHEN WINDOW IS DOWN WILL RAISE THE WINDOW UP ONLY BY TURN THE VEHICLE OFF

20000613	224504	NISSAN	MAXIMA	199 9	N	N			STRUCTURE:BODY:TRUNK LID	MD	

WHEN MAKING A RIGHT HAND TURN CONSUMER WILL INADVERTENTLY HIT THE TRUNK RELEASE PUSH BUTTON ON DRIVER'S SIDE DOOR, CAUSING THE TRUNK TO OPEN . MANUFACUTRER CLAIMS IT CANNOT NOT BE
FIXED. *AK

20040927 4N2DN1119VD	495067	NISSAN 20040927	QUEST 50000	199 7	N	N			ELECTRICAL SYSTEM	ME	

I HAVE HAD MULTIPLE ISSUES WITH THE ELECTRICAL SYSTEM IN THIS VAN. VARIOUS LIGHTS WILL COME ON WHEN I TURN ON THE OPERATING LIGHTS AT NIGHT, BUT SOME WILL RANDOMLY NOT WORK. FOR
EXAMPLE, THE LIGHTS ON THE HEATER WILL SOMETIMES COME ON IF I PUSH BUTTONS UP AND DOWN THE PANEL, OR TURN THE FAN OFF AND ON. SOMETIMES I CAN GET THE LIGHTS ON THE AM/FM CASSETTE TO
COME ON IF I PUSH VARIOUS BUTTONS FOR THE RADIO STATIONS. THE LIGHTS ON THE DASHBOARD HAVE GONE OUT COMPLETELY BY DEGREES. I CURRENTLY HAVE A DARK DASHBOARD. THESE PROBLEMS
STARTED HAPPENING THE DAY I BOUGHT THIS VEHICLE USED, AND I TOOK IT BACK TO SOMERSWORTH NISSAN (IN SOMERSWORTH, NEW HAMPSHIRE) WHERE I BOUGHT IT. BUT FIRST THEY SAID THEY COULD NOT GET
THE PROBLEM TO HAPPEN, SO I TOOK IT BACK EXACTLY WHEN IT WAS HAPPENING ONCE, AND THAT TIME THEY SAID THEY COULD NOT FIX THE PROBLEMS, THAT IT MUST BE ELECTRICAL AND WOULD COST ME A
LOT OF MONEY TO FIGURE OUT WHAT IS WRONG AND FIX IT. THIS DEALERSHIP ALSO FORCED ME TO PURCHASING A ONE YEAR WARRANTY ON THE VEHICLE, AND WHEN I TRIED TO CANCEL THE WARRANTY WITHIN
THE TIME THE CONTRACT ALLOWED, THEY REFUSED TO ALLOW ME TO CANCEL IT, AND SAID, SO SUE US!. THEY KNEW I WAS A SINGLE MOM, WHO WAS TRYING TO FIND A CAR THAT WOULD ACCOMMODATE MY SIX
CHILDREN, AND THEY KNEW I COULD NOT AFFORD TO TAKE THEM TO COURT. SINCE PURCHASING THIS CAR THREE YEARS AGO FROM SOMERSWORTH NISSAN IN SOMERSWORTH, NEW HAMPSHIRE, I HAVE BEEN MADE

20060913 JNKAY01E86M	605950	INFINITI 20060913	M35 8500	200 6	N	N			ELECTRICAL SYSTEM	NY	

DT*: THE CONTACT STATED THE IGNITION WAS DESIGNED WITH A KEYLESS PUSH BUTTON STARTER AND UPON EXITING THE VEHICLE THERE WAS NO ALARM TO REMIND THE OCCUPANTS TO DEPRESS THE BUTTON
TO TURN OFF THE ENGINE. THE DEALER AND MANUFACTURER WERE ALERTED. UPDATED 10/25/2006 - THE CONSUMER HAS INADVERTENTLY LOCK THE VEHICLE AND LEFT IT RUNNING TWICE. *NM

