ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| Qa Department Name | Creator Name | T3 Id | Vin | Creation Timestamp | Creation Timestamp2 |
|---|---|---|---|---|---|
| QABody | ANDREW FORTMAYER | TA080430343 | 5TFSV54117X[redacted] | 12-Feb-08 | 2/12/2008 12:13 |
| QABody | ANDREW FORTMAYER | TA080430333 | JTDKB20U567[redacted] | 12-Feb-08 | 2/12/2008 12:01 |
| QABody | ANDY GRAYBEAL | TA080440318 | 2T1BY30E85C[redacted] | 13-Feb-08 | 2/13/2008 15:10 |
| QABody | DAVID PRIDE | TA080430094 | JTHBJ46G572[redacted] | 12-Feb-08 | 2/12/2008 7:46 |
| QABody | DOUG WALTERS | TA080450262 | JTLKE50E381[redacted] | 14-Feb-08 | 2/14/2008 13:21 |
| QABody | EDWARD HESS | TA080460003 | 5TBRT54127S[redacted] | 15-Feb-08 | 2/15/2008 4:51 |
| QABody | GREGORY KORTE | TA080430014 | 5TDZA23C46S[redacted] | 12-Feb-08 | 2/12/2008 5:59 |
| QABody | PETER BRIEL | TA080440089 | JTHGL46F975[redacted] | 13-Feb-08 | 2/13/2008 8:25 |
| QABody | TOAN MIKE TRAN | TA080420139 | JT2SV22W8K0[redacted] | 11-Feb-08 | 2/11/2008 9:01 |
| QABody | TOBY BRAGG | TA080420146 | 5TDBY64AX8S[redacted] | 11-Feb-08 | 2/11/2008 9:06 |
| QAChassis | BRADLEY GREEN | TA080430256 | 4T1VK12E3PU[redacted] | 12-Feb-08 | 2/12/2008 10:29 |
| QAChassis | CHRISTOPHER SHORT | TA080450304 | 5TETU62N26Z[redacted] | 14-Feb-08 | 2/14/2008 14:45 |
| QAChassis | DALE COEYMAN | TA080450114 | JT4VN13D5P5[redacted] | 14-Feb-08 | 2/14/2008 9:01 |
| QAChassis | DANILO TESAURO | TA080470010 | JTEBU14R350[redacted] | 16-Feb-08 | 2/16/2008 13:09 |
| QAChassis | DAVID BEDFORD | TA080430342 | 5TDZT34A23S[redacted] | 12-Feb-08 | 2/12/2008 12:12 |
| QAChassis | DAVID PEARCE | TA080450044 | 4T3ZF13C5XU[redacted] | 14-Feb-08 | 2/14/2008 7:15 |
| QAChassis | GEORGE FROTHINGHAM | TA080430006 | JT2SK12E2N0[redacted] | 12-Feb-08 | 2/12/2008 5:40 |
| QAChassis | HUE NGUYEN | TA080470008 | 1NXBR32E87Z[redacted] | 16-Feb-08 | 2/16/2008 11:04 |
| QAChassis | JOHN MONEY | TA080440164 | 4T1BK46K77U[redacted] | 13-Feb-08 | 2/13/2008 10:44 |
| QAChassis | MATTHEW CASE | TA080460017 | JTHBK262X85[redacted] | 15-Feb-08 | 2/15/2008 6:19 |
| QAChassis | NEIL REAZIN | TA080450239 | 4T1BK36B48U[redacted] | 14-Feb-08 | 2/14/2008 12:43 |
| QAChassis | ROBBIE MEARS | TA080420230 | 5TEWN72N63Z[redacted] | 11-Feb-08 | 2/11/2008 10:53 |
| QAChassis | RODNEY BEARD | TA080450193 | 5TDZT34A97S[redacted] | 14-Feb-08 | 2/14/2008 11:18 |
| QAChassis | ROLANDO NUNEZ | TA080430213 | 5TFRV54117X[redacted] | 12-Feb-08 | 2/12/2008 9:42 |
| QAChassis | RON KARNBACH | TA080450265 | 4T1BG22K0WU[redacted] | 14-Feb-08 | 2/14/2008 13:23 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| Opened Date | Closed Date | Last Modified Timestamp | Repair Mileage |
|---|---|---|---|
| 12-Feb-08 | 01-JAN-0001 | 2/12/2008 12:13 | 7,870 |
| 12-Feb-08 | 01-JAN-0001 | 2/12/2008 12:01 | 16,560 |
| 13-Feb-08 | 01-JAN-0001 | 2/13/2008 15:10 | 36,063 |
| 12-Feb-08 | 01-JAN-0001 | 2/12/2008 7:46 | 30,922 |
| 14-Feb-08 | 01-JAN-0001 | 2/14/2008 13:21 | 6,503 |
| 15-Feb-08 | 01-JAN-0001 | 2/15/2008 4:51 | 9,426 |
| 12-Feb-08 | 01-JAN-0001 | 2/12/2008 5:59 | 13,908 |
| 13-Feb-08 | 01-JAN-0001 | 2/13/2008 8:25 | 20,326 |
| 11-Feb-08 | 01-JAN-0001 | 2/11/2008 9:01 | 90,577 |
| 11-Feb-08 | 01-JAN-0001 | 2/11/2008 9:06 | 125 |
| 12-Feb-08 | 01-JAN-0001 | 2/12/2008 10:29 | 123,147 |
| 14-Feb-08 | 01-JAN-0001 | 2/14/2008 14:45 | 29,856 |
| 14-Feb-08 | 01-JAN-0001 | 2/14/2008 9:01 | 200,391 |
| 16-Feb-08 | 01-JAN-0001 | 2/16/2008 13:09 | 24,619 |
| 12-Feb-08 | 01-JAN-0001 | 2/12/2008 12:12 | 65,604 |
| 14-Feb-08 | 01-JAN-0001 | 2/14/2008 7:15 | 159,056 |
| 12-Feb-08 | 01-JAN-0001 | 2/12/2008 5:40 | 266,866 |
| 16-Feb-08 | 01-JAN-0001 | 2/16/2008 11:04 | 19,265 |
| 13-Feb-08 | 01-JAN-0001 | 2/13/2008 10:44 | 2,798 |
| 15-Feb-08 | 01-JAN-0001 | 2/15/2008 6:19 | 3,203 |
| 14-Feb-08 | 01-JAN-0001 | 2/14/2008 12:43 | 5,552 |
| 11-Feb-08 | 01-JAN-0001 | 2/11/2008 10:53 | 56,605 |
| 14-Feb-08 | 01-JAN-0001 | 2/14/2008 11:18 | 984 |
| 12-Feb-08 | 01-JAN-0001 | 2/12/2008 9:42 | 6,566 |
| 14-Feb-08 | 01-JAN-0001 | 2/14/2008 13:23 | 130,601 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| Dtc Code | Model Name | Model Year | Dealer Code |
|---|---|---|---|
| | Tundra | 2007 | 17062 |
| | Prius | 2006 | 17062 |
| | Corolla | 2005 | 30032 |
| | ES350 | 2007 | 63701 |
| | xB | 2008 | 29081 |
| | Tundra | 2007 | 9190 |
| | Sienna | 2006 | 9179 |
| | LS460 | 2007 | 60904 |
| | Camry | 1989 | 17058 |
| | Sequoia | 2008 | 39050 |
| | Camry | 1993 | 10094 |
| | Tacoma | 2006 | 30034 |
| | Truck | 1993 | 39052 |
| | 4Runner | 2005 | 31156 |
| C1247 | Sequoia | 2003 | 9198 |
| | Sienna | 1999 | 32118 |
| | Camry | 1992 | 10105 |
| | Corolla | 2007 | 9193 |
| | Camry | 2007 | 4040 |
| | 0 IS250 | 2008 | 60910 |
| | Avalon | 2008 | 19043 |
| | Tacoma | 2003 | 10096 |
| | Sequoia | 2007 | 42247 |
| C2126 | Tundra | 2007 | 42025 |
| NA | Camry | 1998 | 9218 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| Region Short Name | Region Short Name2 | District Code | Status Code | Owner Name | Repair Date |
|---|---|---|---|---|---|
| GST | GST | 0 | INITIATED | ANDREW FORTMAYER | 2/8/2008 0:00 |
| GST | GST | 0 | INITIATED | ANDREW FORTMAYER | 2/8/2008 0:00 |
| DEN | DEN | 5 | INITIATED | ANDY GRAYBEAL | 2/13/2008 0:00 |
| EAS | EAS | 5 | INITIATED | DAVID PRIDE | 2/8/2008 0:00 |
| NYR | NYR | 9 | INITIATED | DOUG WALTERS | 2/13/2008 0:00 |
| SET | SET | 0 | INITIATED | EDWARD HESS | 2/15/2008 0:00 |
| SET | SET | 0 | INITIATED | GREGORY KORTE | 2/12/2008 0:00 |
| SOU | SOU | 3 | INITIATED | PETER BRIEL | 2/12/2008 0:00 |
| GST | GST | 0 | INITIATED | TOAN MIKE TRAN | 2/7/2008 0:00 |
| SET | SET | 0 | INITIATED | TOBY BRAGG | 2/11/2008 0:00 |
| SET | SET | 0 | INITIATED | BRADLEY GREEN | 2/7/2008 0:00 |
| DEN | DEN | 5 | INITIATED | CHRISTOPHER SHORT | 2/14/2008 0:00 |
| SET | SET | 0 | INITIATED | DALE COEYMAN | 2/1/2008 0:00 |
| NYR | NYR | 1 | INITIATED | DANILO TESAURO | 2/15/2008 0:00 |
| SET | SET | 0 | INITIATED | DAVID BEDFORD | 2/12/2007 0:00 |
| SET | SET | 0 | INITIATED | DAVID PEARCE | 12/17/2007 0:00 |
| SET | SET | 0 | INITIATED | GEORGE FROTHINGHAM | 2/8/2008 0:00 |
| SET | SET | 0 | INITIATED | HUE NGUYEN | 2/15/2008 0:00 |
| SFR | SFR | 1 | INITIATED | JOHN MONEY | 12/18/2007 0:00 |
| SOU | SOU | 4 | INITIATED | MATTHEW CASE | 2/15/2008 0:00 |
| CAT | CAT | 3 | INITIATED | NEIL REAZIN | 2/14/2008 0:00 |
| SET | SET | 0 | INITIATED | ROBBIE MEARS | 2/11/2008 0:00 |
| GST | GST | 0 | INITIATED | RODNEY BEARD | 2/14/2008 0:00 |
| GST | GST | 0 | INITIATED | ROLANDO NUNEZ | 2/11/2008 0:00 |
| SET | SET | 0 | INITIATED | RON KARNBACH | 2/8/2008 0:00 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| Service Category Desc | Section Desc | Sub Component Desc | Condition Desc |
|---|---|---|---|
| Vehicle Exterior | Paint/Coatings | Unknown | Vibration |
| Vehicle Exterior | Paint/Coatings | Unknown | Unspecified |
| Vehicle Interior | Interior Panels/Trim | Dash Assembly/Components | Vibration |
| Vehicle Interior | Interior Panels/Trim | Roof Console Box | Noise-squeak/rattles |
| Vehicle Exterior | Window/Glass | Windshield Glass | Condition-Not-Listed |
| Vehicle Interior | Interior Panels/Trim | Dash Assembly/Components | Noise-squeak/rattles |
| Vehicle Exterior | Door/Hatch | Door Check | Noise-Abnormal |
| Vehicle Interior | Seat | Lumbar | Abnormal Operation |
| Vehicle Interior | Door Lock | Locks | Abnormal Operation |
| Vehicle Exterior | Exterior Panels/Trim | Unknown | Unspecified |
| Steering | Steering Gear/Linkage | Unknown | Leak |
| Brake | Brake System | Unknown | Condition-Not-Listed |
| Steering | Power Assist Systems | Unknown | Leak |
| Suspension | Tire/Wheel | Tire | Condition-Not-Listed |
| Brake | Brake Control/Dynamic Control System | Warning Light - ABS | Abnormal Operation |
| Steering | Power Assist Systems | Unknown | Inoperative |
| Steering | Power Assist Systems | Fluid | Condition-Not-Listed |
| Suspension | Tire/Wheel | Tire | Vibration |
| Suspension | Front Suspension | Unknown | Noise-squeak/rattles |
| Brake | Brake Control/Dynamic Control System | ABS | Abnormal Operation |
| Brake | Brake Control/Dynamic Control System | Unknown | Noise-Abnormal |
| Steering | Steering Gear/Linkage | Unknown | Leak |
| Brake | Brake Control/Dynamic Control System | Unknown | Inoperative |
| Suspension | Tire/Wheel | Valve Stem | Condition-Not-Listed |
| Steering | Steering Gear/Linkage | Unknown | Leak |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

