

From: Stephen Bard/=TMS/Toyota. Sent: 10/31/2007 7:11 AM.
To: [-] David Stovall/=TMS/Toyota@Toyota.
Cc: [-] George Morino/=TMS/Toyota@Toyota; Kirk Forsht/=TMS/Toyota@Toyota; Mark Kubota/=TMS/Toyota@Toyota; Richard Jung/=TMS/Toyota@Toyota; Sylvia Ortiz/=Lexus/Toyota@Toyota; Thomas Tappenden/=TMS/Toyota@Toyota.
Bcc: [-] .
Subject: Re: SSC 70F

David,

Thank you for your response. I spoke with Tom Tappenden yesterday and he relayed the same information so I relayed that to the region office.

Thanks.
Steve

David Stovall/TMS/Toyota
10/30/2007 04:28 PM
To Stephen Bard/TMS/Toyota@Toyota
cc George Morino/TMS/Toyota@Toyota, Kirk Forsht/TMS/Toyota@Toyota, Mark Kubota/TMS/Toyota@Toyota, Richard Jung/TMS/Toyota@Toyota, Stephen Bard/TMS/Toyota@Toyota, Thomas Tappenden/TMS/Toyota@Toyota, Sylvia Ortiz/Lexus/Toyota@Toyota
Subject Re: SSC 70F

Good afternoon Steve,

The customer will need to fill out the info card that was provided in the owner letter and return it to us with the appropriate box checked (vehicle not equipped). Once we receive the card we can mark the vehicle off. If you have any other questions please let me know.

Thanks!

David Stovall
Quality Compliance
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-5933
Fax 310-468-3399

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If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you.

Sylvia Ortiz/Lexus/Toyota

10/29/2007 10:03 AM

To Mark Kubota/TMS/Toyota@Toyota, Richard Jung/TMS/Toyota@Toyota, David Stovall/TMS/Toyota@Toyota
cc Stephen Bard/TMS/Toyota@Toyota, Thomas Tappenden/TMS/Toyota@Toyota, George Morino/TMS/Toyota@Toyota, Kirk Forsht/TMS/Toyota@Toyota
Subject SSC 70F

Hello,

Would you please assist Steve Bard with his request.

Thank you,
Sylvia Ortiz
TMS Technical Compliance
310-468-3390

Stephen Bard/TMS/Toyota
10/29/2007 09:39 AM
To Thomas Tappenden/TMS/Toyota@Toyota, Sylvia Ortiz/Lexus/Toyota@Toyota
cc
Subject Fw: A new 1 page fax has arrived from 8028658215

Thomas or Sylvia,

I am not certain who handles this. But a DSPM has a vehicle that has the 70F SSC (All Weather Mats) open. However, this vehicle was not equipped with these mats. Can we close this SSC to this VIN?

If so, can you please let me know when this is done? If I need to speak to someone else, please let me know.

Thanks!

Steve

----- Forwarded by Stephen Bard/TMS/Toyota on 10/29/2007 09:35 AM -----

Patrick Vetter/lexus/toyota
Sent by: Patrick Vetter
10/29/2007 09:34 AM
To Stephen Bard/TMS/Toyota@Toyota
cc
Subject Fw: A new 1 page fax has arrived from 8028658215

Patrick Vetter
Toyota Motor Sales U.S.A., Inc.
District Service and Parts Manager
O: 508-261-2568
C: 774-266-4499
----- Forwarded by Patrick Vetter/Lexus/Toyota on 10/29/2007 12:34 PM -----

RightFax [DATAPFAX07]
10/29/2007 11:58 AM

To PATRICK VETTER

cc

Subject A new 1 page fax has arrived from 8028658215

Time Processed: 10/29/2007 08:58:15 AM Number of Pages: 1

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