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20060721 596293 TOYOTA SIENNA 200 N N LATCHES/LOCKS/LINKAGES:DOORS:LATCH NC
1LGAEAM16T1 20060721 91000
1

DT*: THE CONTACT STATED THAT THE VEHICLE'S SLIDING SIDE DOOR REMAINED LATCHED AND ONCE THE DOOR BECOMES LATCHED IT IS VERY DIFFICULT TO REOPEN. THE VEHICLE WAS MANUFACTURED WITH A
REMOTE LOCKING DEVICE. THE DEALER DETERMINED THAT THE VEHICLE'S PUSH BUTTON NEEDED TO BE REPLACED. THE CONTACT EXPRESSED THAT THE PROBLEM COULD BE ELECTRICAL FAILURE. THE VEHICLE
HAS NOT BEEN FIXED DUE TO COST.*AK

20070216 620051 LEXUS ES350 200 Y N 1 0 VEHICLE SPEED CONTROL ME
JTHBJ46G672 20070216 2658
7

WHILE DRIVING THE CAR ON THE FALMOUTH CONNECTOR WITH THE TOLL BOOTH IN SIGHT, I LIFTED MY FOOT FROM THE ACCELERATOR TO DECELERATE AND SUDDENLY THE ACCELERATOR JUST TOOK OFF. I
IMMEDIATELY APPLIED THE BRAKE BUT THE CAR CONTINUED TO TRY TO ACCELERATE, I THEN APPLIED BOTH FEET TO THE BRAKE AS I TRIED DESPERATELY TO STOP THE CAR WHILE THE FRONT WHEELS WERE
SPINNING AND BURNING RUBBER. I TRIED TO SHUT DOWN THE IGNITION WITH THE PUSHBUTTON ON THE GEAR SHIFTER AND ALSO DESPERATELY TRIED TO MOVE THE GEAR SHIFTER FROM DRIVE BUT COULD NOT.
NEITHER THE IGNITION BUTTON NOR THE GEAR SHIFTER WOULD RESPOND. THE CAR CONTINUED TO TRY TO ACCELERATE BUT I WAS ABLE TO STEER THE CAR INTO THE SNOW BANKING OFF THE ROAD AND IT
FINALLY STALLED IN A BLACK CLOUD OF RUBBER AND SMOKE. THE DEALER DID AN INSPECTION OF THE CAR AND COULD FIND NOTHING WRONG AND DENIED KNOWING OF ANY PROBLEMS. I HAVE BEEN TRAUMATIZED
BY THIS EVENT AND CONTINUE WITH MEDICAL ATTENTION IN RECOVERY. *NM

TOY-TQ001-00009116

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20070328	626911	TOYOTA	AVALON	200	N	N	0	0	ELECTRICAL SYSTEM	MO	
4T1BK36B97U	20070328	200									
				7							

TL* THE CONTACT OWNS A 2007 TOYOTA AVALON. THE VEHICLE'S PUSH BUTTON STARTER WILL NOT START THE VEHICLE. THE DEALER INFORMED THE CONTACT THAT THE PUSH STARTER NEEDED TO BE
REPROGRAMMED. THE DAY AFTER THE PUSH BUTTON STARTER WAS REPROGRAMMED THE CONTACT WAS UNABLE TO START THE VEHICLE. DURING A SECOND ATTEMPT TO REPAIR THE VEHICLE THE DEALER
REPROGRAMMED THE STARTER WITH THE COMPUTER IN THE VEHICLE. THE CONTACT STATED THAT THE FAILURE CONTINUED TO OCCUR. THE CURRENT AND FAILURE MILEAGE WERE 200. *AK UPDATE 04/19/07 *TR

20070417	626097	TOYOTA	AVALON	200	N	N			VEHICLE SPEED CONTROL:ACCELERATOR PEDAL	IA	
4T1BK36B17U	20070417	7940									
				7							