**Case Condition**
spots over entire vehicle
spots over entire vehicle
the first attempt at repair of the dash buzz was at another dealer. they applied a lot of foam to the front of the dash at firewall. at different rpms, different interior noises happen, especially at higher rpm's. apparently warranty is still in effect for this concern.
customer states rear headliner , and brake squeal in reverse, i drove car total of 10 miles, 35 min., on two different days, on at45 degrees, the other at 15 degrees and could duplicate
crack in front windshield, no outside influance evident
tried repair attempts 2 times
lack of welds are causing door check mounts to break. drivers door check mount broke away on this low mileage vehicle. factory has only four spot welds, but addition welds stop d. c. m. from breaking. three additional welds added behind door panel, into door check mount stops rocking of d.c.m. and door failure. contact if you would like for more information.
lumbar motors are making a clicking sound and no movement both sides
door lock not releasing on passenger front side
when putting vehicle into rev. park assist has continous tone with nothing around it

cust states pedal goes to floor no brake response at that time test drove got pedal to go to floor one time cannot duplicate . removed master to inspect for rear leakage none found
vane pump leaking from ft. seal

stroke sensor
no response necessary. reman pump inop. found pressure relief valve stuck in bottom of bore. new pump corrected problem.
i nstalled p/s pump had no power steering at all old pump was replaced because of ft seal leaking
vibration at hight speed

the customer states: that the abs/vsc will operate when driving under normal conditions. no dtc's found.
slight buzzing noise when depressing brake with the engine running. vehicle doesnot need to be moving. the noise is coming from the booster check valve. we do not have another 08 avalon to compare. the booster line is not touching the body execpt where mounted. teh noise can be heard with a stethocope on the vaccuum booster check valve.
is this abnormal? and ahve atere been any other concerns.?

installing rear hitch with wiring for 7 pin conecter and brake control
transmitter id not received (main)
c/s set steering rack leaking

TOY-TQ001-00033884

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| Suggestion | Repair | Division Name | Creator Name | Original Owner | Dealer Tech Initiated | Dealer Tech Name |
|---|---|---|---|---|---|---|
| | | TOYOTA | ANDREW FORTMAYER | | y | FORTMAYER, ANDREW |
| | | TOYOTA | ANDREW FORTMAYER | | y | FORTMAYER, ANDREW |
| | | TOYOTA | ANDY GRAYBEAL | | y | GRAYBEAL, ANDY |
| | | LEXUS | DAVID PRIDE | | y | PRIDE, DAVID |
| | | TOYOTA | DOUG WALTERS | | y | WALTERS, DOUG |
| | | TOYOTA | EDWARD HESS | | y | HESS, EDWARD |
| | | TOYOTA | GREGORY KORTE | | y | KORTE, GREGORY |
| | | LEXUS | PETER BRIEL | | y | BRIEL, PETER |
| | | TOYOTA | TOAN MIKE TRAN | | y | TRAN, TOAN MIKE |
| | | TOYOTA | TOBY BRAGG | | y | BRAGG, TOBY |
| | | TOYOTA | BRADLEY GREEN | | y | GREEN, BRADLEY |
| | | TOYOTA | CHRISTOPHER SHORT | | y | SHORT, CHRISTOPHER |
| | | TOYOTA | DALE COEYMAN | | y | COEYMAN, DALE |
| | | TOYOTA | DANILO TESAURO | | y | TESAURO, DANILO |
| | | TOYOTA | DAVID BEDFORD | | y | BEDFORD, DAVID |
| | | TOYOTA | DAVID PEARCE | | y | PEARCE, DAVID |
| | | TOYOTA | GEORGE FROTHINGHAM | | y | FROTHINGHAM, GEORGE |
| | | TOYOTA | HUE NGUYEN | | y | NGUYEN, HUE |
| | | TOYOTA | JOHN MONEY | | y | MONEY, JOHN |
| | | LEXUS | MATTHEW CASE | | y | CASE, MATTHEW |
| | | TOYOTA | NEIL REAZIN | | y | REAZIN, NEIL |
| | | TOYOTA | ROBBIE MEARS | | y | MEARS, ROBBIE |
| | | TOYOTA | RODNEY BEARD | | y | BEARD, RODNEY |
| | | TOYOTA | ROLANDO NUNEZ | | y | NUNEZ, ROLANDO |
| | | TOYOTA | RON KARNBACH | | y | KARNBACH, RON |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| Dealer Name | Qa Department Name | Cause Component Desc | Cause Sub Comp Desc | Cause Condition Desc |
|---|---|---|---|---|
| BOHN BROTHERS TOYOTA | QABody | | | |
| BOHN BROTHERS TOYOTA | QABody | | | |
| WEBB CHEVROLET-TOYOTA | QABody | | | |
| WILKIE LEXUS | QABody | | | |
| CRESTMONT TOYOTA | QABody | | | |
| DAYTONA TOYOTA | QABody | | | |
| TOYOTA OF STUART | QABody | | | |
| LEXUS OF PEMBROKE PINES | QABody | | | |
| TOYOTA OF NEW ORLEANS | QABody | | | |
| WEST ASHLEY TOYOTA | QABody | | | |
| ATLANTA TOYOTA | QAChassis | | | |
| AMERICAN TOYOTA | QAChassis | | | |
| JIM HUDSON TOYOTA | QAChassis | | | |
| PLAZA TOYOTA | QAChassis | | | |
| CLEARWATER TOYOTA | QAChassis | | | |
| GREENVILLE TOYOTA | QAChassis | | | |
| TOYOTA MALL OF GEORGIA | QAChassis | | | |
| PALM BEACH TOYOTA | QAChassis | | | |
| VICTORY TOYOTA | QAChassis | | | |
| WILDE LEXUS OF SARASOTA | QAChassis | | | |
| DARCARS TOYOTA | QAChassis | | | |
| LOWE TOYOTA/WARNER ROBINS | QAChassis | | | |
| JIM MCNATT TOYOTA | QAChassis | | | |
| TOYOTA OF LAREDO | QAChassis | | | |
| TOYOTA OF MELBOURNE | QAChassis | | | |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| Repair Order Num | Ta Case Priority |
|---|---|
| 576194 | NORMAL |
| 576195 | NORMAL |
| | |
| 210555 | NORMAL |
| | |
| 132250 | NORMAL |
| 406313 | NORMAL |
| 315193 | NORMAL |
| | |
| 367000 | NORMAL |
| 216562 | NORMAL |
| 22553 | NORMAL |
| 169532 | NORMAL |
| 648124 | NORMAL |
| | |
| 344042 | NORMAL |
| 86144 | NORMAL |
| 939322 | NORMAL |
| 85237 | NORMAL |
| 262293 | NORMAL |
| 407973 | NORMAL |
| 506999 | NORMAL |
| 237382 | NORMAL |
| 230360 | NORMAL |
| | |
| 879160 | NORMAL |
| 157881 | NORMAL |
| 437887 | NORMAL |
| 186683 | NORMAL |
| 64425 | NORMAL |