WE HAD A DRIVING INSTRUCTOR CONDUCTING A CLASS USING THE 2007 AVALON. THE INSTRUCTOR WAS DRIVING AND ACCELERATED TO PASS A VEHICLE AT APPROXIMATELY 35 MPH AND THE ACCELERATORS
STUCK AND THE CAR REACHED 8000+ RPMS THE INSTRUCTOR HAD TO ENGAGE THE BRAKE AND PUT THE CAR IN NEUTRAL AND THE CAR WOULD NOT TURN OFF, USING THE PUSH BUTTON START. IT FINALLY TURNED
OFF AFTER NUMEROUS TRIES ON THE PUSH BUTTON. ONCE THE MOTOR TURNED OFF THE ACCELERATOR THEN CAME UP SLOWLY BY ITS SELF. WE CALLED THE DEALERSHIP, AND WERE TOLD IT MUST HAVE BEEN
THE FLOOR MATS. THERE WERE THREE PEOPLE IN THIS CAR AND THEY ALL SAW THE SAME THING. THE FLOOR MATS HAD NOTHING TO DO WITH THIS PROBLEM. WE HAD THE DEALER GO OVER THE CAR AND AGAIN
WERE TOLD THERE WAS NOTHING WRONG. WE HOWEVER DO NOT BELIEVE THEIR FINDINGS. *AK

TOYOTA MOTOR NORTH AMERICA, INC.

19991028	197765	TOYOTA	SIENNA	199					STRUCTURE:BODY:DOOR:HINGE AND ATTACHMENTS	TN	
4T3ZF13C4WU	19991028										
				8							

TWO DOOR PROBLEMS: (1) DRIVER AND PASSENGER SIDE HINGED DOORS PERIODICALLY WILL NOT OPEN, REGARDLESS OF WHETHER REMOTE, MANUAL, OR ELECTRICAL PUSH BUTTON IS USED. THEY JUST FREEZE
SHUT. (2) SLIDING DOOR ON DRIVERS' SIDE WILL NOT OPEN, SOMETIMES NOT AT ALL AND SOMETIMES NOT MORE THAN AN INCH OR TWO. THE INABILITY TO OPEN IS AN INABILITY TO OPEN FROM EITHER INSIDE OR
OUTSIDE THE VEHICLE. IT OCCURS MOSTLY IN HOT WEATHER. DEALER UNABLE TO DUPLICATE PROBLEM, SO TOYOTA NOT MUCH HELP. SEEMS VERY DANGEROUS TO US - NOT BEING ABLE TO EXIT THE VEHICLE.

19991028	197766	TOYOTA	SIENNA	199					STRUCTURE:BODY:DOOR	TN	
4T3ZF13C4WU	19991028										
				8							

TWO DOOR PROBLEMS: (1) DRIVER AND PASSENGER SIDE HINGED DOORS PERIODICALLY WILL NOT OPEN, REGARDLESS OF WHETHER REMOTE, MANUAL, OR ELECTRICAL PUSH BUTTON IS USED. THEY JUST FREEZE
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20010712	309944	TOYOTA	SIENNA	199		N			LATCHES/LOCKS/LINKAGES:DOORS:LATCH	KS	
4T3ZF13CXXU	20010706										
				9							

PUSH BUTTON ON BOTH SIDE SLIDING DOORS STICKS IN, PREVENTING LATCHING OF DOORS. HAVE TO JIMMY OUT THE PUSH BUTTON BEFORE THE DOOR WILL LATCH. LUBRICATION HELPS TEMPORARILY, BUT THE
PROBLEM WORSENS DURING HOT DAYS. SERVICE DEPT. AT DEALER SAYS THAT THIS IS DUE TO A PROBLEM WITH THE LATCH ASSEMBLY. REPLACING IT, BUT NO GUARANTEE IT WON'T HAPPEN AGAIN.

20020812	369655	TOYOTA	SIENNA	199		N			LATCHES/LOCKS/LINKAGES:DOORS:LATCH	CA	
4T3ZF13C5WU	20020807										
				8							

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RIGHT SLIDING DOOR HAS HAD MULTIPLE FAILURES OVER A FOUR YEAR PERIOD. RIGHT SLIDING DOOR LATCH FAILED, THE DOOR WOULD NOT REMAIN OPEN CAUSING A SAFETY HAZARD FOR PASSENGERS
ATTEMPTING TO GET IN OR OUT. CABLE FOR DOOR FAILED, RESULTING IN DOOR BEING UNABLE TO BE OPENED AT ALL FROM INSIDE OR OUTSIDE. INSIDE DOOR PUSH BUTTON WOULD NOT WORK INTERMITENTLY,
DOOR COULD NOT BE OPENED. EXTERIOR DOOR HANDLE WOULD NOT WORK INTERMITTENTLY, UNABLE TO OPEN DOOR. INTERIOR DOOR LOCK ASSEMBLY WOULD MIGRATE INTO DOOR HANDLE, UNABLE TO UNLOCK
DOOR EXCEPT WITH BUTTON ON DRIVERS DOOR. EXTERIOR DOOR HANDLE BROKE INTO TWO PIECES. ALL PROBLEMS HAVE BEEN CORRECTED SO FAR, ALTHOUGH SOME WERE OUT OF WARRANTY AND WERE PAID
FOR OUT OF POCKET. AM WAITING FOR RESPONSE FROM TOYATO MOTOR CORP REGARDING REIMBURSEMENT FOR REPAIRS TO DEFECTIVE DOOR. *AK

20050718	550183	TOYOTA	SIENNA	1998	N	N	0	0	LATCHES/LOCKS/LINKAGES:DOORS:LATCH	WA

REAR SLIDING DOORS ON BOTH SIDES OF VAN AT TIMES CANNOT BE UNLOCKED AND/OR OPENED FROM INSIDE OR OUTSIDE. SOMETIMES CANNOT CLOSE AND LATCH THE SLIDING DOOR. THIS ALL HAPPENS WHEN
THE INSIDE PUSH BUTTON DOOR RELEASE BECOMES STUCK IN THE DEPRESSED POSITION IN THE DOOR HANDLE. OCCURRED FIRST ON PASSENGER SIDE IN COLD WEATHER (JAN 2000). DEALER FOLLOWED MFG'S
TSB TO HELP REDUCE PROBLEM. BUT NOW (JULY 2005, HOT WEATHER) DRIVER'S SIDE SLIDING DOOR HAS SAME PROBLEM.

20060925	626815	TOYOTA	CAMRY	2007	N	Y			VEHICLE SPEED CONTROL	IN

DT*: THE CONTACT STATED WHILE MAKING A LEFT HAND TURN AT 30 MPH ON A CITY STREET, THE ENGINE REVVED AND THE VEHICLE LURCHED FORWARD WITHOUT WARNING. THE VEHICLE DID NOT RESPOND TO
BRAKE PRESSURE AND CONTINUED ACCELERATION. THE CONTACT DEPRESSED THE PUSH BUTTON IGNITION, AND THE VEHICLE SLOWED TO A STOP. A BYSTANDER ALERTED THE CONTACT THAT SMOKE AND
FLAMES WERE COMING FROM THE LEFT FRONT TIRE. THE CONTACT QUICKLY EXITED THE VEHICLE, AND NO INJURIES WERE SUSTAINED. THE FIRE DEPARTMENT WAS ALERTED, BUT THE TIRE HAD ALREADY BURNED
ITSELF OUT UPON THEIR ARRIVAL. THE POLICE WERE NOT CONTACTED. THE VEHICLE WAS TOWED TO A DEALER TO AWAIT INSPECTION.