TOY-TQ001-00033887

| | | | | | |
|---|---|---|---|---|---|
| QAChassis | RONALD NODA | TA080450106 | JTJHT00W654[redacted] | 14-Feb-08 | 2/14/2008 8:48 |
| QAElectrical | ANTHONY MISCH | TA080420184 | 5TDZA23CX4S[redacted] | 11-Feb-08 | 2/11/2008 9:52 |
| QAElectrical | BRIAN BROWN | TA080450316 | 5TEKU72N67Z[redacted] | 14-Feb-08 | 2/14/2008 15:35 |
| QAElectrical | BRIAN BROWN | TA080450128 | JTDKB20U673[redacted] | 14-Feb-08 | 2/14/2008 9:32 |
| QAElectrical | BRIAN LYNCH | TA080430030 | JTDKB20U077[redacted] | 12-Feb-08 | 2/12/2008 6:31 |
| QAElectrical | CHRIS GARCIA | TA080440292 | 5TDZK23C38S[redacted] | 13-Feb-08 | 2/13/2008 14:05 |
| QAElectrical | CHRIS GARCIA | TA080420334 | JTMBD32V265[redacted] | 11-Feb-08 | 2/11/2008 13:13 |
| QAElectrical | CHUCK HAGA | TA080460113 | JTDKB20U677[redacted] | 15-Feb-08 | 2/15/2008 8:54 |
| QAElectrical | DAVID MCDONOUGH | TA080460167 | JTDKB20U963[redacted] | 15-Feb-08 | 2/15/2008 10:22 |
| QAElectrical | DONALDSON SCOTT | TA080460256 | JTEZT14R678[redacted] | 15-Feb-08 | 2/15/2008 12:36 |
| QAElectrical | DOUG LINDSAY | TA080450223 | JTHBJ46G172[redacted] | 14-Feb-08 | 2/14/2008 12:06 |
| QAElectrical | EDWARD HESS | TA080450019 | 4T1BB46K27U[redacted] | 14-Feb-08 | 2/14/2008 6:15 |
| QAElectrical | GOMER RIVERA | TA080430453 | 4T1BK36B57U[redacted] | 12-Feb-08 | 2/12/2008 14:56 |
| QAElectrical | JESSICA CASIMIR | TA080460122 | JTDKB20UX83[redacted] | 15-Feb-08 | 2/15/2008 9:03 |
| QAElectrical | JOEL HANSEL | TA080450029 | 4T1BE32K35U[redacted] | 14-Feb-08 | 2/14/2008 6:37 |
| QAElectrical | JOHN AKIN | TA080440148 | JTEZU14R370[redacted] | 13-Feb-08 | 2/13/2008 10:24 |
| QAElectrical | JOHN WALSH | TA080430063 | JTEBU11F770[redacted] | 12-Feb-08 | 2/12/2008 7:09 |
| QAElectrical | JULES DESROSIERS | TA080440194 | JTHCK262162[redacted] | 13-Feb-08 | 2/13/2008 11:29 |
| QAElectrical | JULES DESROSIERS | TA080440051 | JTHBJ46G672[redacted] | 13-Feb-08 | 2/13/2008 7:34 |
| QAElectrical | KENNETH MORRIS | TA080440270 | 5TDBA22C25S[redacted] | 13-Feb-08 | 2/13/2008 13:34 |
| QAElectrical | KIRK DUNN | TA080460160 | JTDKB22U263[redacted] | 15-Feb-08 | 2/15/2008 10:14 |
| QAElectrical | MICHAEL ZEITZ | TA080470002 | 5TETX22NX7Z[redacted] | 16-Feb-08 | 2/16/2008 5:22 |
| QAElectrical | RANDALL SCHULDIES | TA080420208 | 4T1BB46K57U[redacted] | 11-Feb-08 | 2/11/2008 10:29 |
| QAElectrical | RICHARD RIVERA | TA080460268 | 4T1BE46K58U[redacted] | 15-Feb-08 | 2/15/2008 12:58 |
| QAElectrical | RICKY CURLEY | TA080450151 | JTDKB20U563[redacted] | 14-Feb-08 | 2/14/2008 10:17 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | |
|---|---|---|
| 14-Feb-08 01-JAN-0001 | 2/14/2008 8:48 | 44,837 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 9:52 | 45,269 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 15:35 | 3,820 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 9:32 | 8,569 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 6:31 | 13,118 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 14:05 | 5,557 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 13:13 | 29,475 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 8:54 | 16,824 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 10:22 | 25,647 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 12:36 | 17,993 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 12:06 | 32,090 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 6:15 | 4,169 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 14:56 | 4,462 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 9:03 | 2,866 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 6:37 | 28,742 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 10:24 | 3,096 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 7:09 | 5,380 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 11:29 | 20,980 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 7:34 | 28,566 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 13:34 | 20,207 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 10:14 | 15,051 |
| 16-Feb-08 01-JAN-0001 | 2/16/2008 5:22 | 22,098 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 10:29 | 16,499 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 12:58 | 11,718 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 10:17 | 30,627 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| | LX470 | 2005 | 60429 |
| | Sienna | 2004 | 34085 |
| | Tacoma | 2007 | 2047 |
| | Prius | 2007 | 2047 |
| | Prius | 2007 | 41001 |
| | Sienna | 2008 | 31138 |
| | RAV4 | 2006 | 31138 |
| | Prius | 2007 | 24059 |
| | Prius | 2006 | 22041 |
| | 4Runner | 2007 | 10039 |
| | ES350 | 2007 | 60443 |
| | Camry HV | 2007 | 9190 |
| | Avalon | 2007 | 42270 |
| | Prius | 2008 | 39054 |
| | Camry | 2005 | 9189 |
| | 4Runner | 2007 | 4362 |
| | FJ Cruiser | 2007 | 29096 |
| | IS250 | 2006 | 63130 |
| | ES350 | 2007 | 63130 |
| | Sienna | 2005 | 36002 |
| P0A0F,P3190 | Prius | 2006 | 20123 |
| | Tacoma | 2007 | 34093 |
| | Camry HV | 2007 | 26024 |
| | Camry | 2008 | 9163 |
| | Prius | 2006 | 2047 |

TOY-TQ001-00033890

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | | |
|---|---|---|---|---|
| WES | WES | 3 INITIATED | RONALD NODA | 2/14/2008 0:00 |
| CIN | CIN | 5 INITIATED | ANTHONY MISCH | 2/11/2008 0:00 |
| DEN | DEN | 6 INITIATED | BRIAN BROWN | 2/14/2008 0:00 |
| DEN | DEN | 6 INITIATED | BRIAN BROWN | 2/13/2008 0:00 |
| CIN | CIN | 9 INITIATED | BRIAN LYNCH | 2/12/2008 0:00 |
| NYR | NYR | 8 INITIATED | CHRIS GARCIA | 2/13/2008 0:00 |
| NYR | NYR | 8 INITIATED | CHRIS GARCIA | 2/11/2008 0:00 |
| KCY | KCY | 3 INITIATED | CHUCK HAGA | 1/23/2008 0:00 |
| CHI | CHI | 9 INITIATED | DAVID MCDONOUGH | 2/15/2008 0:00 |
| SET | SET | 0 INITIATED | DONALDSON SCOTT | 2/15/2008 0:00 |
| WES | WES | 4 INITIATED | DOUG LINDSAY | 2/14/2008 0:00 |
| SET | SET | 0 INITIATED | EDWARD HESS | 2/14/2008 0:00 |
| GST | GST | 0 INITIATED | GOMER RIVERA | 2/11/2008 0:00 |
| SET | SET | 0 INITIATED | JESSICA CASIMIR | 2/15/2007 0:00 |
| SET | SET | 0 INITIATED | JOEL HANSEL | 2/14/2008 0:00 |
| SFR | SFR | 2 INITIATED | JOHN AKIN | 2/12/2008 0:00 |
| NYR | NYR | 9 INITIATED | JOHN WALSH | 2/12/2008 0:00 |
| EAS | EAS | 3 INITIATED | JULES DESROSIERS | 2/13/2008 0:00 |
| EAS | EAS | 3 INITIATED | JULES DESROSIERS | 2/13/2008 0:00 |
| PTL | PTL | 5 INITIATED | KENNETH MORRIS | 2/13/2008 0:00 |
| BOS | BOS | 5 INITIATED | KIRK DUNN | 2/13/2008 0:00 |
| CIN | CIN | 3 INITIATED | MICHAEL ZEITZ | 2/16/2008 0:00 |
| KCY | KCY | 5 INITIATED | RANDALL SCHULDIES | 2/11/2008 0:00 |
| SET | SET | 0 INITIATED | RICHARD RIVERA | 2/15/2008 0:00 |
| DEN | DEN | 6 INITIATED | RICKY CURLEY | 2/9/2008 0:00 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| Steering | Power Assist Systems | Unknown | Inoperative |
| Power Source/Network | Battery/Charging | Battery | Abnormal Operation |
| Vehicle Interior | Heating/Air Conditioning | Heating | Design/Less Than Expectation |
| Engine/Hybrid System | Starting | Unknown | Engagement/slippage |
| Audio/Visual/Telematics | Audio/Video | Nav System/Display/Components | Inoperative |
| Audio/Visual/Telematics | Audio/Video | Radio Receiver | Poor reception/static |
| Audio/Visual/Telematics | Audio/Video | CD Player/Changer | Chips/scratches |
| Vehicle Interior | Heating/Air Conditioning | Fan/Blower/Air Flow | Design/Less Than Expectation |
| Vehicle Exterior | Lighting (ext) | Headlight | Abnormal Operation |
| Audio/Visual/Telematics | Park Assist/Monitoring | Sensor | Abnormal Operation |
| Vehicle Interior | Heating/Air Conditioning | Fan/Blower/Air Flow | Unspecified |
| Audio/Visual/Telematics | Audio/Video | Radio Receiver | Noise-Abnormal |
| Vehicle Interior | Theft Deterrent/Keyless Entry | Smart Key/Card | Abnormal Operation |
| Power Source/Network | Battery/Charging | Battery | Unspecified |
| Audio/Visual/Telematics | Park Assist/Monitoring | Unknown | Inoperative |
| Vehicle Interior | Heating/Air Conditioning | Cooling | Temperature Concern |
| Vehicle Interior | Seat | Unknown | Unspecified |
| Vehicle Interior | Heating/Air Conditioning | Fan/Blower/Air Flow | Temperature Concern |
| Vehicle Interior | Heating/Air Conditioning | Fan/Blower/Air Flow | Condition-Not-Listed |
| Vehicle Exterior | Door/Hatch | Sliding System/Components | Hard to open/close |
| Engine/Hybrid System | Starting | Unknown | Stalls/Quits |
| Vehicle Interior | Heating/Air Conditioning | Fan/Blower/Air Flow | Abnormal Operation |
| Audio/Visual/Telematics | Navigation/Multi Info Display | Nav System/Display/Components | Inoperative |
| Vehicle Interior | Heating/Air Conditioning | Unknown | Abnormal Smell |
| Vehicle Interior | Meter/Gauge/Display | Fuel Gauge | Abnormal Operation |

TOY-TQ001-00033892

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

cust. states p/s became hard to turn. not verified. no codes. vgrs op. ok. p/s pump/fluid ok. no leaks.
tires ok. belt ok. no sign of water intrusion.
customer states battery keeps on dying for no reason
when knob is turn to high heat vent well disengauge
customer unable to get out of park at times and into drive or reverse
unplug unit and rinstall works fine
power and grounds normal
fcustomer states radio has static ..road test 7 miles..check radio locator.com to check signal strength of customer stations can't verify customer complaint,spoke with fts rec check connector r/s a pillar(ok) however did find antenna was 4 turns loose and cust has toy foa bug on tip,request roadtest with customer ...declined by customer
cd p[layer won't eject or play cd's
customer says defrost will not clear windshield
two times now when customer has turned on the low beam headlights the drivers side has been inop. headlight works again after cycling the headlight switch
cust. states that reverse warning beeper going off even when nothing behind veh.
white dust blowing from all ac vents. no dust in ac filter or blower motor.
no audio and when turning volume knob volume will not come off 22. previously replaced radio reciever and amp ( on 2 seperate occasions ).
smart key button on trunk will not allow trunk to open. all other buttons are operative, including the button inside the vehicle and on the smart key itself, but the button on the trunk itself will not open the trunk when smart key is nearby.
is there an easy way f0r the customer to prevent parasitic draw, rather than disconnecting any aux batt term or jumper term? pulling dome fuse may cause codes wich will require another visit to dealership?
back up camera in op port installed

at first repair attempt,cust stated noise from rear of vehicle.confirmed noise,found r/r seat not fully latched.secured seat,confirmed repair.second repair attempt,customer states noise from rear seat area.cust stated noise not heard when seats are down.road tested vehicle multiple times,could not confirm complaint.checked rear seat strikers & latches,all ok.installed toyota body grease to both rear seat latches.
customer states no heat in vehicle unless engine is revved up
when fans are on dust coming thru vents
door fails to open from outside handle pops open at rear latch than stops
vehicle will turn on/ready, gas engine will start. vehicle will run for approx. 15-20 seconds. then master warning light turns on "problem" appears on display and engine will stop.
customer states the heater/defroster are not working properly.there was only a humming sound from blower no air was coming out of vents.
navigation screen went blank four times going down interstate.
cust states a/c smells bad when she turns it on.  we are performing an a/c refresher service and letting her go
gas guage read wrong, customer complaint when down to one bar ,can not add more than 5 gallons gas

TOY-TQ001-00033893

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| LEXUS | RONALD NODA | y | NODA, RONALD |
| TOYOTA | ANTHONY MISCH | y | MISCH, ANTHONY |
| TOYOTA | BRIAN BROWN | y | BROWN, BRIAN |
| TOYOTA | BRIAN BROWN | y | BROWN, BRIAN |
| TOYOTA | BRIAN LYNCH | y | LYNCH, BRIAN |
| TOYOTA | CHRIS GARCIA | y | GARCIA, CHRIS |
| TOYOTA | CHRIS GARCIA | y | GARCIA, CHRIS |
| TOYOTA | CHUCK HAGA | y | HAGA, CHUCK |
| TOYOTA | DAVID MCDONOUGH | y | MCDONOUGH, DAVID |
| TOYOTA | DONALDSON SCOTT | y | SCOTT, DONALDSON |
| LEXUS | DOUG LINDSAY | y | LINDSAY, DOUG |
| TOYOTA | EDWARD HESS | y | HESS, EDWARD |
| TOYOTA | GOMER RIVERA | y | RIVERA, GOMER |
| TOYOTA | JESSICA CASIMIR | y | CASIMIR, JESSICA |
| TOYOTA | JOEL HANSEL | y | HANSEL, JOEL |
| TOYOTA | JOHN AKIN | y | AKIN, JOHN |
| TOYOTA | JOHN WALSH | y | WALSH, JOHN |
| LEXUS | JULES DESROSIERS | y | DESROSIERS, JULES |
| LEXUS | JULES DESROSIERS | y | DESROSIERS, JULES |
| TOYOTA | KENNETH MORRIS | y | MORRIS, KENNETH |
| TOYOTA | KIRK DUNN | y | DUNN, KIRK |
| TOYOTA | MICHAEL ZEITZ | y | ZEITZ, MICHAEL |
| TOYOTA | RANDALL SCHULDIES | y | SCHULDIES, RANDALL |
| TOYOTA | RICHARD RIVERA | y | RIVERA, RICHARD |
| TOYOTA | RICKY CURLEY | y | CURLEY, RICKY |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | |
|---|---|
| LEXUS OF PLEASANTON | QAChassis |
| KINGS TOYOTA, INC. | QAElectrical |
| BOB SELLERS TOYOTA | QAElectrical |
| BOB SELLERS TOYOTA | QAElectrical |
| CAPITAL TOYOTA, INC. | QAElectrical |
| WESTCHESTER TOYOTA | QAElectrical |
| WESTCHESTER TOYOTA | QAElectrical |
| BLACKWELL-BALDWIN TOYOTA | QAElectrical |
| BURNSVILLE TOYOTA | QAElectrical |
| FRANKLIN TOYOTA | QAElectrical |
| MOTOR CITY LEXUS OF | QAElectrical |
| DAYTONA TOYOTA | QAElectrical |
| JOE MYERS TOYOTA | QAElectrical |
| TOYOTA CENTER | QAElectrical |
| BOB TYLER TOYOTA | QAElectrical |
| DUBLIN TOYOTA | QAElectrical |
| PRESTIGE TOYOTA | QAElectrical |
| LEXUS OF ROCKVILLE CENTRE | QAElectrical |
| LEXUS OF ROCKVILLE CENTRE | QAElectrical |
| TOYOTA-SCION OF BEND | QAElectrical |
| LIA TOYOTA | QAElectrical |
| CLASSIC TOYOTA | QAElectrical |
| PERFORMANCE TOYOTA-SCION | QAElectrical |
| HEADQUARTER TOYOTA | QAElectrical |
| BOB SELLERS TOYOTA | QAElectrical |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