TOY-TQ001-00009118

DATEA	CMPLID	MAKETXT	MODELTXT	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
20070218	619574	TOYOTA	CAMRY	199	N	Y	0	0	ELECTRICAL SYSTEM:WIRING:FRONT UNDERHOOD	AZ	
4T1BG22K7XU		20070218	65000								
				9							

ON THE AFTERNOON OF FEBRUARY 13, 2007 MY WIFE DROVE OUR 1999 TOYOTA CAMRY LE 20 MILES FROM OUR HOUSE TO A GOVERNMENT FACILITY WHERE SHE VOLUNTEERS AS AN INCOME TAX PREPARER FOR
THE IRS THROUGH THE CITY OF PHOENIX. AS SHE WAS WAITING TO MAKE A LEFT HAND TURN INTO THE PARKING LOT OF THE BUILDING THE CAR STALLED BUT SHE MANAGED TO GET IT STARTED AGAIN WITH THE
GEAR SHIFT IN NEUTRAL AND PROCEEDED INTO THE PARKING LOT WHERE THE CAR STALLED TWICE AGAIN. SHE WAS ABLE TO PARK THE VEHICLE IN A PARKING SLOT AND SHE WENT INTO WORK. AFTER ABOUT 30
MINUTES MY WIFE WAS CALLED OUT TO THE PARKING LOT WHERE SHE WITNESSED THE CITY FIRE DEPARTMENT EXTINGUISHING A FIRE COMING FROM THE ENGINE OF THE CAMRY. THE FIRE COMPLETELY
DESTROYED AND MELTED THE ENTIRE ENGINE. A PHOENIX POLICE OFFICER WAS PARKED IN THE LOT PRIOR TO THE FIRE AND TOOK A STATEMENT FROM MY WIFE AFTER THE FIRE WAS EXTINGUISHED. WE HAD THE
VEHICLE TOWED TO OUR RESIDENCE. THE CAMRY HAD ABOUT 65000 MILES ON THE ODOMETER AND WAS RUNNING IN GOOD CONDITION BEFORE THE FIRE. I HAD ROUTINE MAINTENANCE PERFORMED ON THE
VEHICLE. THERE WERE A FEW MINOR PROBLEMS WITH THE CAR; THE DRIVER DOOR PUSH BUTTON LOCK, THE STEREO AND THE PARKING BRAKE INDICATOR WERE INTERMITTENT. NO OTHER INDICATOR LIGHTS CAME
ON. THE CAMRY WAS PURCHASED FROM A TOYOTA DEALER IN AUGUST OF 2002 AS A TOYOTA CERTIFIED USED VEHICLE. THIS DEALER DID NOT DISCLOSE ANY INFORMATION ABOUT ENGINE GEL, THE SECURE KEY
LOCK AND WIRING HARNESS DEFECTS IN THE VEHICLE. WE RESEARCHED THE INTERNET AND FOUND SIMILAR CASES OF ENGINE FIRES IN 1999 CAMRYS THAT STARTED AFTER THE VEHICLE WAS PARKED AND SOME
WHILE THEY WERE DRIVING. WE ONLY HAD LIABILITY COVERAGE ON OUR CAMRY. WE ARE DOWN TO ONE VEHICLE AND WE HAVE SUFFERED A TOTAL LOSS. *NM

TRUCK EQUIPMENT SERVICE COMPANY

20050807	552179	TRUCK	TRUCK	197	N	N	0	0	EQUIPMENT	CT	
		EQUIPMENT		7							

PURCHASED A PICK COVER ON 9/3/2004 FOR A GMC SONOMA P/U. THE RIGID COVER WAS MADE BY LEER TONNEAU. IT WAS INSTALLED BY A VENDOR, AMERICAN LADDER & SCAFFOLD OF KREIGER RD IN
GLASTONBURY, CT. THE COVER LATCH DESIGN IS DEFECTIVE FOR INTENDED PURPOSE. REASON: A CENTRALLY LOCATED BUTTON THAT OPENS THE COVER PHYSICALLY PULLS TWO PLASTIC CABLES THAT
OPERATES TWO SIDE LOCKING MECHANISMS. THE LOCKING MECHANISMS ARE MANUALLY OPENED FROM A CENTRALLY LOCATED PUSH BUTTON IN THE MIDDLE OF THE LIFT COVER (ABOVE THE LICENSE PLATE).
THE CABLES FROM THE LOCK BUTTON TO THE PHYSICAL LOCKS ARE PLASTIC, AN INAPPROPRIATE MATERIAL FOR LONG TERM LOCK OPERATION. THE CABLE ADJUSTMENT MUST BE PERFECTLY SET BETWEEN TO
ALLOW THE CABLE TO PULL EACH LOCK TO OPEN, BUT NOT TOO TIGHT THAT PREVENTS THE LOCKS FROM STAYING CLOSED. BY THE VERY NATURE OF PLASTIC CABLING, THERE IS SOME ELASTIC PROPERTIES
THAT WILL CAUSE THE STRETCHING AND CONTRACTING WITH TEMPERATURE AND USE. TO DATE, THE COVER HAS OPENED ON ITS OWN DURING INTERSTATE DRIVING AT HIGHWAY SPEEDS. THE INCIDENT OCCURRED
AT NIGHT , BLOCKING VIEW OR VEHICLES BEHIND THE CAR. IT ALSO OPENED "SILENTLY", MEANING THE VEHICLE DRIVER NEVER HEARD THE CAP OPEN AND WAS UNAWARE OF THE BLOCKED VIEW (BLACK TONNEAU
COVER AT NIGHT). THE CABLES HAVE BEEN ADJUSTED AFTER THE INCIDENT BY THE INSTALLER/VENDOR, BUT THE DESIGN IS SUCH THAT IT ANY HAPPEN AGAIN WITHOUT WARNING. *NM

UNKNOWN MANUFACTURER

20030708	410175	UNKNOWN	UNKNOWN1	999	N	N			CHILD SEAT	CA	
				9							

CONSUMER STATES THAT THE CHILD IS ABLE TO PUSH DOWN ON THE RED PUSH BUTTON AND GET OUT OF THE SEAT. *AK

20060618	591600	UNKNOWN	UNKNOWN	999	N	N			CHILD SEAT: HARNESS	CT	
				9							

WE HAVE A BRITAX MARATHON CAR SEAT AND 29 MONTH OLD DAUGHTER. THIS CAR SEAT HAS A HARNESS RELEASE WITHIN REACH OF OUR CHILD (COVERED BY VELCRO IN BETWEEN HER LEGS). SHE IS ABLE TO
PRESS THE HARNESS RELEASE AND CLIMB OUT OF THE SEAT. I FEEL THAT THIS RELEASE IS UNSAFE GIVEN THE CURIOUS NATURE OF CHILDREN AND LACK OF ANY SAFETY LATCH

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PREVENTING THIS. BRITAX'S WEB
SITE IS AWARE OF THIS SITUATION, BUT STATE THAT WE SHOULD TEACH THE CHILD WHAT IS RIGHT, ETC (I GUESS THEY DIDN'T HAVE CURIOUS KIDS). THEIR WEBSITE ANSWER IS AT
HTTP://WWW.BRITAXUSA.NET/SUPPORT/FAQ.ASPX. QUESTION: MY CHILD CAN REACH DOWN AND LIFT THE ADJUSTER AND RELEASE THE HARNESS! ANSWER :THE ADJUSTER LOCATED UNDER THE FLAP OF THE
COVER IS A FEATURE OF THE RESTRAINT. THIS FEATURE WAS DESIGNED IN THE PRODUCT AS A RESULT OF PREVIOUS CARE GIVER REQUESTS. SOME CARE GIVERS FEEL THAT THE PUSH BUTTON ADJUSTER ON THE
ROUNDABOUT IS DIFFICULT FOR INDIVIDUALS WITH LOW-HAND STRENGTH. AS WELL, THE MARATHON STYLE ADJUSTER IS EASIER TO ACCESS IN THE REAR-FACING MODE. SAFETY BELT SAFE USA HAS SOME
HELPFUL TIPS ON THEIR WEBSITE -?? WWW.CARSEAT.ORG/RESOURCES/635.PDF ON ENCOURAGING GOOD BEHAVIOR AND LEARNING NEW HABITS AS YOUR CHILD REACHES THE -??ME DO IT-?? STAGE. AS REPORTED

TOY-TQ001-00009120