384791 NORMAL
558841 NORMAL
6022322 NORMAL
6022298 NORMAL

334860 NORMAL

263006 NORMAL
262827 NORMAL
343229 NORMAL

396647 NORMAL
31800 NORMAL
404324 NORMAL
315355 NORMAL

548690 NORMAL

235481 NORMAL
257012 NORMAL
646648 NORMAL

292767 NORMAL
288864 NORMAL
288502 NORMAL
223127 NORMAL

235582 NORMAL
363276 NORMAL
155255 NORMAL
848030 NORMAL
6022179 NORMAL

TOY-TQ001-00033896

| | | | | | |
|---|---|---|---|---|---|
| QAElectrical | SAM DAGGER | TA080460012 | 5TBBT44154S[redacted] | 15-Feb-08 | 2/15/2008 6:06 |
| QAElectrical | STUART KIDDER | TA080460236 | JT6HF10U0X0[redacted] | 15-Feb-08 | 2/15/2008 11:58 |
| QAElectrical | TOBY BRAGG | TA080430075 | 4T1BK36BX8U[redacted] | 12-Feb-08 | 2/12/2008 7:28 |
| QAElectrical | TOM STEVENS | TA080440014 | 5TBDV54117S[redacted] | 13-Feb-08 | 2/13/2008 6:07 |
| QAElectrical | TRACI WEASE | TA080440282 | JTEHT05J1721[redacted] | 13-Feb-08 | 2/13/2008 13:49 |
| QAElectrical | TRAVIS HAWKINS | TA080430130 | 5TFBV54117X[redacted] | 12-Feb-08 | 2/12/2008 8:28 |
| QAElectrical | VANSANA HACKSISOMBATH | TA080450099 | 4T4BE46K68R[redacted] | 14-Feb-08 | 2/14/2008 8:43 |
| QAHybrid | KARL KNOTH | TA080460209 | JTDKB20U087[redacted] | 15-Feb-08 | 2/15/2008 11:19 |
| QAHybrid | MITCH MCGILL | TA080420040 | JTDKB20UX73[redacted] | 11-Feb-08 | 2/11/2008 7:02 |
| QAHybrid | RICHARD VICKERY | TA080460068 | 4T1BB46K17U[redacted] | 15-Feb-08 | 2/15/2008 7:57 |
| QAHybrid | SCOTT KNOX | TA080460346 | 4T1BB46K77U[redacted] | 15-Feb-08 | 2/15/2008 17:50 |
| QAHybrid | STEVE HUTH | TA080430056 | JTDKB20U853[redacted] | 12-Feb-08 | 2/12/2008 7:03 |
| QAPowertrain | ALBERT HERNANDEZ | TA080450254 | JTHBK262X72[redacted] | 14-Feb-08 | 2/14/2008 13:02 |
| QAPowertrain | ALBERT YOUNG | TA080470009 | JTHBK262265[redacted] | 16-Feb-08 | 2/16/2008 11:52 |
| QAPowertrain | ANGEL MONTES | TA080440320 | 5TFRV54127X[redacted] | 13-Feb-08 | 2/13/2008 15:15 |
| QAPowertrain | ANTHONY BINNS | TA080430247 | 1NXBR32EX8Z[redacted] | 12-Feb-08 | 2/12/2008 10:18 |
| QAPowertrain | BRENDAN COONEY | TA080460175 | 5TEMU52N67Z[redacted] | 15-Feb-08 | 2/15/2008 10:36 |
| QAPowertrain | BRIAN FLICK | TA080460193 | JTMZD33V875[redacted] | 15-Feb-08 | 2/15/2008 10:56 |
| QAPowertrain | BYRON POTEET | TA080450217 | JT8BF28G9X5[redacted] | 14-Feb-08 | 2/14/2008 11:53 |
| QAPowertrain | CARLOS PORTILLO | TA080430406 | 1NXBR32E36Z[redacted] | 12-Feb-08 | 2/12/2008 13:32 |
| QAPowertrain | CHARLES GRUSZCZYNSKI | TA080440013 | 5TBBV54177S[redacted] | 13-Feb-08 | 2/13/2008 6:04 |
| QAPowertrain | CHRISTOPHER BELL | TA080460010 | 2T1BR32EX7C[redacted] | 15-Feb-08 | 2/15/2008 5:55 |
| QAPowertrain | CHRISTOPHER BELL | TA080440280 | 4T1BE46K38U[redacted] | 13-Feb-08 | 2/13/2008 13:46 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | |
|---|---|---|
| 15-Feb-08 01-JAN-0001 | 2/15/2008 6:06 | 23,865 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 11:58 | 53,926 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 7:28 | 2,537 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 6:07 | 9,384 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 13:49 | 7,904 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:28 | 16,209 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 8:43 | 5,087 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 11:19 | 3,864 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 7:02 | 8,770 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 7:57 | 14,687 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 17:50 | 10,912 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 7:03 | 47,813 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 13:02 | 10,122 |
| 16-Feb-08 01-JAN-0001 | 2/16/2008 11:52 | 34,420 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 15:15 | 19,970 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 10:18 | 1,252 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 10:36 | 27,196 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 10:56 | 24,397 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 11:53 | 136,071 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 13:32 | 31,399 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 6:04 | 1 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 5:55 | 18,577 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 13:46 | 3,878 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| | Tundra | 2004 | 37132 |
| | RX300 | 1999 | 60901 |
| | Avalon | 2008 | 39050 |
| | Tundra | 2007 | 37142 |
| | Land Cruiser | 2007 | 32106 |
| P0705 | Tundra | 2007 | 3069 |
| | Camry | 2008 | 35054 |
| P0304 | Prius | 2008 | 31105 |
| P1151 | Prius | 2007 | 21107 |
| P0A10/263 | Camry HV | 2007 | 9202 |
| P2103 | Camry HV | 2007 | 4222 |
| P3102 | Prius | 2005 | 37153 |
| | IS250 | 2007 | 60932 |
| B2799,P0335,P0340,P0345,P0365,P0390 | IS250 | 2006 | 60402 |
| NA | Tundra | 2007 | 42219 |
| | Corolla | 2008 | 10114 |
| | Tacoma | 2007 | 4072 |
| | RAV4 | 2007 | 32130 |
| P0330 | ES300 | 1999 | 16042 |
| | Corolla | 2006 | 42270 |
| P2714 | Tundra | 2007 | 9804 |
| P0973,P0976,P2770 | Corolla | 2007 | 16046 |
| | Camry | 2008 | 16046 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | | | |
|---|---|---|---|---|---|
| CAT | CAT | 8 | INITIATED | SAM DAGGER | 2/15/2008 0:00 |
| SOU | SOU | 4 | INITIATED | STUART KIDDER | 2/15/2008 0:00 |
| SET | SET | 0 | INITIATED | TOBY BRAGG | 2/12/2008 0:00 |
| CAT | CAT | 7 | INITIATED | TOM STEVENS | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | TRACI WEASE | 2/13/2008 0:00 |
| GST | GST | 0 | INITIATED | TRAVIS HAWKINS | 2/12/2008 0:00 |
| GST | GST | 0 | INITIATED | VANSANA HACKSISOMBATH | 2/14/2008 0:00 |
| NYR | NYR | 2 | INITIATED | KARL KNOTH | 2/15/2008 0:00 |
| CIN | CIN | 7 | INITIATED | MITCH MCGILL | 2/11/2008 0:00 |
| SET | SET | 0 | INITIATED | RICHARD VICKERY | 2/15/2008 0:00 |
| LOS | LOS | 9 | INITIATED | SCOTT KNOX | 2/15/2008 0:00 |
| CAT | CAT | 9 | INITIATED | STEVE HUTH | 2/12/2008 0:00 |
| SOU | SOU | 3 | INITIATED | ALBERT HERNANDEZ | 2/14/2008 0:00 |
| WES | WES | 2 | INITIATED | ALBERT YOUNG | 2/16/2008 0:00 |
| GST | GST | 0 | INITIATED | ANGEL MONTES | 2/13/2008 0:00 |
| SET | SET | 0 | INITIATED | ANTHONY BINNS | 2/12/2008 0:00 |
| SFR | SFR | 7 | INITIATED | BRENDAN COONEY | 2/14/2008 0:00 |
| SET | SET | 0 | INITIATED | BRIAN FLICK | 2/1/2008 0:00 |
| CIN | CIN | 7 | INITIATED | BYRON POTEET | 2/14/2008 0:00 |
| GST | GST | 0 | INITIATED | CARLOS PORTILLO | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | CHARLES GRUSZCZYNSKI | 2/13/2008 0:00 |
| CIN | CIN | 6 | INITIATED | CHRISTOPHER BELL | 2/15/2008 0:00 |
| CIN | CIN | 6 | INITIATED | CHRISTOPHER BELL | 2/12/2008 0:00 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| Vehicle Interior | Door Lock | Switch | Appearance Concern |
| Power Source/Network | Power Distribution | Fuse/Relay | Condition-Not-Listed |
| Vehicle Interior | Heating/Air Conditioning | Fan/Blower/Air Flow | Temperature Concern |
| Vehicle Interior | Meter/Gauge/Display | Electronic Information Display | Missing/Wrong |
| Audio/Visual/Telematics | Navigation/Multi Info Display | Nav System/Display/Components | Poor reception/static |
| Drivetrain | Automatic Transmission/Transaxle | Shift Indicator | Abnormal Operation |
| Audio/Visual/Telematics | Audio/Video | CD Player/Changer | Abnormal Operation |
| Engine/Hybrid System | Engine Control | Driveability | Misses |
| Engine/Hybrid System | Cooling | Unknown | Abnormal Operation |
| Engine/Hybrid System | Hybrid/Battery Control System | Unknown | MIL/Warning Light ON |
| Engine/Hybrid System | Engine Control | ECU | MIL/Warning Light ON |
| Engine/Hybrid System | Engine Control | Unknown | Starting-No start |
| Engine/Hybrid System | Engine Mechanical | Unknown | Noise-Abnormal |
| Engine/Hybrid System | Emission Control | Unknown | Starting-No start |
| Engine/Hybrid System | Engine Mechanical | Unknown | Engine Knock |
| Drivetrain | Clutch | Not Applicable | Not Applicable |
| Drivetrain | Axle/Differential | Unknown | Noise-Abnormal |
| Engine/Hybrid System | Engine Control | Ignition System | Abnormal Operation |
| Engine/Hybrid System | Engine Control | ECU | MIL/Warning Light ON |
| Engine/Hybrid System | Engine Control | Unknown | Unspecified |
| Drivetrain | Automatic Transmission/Transaxle | Fluid | MIL/Warning Light ON |
| Drivetrain | Automatic Transmission/Transaxle | Unknown | Abnormal Operation |
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Vibration |

TOY-TQ001-00033901

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

finish peeling off
p/s window switch/ door lock trim
vehicle has .55 amp parasitic current draw, killing battery overnight. when i disconnect the ecu b fuse, draw drops to .260 amps. disconnect dome fuse, draw dops to .020 amps. put ecu b fuse back in, draw goes to .300 amps. both fuses must be pulled for draw to go away.
i have disconnected everything related to these fuses, the lowest i can get is .051 amps. swap parts from different vehicle, results are same.
with a/c on, passenger vents blow much cooler than driver vents.
shift ind. missing no p,r,n,d 4and s lights up 4 lihgts up only for 1 sec.
when you turn illumination down half the screen goes gray--customer also complaining about dots on the screen
shift ind will not light up fuse for bk/up lp blown replace fuse sys ok had trailer hook up
while driving the sound will stop and display show
reading.it will take several minutes to eject cd.talked to bryan gary at fujitsu ten technical support. he said there are several cases of it happening and recommend putting another cd player in.
vehicle misses on #4 cylinder. put coil , plug,and injector in it. compression good and misses occasionally but not all the time . check engine light not flashing . when in service mode nisses after a couple of minutes,then is consistantly missing
low miles, stationary item that is monitored and is condemmed. what if valve is malfunctioning and not closing tight might it also generate code?
mil on then went off
did chech in rm tested good cleared code drove 15 miles did not return
info code 581
customer states engine rattle
guest states that he was sitting with eng. off listening to the radio and he heard a beep and the car turned off and would not restart. aa had trouble starting it with a jump.
engine knock noise when in drive at idle, slight increase on gas will become louder. not present on normal driving condition, must have all windows up to here knock, this knock sound like a diesel sound from afar. tested with other unit with 23 miles with normal coolant temp, the unit had same noise but notas loud. please advise if this is normal or not on a 5.7l

cust concerned with whirring noise from front diff while driving at all speds esp. noticed at 35 mph. concluded front wheel bearings ok front diff very noisy.
second time in for concern,last visit nuetral switch was replaced.customer states intermittently on a cold start,dash light power up but engine will not spin over and start.we have had car for two weeeks and can not duplicate concern.she is afraid to drive the car.
customer states that her checkngine lites on
ecm was missing installed new ecm vehicle does not start .
test for class
slipps on take off
shudder at 35 to 40 mph

TOY-TQ001-00033902

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| TOYOTA | SAM DAGGER | y | DAGGER, SAM |
| LEXUS | STUART KIDDER | y | KIDDER, STUART |
| TOYOTA | TOBY BRAGG | y | BRAGG, TOBY |
| TOYOTA | TOM STEVENS | y | STEVENS, TOM |
| TOYOTA | TRACI WEASE | y | WEASE, TRACI |
| TOYOTA | TRAVIS HAWKINS | y | HAWKINS, TRAVIS |
| TOYOTA | VANSANA HACKSISOMBATH | y | HACKSISOMBATH, VANSANA |
| TOYOTA | KARL KNOTH | y | KNOTH, KARL |
| TOYOTA | MITCH MCGILL | y | MCGILL, MITCH |
| TOYOTA | RICHARD VICKERY | y | VICKERY, RICHARD |
| TOYOTA | SCOTT KNOX | y | KNOX, SCOTT |
| TOYOTA | STEVE HUTH | y | HUTH, STEVE |
| LEXUS | ALBERT HERNANDEZ | y | HERNANDEZ, ALBERT |
| LEXUS | ALBERT YOUNG | y | YOUNG, ALBERT |
| TOYOTA | ANGEL MONTES | y | MONTES, ANGEL |
| TOYOTA | ANTHONY BINNS | y | BINNS, ANTHONY |
| TOYOTA | BRENDAN COONEY | y | COONEY, BRENDAN |
| TOYOTA | BRIAN FLICK | y | FLICK, BRIAN |
| TOYOTA | BYRON POTEET | y | POTEET, BYRON |
| TOYOTA | CARLOS PORTILLO | y | PORTILLO, CARLOS |
| TOYOTA | CHARLES GRUSZCZYNSKI | y | GRUSZCZYNSKI, CHARLES |
| TOYOTA | CHRISTOPHER BELL | y | BELL, CHRISTOPHER |
| TOYOTA | CHRISTOPHER BELL | y | BELL, CHRISTOPHER |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | |
|---|---|
| PERUZZI TOYOTA | QAElectrical |
| LEXUS OF TAMPA BAY | QAElectrical |
| WEST ASHLEY TOYOTA | QAElectrical |
| FIORE TOYOTA | QAElectrical |
| TOYOTA SCION OF CONCORD | QAElectrical |
| ORR TOYOTA | QAElectrical |
| HUDIBURG TOYOTA | QAElectrical |
| SMITHTOWN TOYOTA | QAHybrid |
| LABADIE TOYOTA JEEP | QAHybrid |
| MIKE ERDMAN TOYOTA | QAHybrid |
| TOYOTA CARLSBAD | QAHybrid |
| DICK MILHAM TOYOTA | QAHybrid |
| LEXUS OF WEST KENDALL | QAPowertrain |
| LONGO LEXUS | QAPowertrain |
| HOY-FOX TOYOTA | QAPowertrain |
| TOYOTA SOUTH | QAPowertrain |
| HANSEL TOYOTA | QAPowertrain |
| TOYOTA SCION OF WILMINGTN | QAPowertrain |
| GARY FORCE TOYOTA | QAPowertrain |
| JOE MYERS TOYOTA | QAPowertrain |
| SOUTHEAST TOYOTA DIST LLC | QAPowertrain |
| TOYOTA OF MURRAY | QAPowertrain |
| TOYOTA OF MURRAY | QAPowertrain |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | |
|---|---|---|
| 284919* | | NORMAL |
| | 823800 | NORMAL |
| | 169588 | NORMAL |
| | 93682 | NORMAL |
| | 336725 | NORMAL |
| | 77468 | NORMAL |
| | 161649 | NORMAL |
| | 254351 | NORMAL |
| | 423073 | NORMAL |
| | 326485 | NORMAL |
| | 648156 | NORMAL |
| | 332423 | NORMAL |
| | 46418 | NORMAL |
| | 80860 | NORMAL |
| | 63568 | NORMAL |
| #0001 | | NORMAL |
| | 36957 | NORMAL |
| | 2/1/2008 | NORMAL |
| | 177722 | NORMAL |
| | 548906 | NORMAL |
| | 1 | NORMAL |
| | 511 | NORMAL |
| | 482 | NORMAL |

TOY-TQ001-00033905

| | | | | | |
|---|---|---|---|---|---|
| QAPowertrain | CHRISTOPHER CLINE | TA080460136 | 4T1BE32K92U[redacted] | 15-Feb-08 | 2/15/2008 9:20 |
| QAPowertrain | CHRISTOPHER EDGE | TA080430089 | 5TFBV54118X[redacted] | 12-Feb-08 | 2/12/2008 7:43 |
| QAPowertrain | CHRISTOPHER HICKS | TA080450026 | JTHBH96S365[redacted] | 14-Feb-08 | 2/14/2008 6:33 |
| QAPowertrain | CHRISTOPHER PARRY | TA080450205 | 5TEUU42N37Z[redacted] | 14-Feb-08 | 2/14/2008 11:40 |
| QAPowertrain | CORNELIUS BOGAN | TA080450064 | 5TBEV54127S[redacted] | 14-Feb-08 | 2/14/2008 7:49 |
| QAPowertrain | CORTLAND CHAMBERS | TA080440242 | 1NXBR30E28Z[redacted] | 13-Feb-08 | 2/13/2008 12:48 |
| QAPowertrain | DAVID JOHNSON | TA080420141 | 4T1BE32K16U[redacted] | 11-Feb-08 | 2/11/2008 9:02 |
| QAPowertrain | DAVID REMINGTON | TA080430157 | 5TDBY68A78S[redacted] | 12-Feb-08 | 2/12/2008 8:56 |
| QAPowertrain | DEREK SIMMONS | TA080450275 | 5TBDT44116S[redacted] | 14-Feb-08 | 2/14/2008 13:50 |
| QAPowertrain | DOMINGO AJTUM | TA080430154 | JTMBK34V865[redacted] | 12-Feb-08 | 2/12/2008 8:55 |
| QAPowertrain | DONALD COURTNEY | TA080440131 | JTEGH20V930[redacted] | 13-Feb-08 | 2/13/2008 9:47 |
| QAPowertrain | DOUGLAS AITKEN | TA080420189 | JTEHD20V956[redacted] | 11-Feb-08 | 2/11/2008 9:58 |
| QAPowertrain | GABRIEL CORTEZ | TA080450323 | 5TEKU72N77Z[redacted] | 14-Feb-08 | 2/14/2008 15:49 |
| QAPowertrain | GLENN BALLARD | TA080420033 | 1NXBR12E82Z[redacted] | 11-Feb-08 | 2/11/2008 6:49 |
| QAPowertrain | HAROLD STILES | TA080440083 | 3TMLU42N96M[redacted] | 13-Feb-08 | 2/13/2008 8:19 |
| QAPowertrain | HOWARD HAYNESJR | TA080440025 | JTMZD33V685[redacted] | 13-Feb-08 | 2/13/2008 6:42 |
| QAPowertrain | JAMES FOX | TA080430106 | JTEHP21A670[redacted] | 12-Feb-08 | 2/12/2008 8:00 |
| QAPowertrain | JASON ROBERTS | TA080470004 | 5TDBT44A43S[redacted] | 16-Feb-08 | 2/16/2008 6:37 |
| QAPowertrain | JEFF BARRETT | TA080440005 | 1NXBR32E67Z[redacted] | 13-Feb-08 | 2/13/2008 5:42 |
| QAPowertrain | JEFF BARRETT | TA080430123 | 1NXBR32E76Z[redacted] | 12-Feb-08 | 2/12/2008 8:19 |
| QAPowertrain | JEFF BARRETT | TA080430045 | 1NXBR32E54Z[redacted] | 12-Feb-08 | 2/12/2008 6:51 |
| QAPowertrain | JEFF BARRETT | TA080420126 | 4T1BE32KX6U[redacted] | 11-Feb-08 | 2/11/2008 8:49 |
| QAPowertrain | JEFF BARRETT | TA080420056 | JTMZK33V785[redacted] | 11-Feb-08 | 2/11/2008 7:22 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | |
|---|---|---|
| 15-Feb-08 01-JAN-0001 | 2/15/2008 9:20 | 649,156 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 7:43 | 758 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 6:33 | 26,519 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 11:40 | 9,225 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 7:49 | 22,855 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 12:48 | 17,009 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 9:02 | 21,064 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:56 | 1 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 13:50 | 45,504 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:55 | 388 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 9:47 | 44,038 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 9:58 | 50,088 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 15:49 | 22,215 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 6:49 | 115,905 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 8:19 | 22,704 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 6:42 | 2,195 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:00 | 30,256 |
| 16-Feb-08 01-JAN-0001 | 2/16/2008 6:37 | 53,295 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 5:42 | 16,766 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:19 | 43,764 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 6:51 | 44,675 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 8:49 | 42,883 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 7:22 | 9,162 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| P0420 | Camry | 2002 | 10094 |
| P0355 | Tundra | 2008 | 32127 |
| | GS300 | 2006 | 64204 |
| | Tacoma | 2007 | 18037 |
| | Tundra | 2007 | 10104 |
| P0456 | Corolla | 2008 | 12152 |
| P0442 | Camry | 2006 | 43016 |
| P0102 | Sequoia | 2008 | 38026 |
| | Tundra | 2006 | 20125 |
| | RAV4 | 2006 | 20127 |
| | RAV4 | 2003 | 9221 |
| P0012 | RAV4 | 2005 | 43021 |
| | Tacoma | 2007 | 4353 |
| | Corolla | 2002 | 9076 |
| | Tacoma | 2006 | 32129 |
| P0741 | RAV4 | 2008 | 32106 |
| P043E,P043F,P2401,P2402,P2419 | Highlander | 2007 | 22052 |
| | Sequoia | 2003 | 16051 |
| P0138 | Corolla | 2007 | 10108 |
| | Corolla | 2006 | 10108 |
| | Corolla | 2004 | 10108 |
| | Camry | 2006 | 10108 |
| | RAV4 | 2008 | 10108 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | | | |
|---|---|---|---|---|---|
| SET | SET | 0 | INITIATED | CHRISTOPHER CLINE | 2/15/2008 0:00 |
| SET | SET | 0 | INITIATED | CHRISTOPHER EDGE | 2/12/2008 0:00 |
| SOU | SOU | 1 | INITIATED | CHRISTOPHER HICKS | 2/14/2008 0:00 |
| BOS | BOS | 7 | INITIATED | CHRISTOPHER PARRY | 2/14/2008 0:00 |
| SET | SET | 0 | INITIATED | CORNELIUS BOGAN | 2/8/2008 0:00 |
| CHI | CHI | 6 | INITIATED | CORTLAND CHAMBERS | 2/13/2008 0:00 |
| DEN | DEN | 4 | INITIATED | DAVID JOHNSON | 2/11/2008 0:00 |
| BOS | BOS | 3 | INITIATED | DAVID REMINGTON | 2/5/2008 0:00 |
| BOS | BOS | 4 | INITIATED | DEREK SIMMONS | 2/14/2008 0:00 |
| BOS | BOS | 1 | INITIATED | DOMINGO AJTUM | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | DONALD COURTNEY | 2/8/2008 0:00 |
| DEN | DEN | 4 | INITIATED | DOUGLAS AITKEN | 2/11/2008 0:00 |
| LOS | LOS | 9 | INITIATED | GABRIEL CORTEZ | 2/13/2008 0:00 |
| SET | SET | 0 | INITIATED | GLENN BALLARD | 2/7/2008 0:00 |
| SET | SET | 0 | INITIATED | HAROLD STILES | 2/13/2008 0:00 |
| SET | SET | 0 | INITIATED | HOWARD HAYNESJR | 2/13/2008 0:00 |
| CHI | CHI | 9 | INITIATED | JAMES FOX | 2/12/2008 0:00 |
| CIN | CIN | 7 | INITIATED | JASON ROBERTS | 2/16/2008 0:00 |
| SET | SET | 0 | INITIATED | JEFF BARRETT | 2/13/2008 0:00 |
| SET | SET | 0 | INITIATED | JEFF BARRETT | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | JEFF BARRETT | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | JEFF BARRETT | 2/11/2008 0:00 |
| SET | SET | 0 | INITIATED | JEFF BARRETT | 2/11/2008 0:00 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| Engine/Hybrid System | Engine Control | ECU | Inoperative |
| Engine/Hybrid System | Engine Control | Unknown | Unspecified |
| Engine/Hybrid System | Fuel System | Fuel Line | Appearance Concern |
| Drivetrain | Transfer/4wd/Awd | Unknown | Unspecified |
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Abnormal Operation |
| Engine/Hybrid System | Emission Control | Unknown | Unspecified |
| Engine/Hybrid System | Emission Control | Unknown | Gap/Poor Fit/Loose/Tolerance |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Drivetrain | Transfer/4wd/Awd | Fluid | Leak |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Mechanical | Fluid Dip Stick | Missing/Wrong |
| Engine/Hybrid System | Lubrication | Oil Pan | Appearance Concern |
| Drivetrain | Drive Shaft/Propeller Shaft | Unknown | Surge |
| Drivetrain | Axle/Differential | Axle/Hub | Noise-Abnormal |
| Engine/Hybrid System | Emission Control | Unknown | Condition-Not-Listed |
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Inoperative |
| Engine/Hybrid System | Emission Control | Unknown | Unspecified |
| Engine/Hybrid System | Engine Mechanical | Unknown | Engine Knock |
| Engine/Hybrid System | Engine Control | ECU | MIL/Warning Light ON |
| Engine/Hybrid System | Engine Control | ECU | Inoperative |
| Drivetrain | Automatic Transmission/Transaxle | Unknown | Noise-Abnormal |
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Inoperative |
| Drivetrain | Automatic Transmission/Transaxle | Unknown | Noise-Abnormal |

TOY-TQ001-00033910

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

while attempting to reflash ecu recieved an error code saying download of reflash one failled and have since been unable to re access ecu and vehicle will not run.
vsc off/4wd low / check engine light-allcome on while driving.
crossion found in fuel rail during 7lc
rear diff lock will not operate,light remains flashing

check engine light on. second time in with same code. ran auto evap test and no pending codes
check engine light on. passes evap test. passes leak test.
training case
gear lube leaking from front diff breathers.
training case
rav4 came in on flatbed. customer said alot of smoke from tailpipe. pulled head, found cyl. 2&3 washed out & coolant in oil pan. found head bolt threads back side between 2&3 pulled out. machine shop found head warpped.. ordered short block & head.. per paul..
vvt system inop low oil pressure top and bottom end, found
hard crusted burnt oil. oil pump pick up tube found burnt oil
stuck to it.
customer say on occassion when at stop vehicle will show a surge "feels like you have been tapped from the rear" vehicle has been in two other times and unable to duplicate. this time had called fts and dspm came in to test drive did get vehicle to show condition called fts and no zerk fitting or plug on slip joint to try to lube(drive shaft).fts states a condition can can exist and there is no cure.dspm verified concern. dealer to inform customer that concern has no messure(repair attemp not made) to address.
axle was replaced in october 2007 with a s.e.t. remanufactured axle. the axle joint has went bad and had to be replaced.
customer is complaining of black soot coming f4rom exhaust..told customer is was steam picking up soot in exhaust...service manager told me to start a case
vehicle has no torque converter clutch. p0741 fault. tested solenoid resistance to ground 13 ohms. checked wiring resistance from trans connector to ecu - good. replaced ecu and test drove. sets a pending code and no tcc operation.
ses light on, all codes current, pending and history.
piston slap at cold start
need case # for high dollar repair
vehicle is repaired
no start, no comm. with ecu
heavy gringing noise from diff case
no engine braking in any gear
will mot shift pass 3rd gear
whinning noise that increases with speed

TOY-TQ001-00033911

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| TOYOTA | CHRISTOPHER CLINE | y | CLINE, CHRISTOPHER |
| TOYOTA | CHRISTOPHER EDGE | y | EDGE, CHRISTOPHER |
| LEXUS | CHRISTOPHER HICKS | y | HICKS, CHRISTOPHER |
| TOYOTA | CHRISTOPHER PARRY | y | PARRY, CHRISTOPHER |
| TOYOTA | CORNELIUS BOGAN | y | BOGAN, CORNELIUS |
| TOYOTA | CORTLAND CHAMBERS | y | CHAMBERS, CORTLAND |
| TOYOTA | DAVID JOHNSON | y | JOHNSON, DAVID |
| TOYOTA | DAVID REMINGTON | y | REMINGTON, DAVID |
| TOYOTA | DEREK SIMMONS | y | SIMMONS, DEREK |
| TOYOTA | DOMINGO AJTUM | y | AJTUM, DOMINGO |
| TOYOTA | DONALD COURTNEY | y | COURTNEY, DONALD |
| TOYOTA | DOUGLAS AITKEN | y | AITKEN, DOUGLAS |
| TOYOTA | GABRIEL CORTEZ | y | CORTEZ, GABRIEL |
| TOYOTA | GLENN BALLARD | y | BALLARD, GLENN |
| TOYOTA | HAROLD STILES | y | STILES, HAROLD |
| TOYOTA | HOWARD HAYNESJR | y | HAYNESJR, HOWARD |
| TOYOTA | JAMES FOX | y | FOX, JAMES |
| TOYOTA | JASON ROBERTS | y | ROBERTS, JASON |
| TOYOTA | JEFF BARRETT | y | BARRETT, JEFF |
| TOYOTA | JEFF BARRETT | y | BARRETT, JEFF |
| TOYOTA | JEFF BARRETT | y | BARRETT, JEFF |
| TOYOTA | JEFF BARRETT | y | BARRETT, JEFF |
| TOYOTA | JEFF BARRETT | y | BARRETT, JEFF |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | |
|---|---|
| ATLANTA TOYOTA | QAPowertrain |
| MARK JACOBSON TOYOTA | QAPowertrain |
| SEWELL LEXUS | QAPowertrain |
| TOYOTA OF PORTLAND | QAPowertrain |
| TEAM TOYOTA | QAPowertrain |
| GALESBURG TOYOTA | QAPowertrain |
| LARRY H. MILLER TOYOTA | QAPowertrain |
| BALISE TOYOTA OF WARWICK | QAPowertrain |
| ROUTE 44 TOYOTA | QAPowertrain |
| IRA TOYOTA | QAPowertrain |
| WESLEY CHAPEL TOYOTA | QAPowertrain |
| BRENT BROWN TOYOTA | QAPowertrain |
| TOYOTA CHULA VISTA | QAPowertrain |
| EARL STEWART TOYOTA OF | QAPowertrain |
| MIKE JOHNSONS HICKORY TOY | QAPowertrain |
| TOYOTA SCION OF CONCORD | QAPowertrain |
| HECKERS BRNRD BXTR TOYOTA | QAPowertrain |
| OXMOOR TOYOTA | QAPowertrain |
| CHEROKEE COUNTY TOYOTA | QAPowertrain |
| CHEROKEE COUNTY TOYOTA | QAPowertrain |
| CHEROKEE COUNTY TOYOTA | QAPowertrain |
| CHEROKEE COUNTY TOYOTA | QAPowertrain |
| CHEROKEE COUNTY TOYOTA | QAPowertrain |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | |
|---|---|
| 649156 | NORMAL |
| 473428 | NORMAL |
| 1383753 | NORMAL |
| 156857 | NORMAL |
| 9352 | NORMAL |
| 124268 | NORMAL |
| 365301 | NORMAL |
| 1 | NORMAL |
| 351248 | NORMAL |
| 1 | NORMAL |
| 50288 | NORMAL |
| 257966 | NORMAL |
| 42808 | NORMAL |
| 297214 | NORMAL |
| 193990 | NORMAL |
| 337118 | NORMAL |
| 13542 | NORMAL |
| 988716 | NORMAL |
| 273140 | NORMAL |
| 272999 | NORMAL |
| 272983 | NORMAL |
| 272908 | NORMAL |
| 272632 | NORMAL |

| | | | | | |
|---|---|---|---|---|---|
| QAPowertrain | JEFF KENNEDY | TA080430088 | 2T2GK31U58C[redacted] | 12-Feb-08 | 2/12/2008 7:40 |
| QAPowertrain | JEREMY GROGAN | TA080440216 | 2T1KR32E47C[redacted] | 13-Feb-08 | 2/13/2008 11:55 |
| QAPowertrain | JESUS CISNEROS | TA080460303 | 5TEUU42N16Z[redacted] | 15-Feb-08 | 2/15/2008 14:03 |
| QAPowertrain | JOHN BRAGG | TA080460181 | JTHBH96S965[redacted] | 15-Feb-08 | 2/15/2008 10:47 |
| QAPowertrain | JOHN DEAN | TA080440102 | 4T1BF28B34U[redacted] | 13-Feb-08 | 2/13/2008 8:53 |
| QAPowertrain | JOHN MURPHY | TA080450253 | JTEHT05J842[redacted] | 14-Feb-08 | 2/14/2008 13:02 |
| QAPowertrain | JOHN PUGLISI | TA080420300 | JTHBJ46G372[redacted] | 11-Feb-08 | 2/11/2008 12:26 |
| QAPowertrain | JONATHAN AUCLAIR | TA080430153 | 5TBBV54197S[redacted] | 12-Feb-08 | 2/12/2008 8:54 |
| QAPowertrain | JOSEPH AGHASSI | TA080430477 | 5TEKU72NX5Z[redacted] | 12-Feb-08 | 2/12/2008 17:11 |
| QAPowertrain | JOSEPH DARROW | TA080420113 | 4T1BK36B98U[redacted] | 11-Feb-08 | 2/11/2008 8:37 |
| QAPowertrain | JOSHUA ROBERSON | TA080430236 | JTEDS41AX82[redacted] | 12-Feb-08 | 2/12/2008 10:10 |
| QAPowertrain | KEN UNTALAN | TA080460230 | 1NXBR32E08Z[redacted] | 15-Feb-08 | 2/15/2008 11:46 |
| QAPowertrain | KENNETH ALLEN | TA080430143 | 5TDBA22C04S[redacted] | 12-Feb-08 | 2/12/2008 8:43 |
| QAPowertrain | KEVIN THOMAS | TA080440189 | 5TDZK22C57S[redacted] | 13-Feb-08 | 2/13/2008 11:26 |
| QAPowertrain | LEONARD DAVANON | TA080430196 | 5TDBY68A08S[redacted] | 12-Feb-08 | 2/12/2008 9:27 |
| QAPowertrain | LONG NGUYEN | TA080410001 | JTDKB20U587[redacted] | 10-Feb-08 | 2/10/2008 14:35 |
| QAPowertrain | LUCAS COX | TA080430347 | 5TDBT48A45S[redacted] | 12-Feb-08 | 2/12/2008 12:22 |
| QAPowertrain | LUIS VARILLAS | TA080420258 | 4T1BK36B86U[redacted] | 11-Feb-08 | 2/11/2008 11:34 |
| QAPowertrain | MARK LEICHTENBERG | TA080440023 | 5TELU42N58Z[redacted] | 13-Feb-08 | 2/13/2008 6:30 |
| QAPowertrain | MARK PEARSON | TA080430205 | JTNBK46K473[redacted] | 12-Feb-08 | 2/12/2008 9:38 |
| QAPowertrain | MERENA LEDAN | TA080450287 | 4T1BE46K08U[redacted] | 14-Feb-08 | 2/14/2008 14:12 |
| QAPowertrain | MIKE VINSON | TA080430476 | 5TFBV58188X[redacted] | 12-Feb-08 | 2/12/2008 17:08 |
| QAPowertrain | MUSTAPHA RAFIK | TA080430369 | 4T1BE30K16U[redacted] | 12-Feb-08 | 2/12/2008 12:47 |
| QAPowertrain | PATRICK MEEHAN | TA080460002 | JTHBJ46G182[redacted] | 15-Feb-08 | 2/15/2008 4:35 |
| QAPowertrain | Patrick Ristine | TA080430459 | 4T1BK46K17U[redacted] | 12-Feb-08 | 2/12/2008 15:19 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | |
|---|---|---|
| 12-Feb-08 01-JAN-0001 | 2/12/2008 7:40 | 12 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 11:55 | 17,447 |
| | | |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 14:03 | 19,236 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 10:47 | 75,125 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 8:53 | 59,962 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 13:02 | 23,216 |
| | | |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 12:26 | 1,715 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:54 | 1 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 17:11 | 90,909 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 8:37 | 10,531 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 10:10 | 985 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 11:46 | 205 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:43 | 900,971 |
| | | |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 11:26 | 10,417 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 9:27 | 2,691 |
| 10-Feb-08 01-JAN-0001 | 2/10/2008 14:35 | 3 |
| | | |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 12:22 | 20,812 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 11:34 | 6,506 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 6:30 | 3,446 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 9:38 | 27,879 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 14:12 | 4,603 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 17:08 | 10,000 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 12:47 | 34,848 |
| | | |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 4:35 | 2,105 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 15:19 | 2 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| NA | RX350 | 2008 | 60104 |
| | Matrix | 2007 | 9140 |
| | Tacoma | 2006 | 4346 |
| | GS300 | 2006 | 64204 |
| P0442 | Avalon | 2004 | 45081 |
| C0200,C0205,C1201,C1223,C1233,C1244,C1246,C1253,C1254,C1268,C1335,C1340,C278,P1782 | Land Cruiser | 2004 | 37065 |
| | ES350 | 2007 | 62930 |
| P0102 | Tundra | 2007 | 20053 |
| | Tacoma | 2005 | 4388 |
| | Avalon | 2008 | 9190 |
| | Highlander | 2008 | 1059 |
| P0505 | Corolla | 2008 | 4070 |
| | Sienna | 2004 | 9154 |
| | Sienna | 2007 | 34044 |
| | Sequoia | 2008 | 12074 |
| C1310/156,P3000/123,U0100/211,U0100/530 | Prius | 2008 | 4066 |
| | Sequoia | 2005 | 46088 |
| P0456 | Avalon | 2006 | 31135 |
| | Tacoma | 2008 | 33021 |
| | Camry | 2007 | 21100 |
| P0776 | Camry | 2008 | 9214 |
| P133 | Tundra | 2008 | 4388 |
| | Camry | 2006 | 31076 |
| P2237,P2238,P2799 | ES350 | 2008 | 60930 |
| P0100,P0770 | Camry | 2007 | 4160 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | | | |
|---|---|---|---|---|---|
| SOU | SOU | 6 | INITIATED | JEFF KENNEDY | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | JEREMY GROGAN | 2/13/2008 0:00 |
| SFR | SFR | 1 | INITIATED | JESUS CISNEROS | 1/6/2008 0:00 |
| SOU | SOU | 1 | INITIATED | JOHN BRAGG | 2/15/2008 0:00 |
| CAT | CAT | 4 | INITIATED | JOHN DEAN | 2/13/2008 0:00 |
| CAT | CAT | 1 | INITIATED | JOHN MURPHY | 2/14/2008 0:00 |
| EAS | EAS | 4 | INITIATED | JOHN PUGLISI | 2/11/2008 0:00 |
| BOS | BOS | 2 | INITIATED | JONATHAN AUCLAIR | 2/12/2008 0:00 |
| LOS | LOS | 7 | INITIATED | JOSEPH AGHASSI | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | JOSEPH DARROW | 2/11/2008 0:00 |
| SET | SET | 0 | INITIATED | JOSHUA ROBERSON | 2/12/2008 0:00 |
| SFR | SFR | 7 | INITIATED | KEN UNTALAN | 2/15/2008 0:00 |
| SET | SET | 0 | INITIATED | KENNETH ALLEN | 2/12/2008 0:00 |
| CIN | CIN | 5 | INITIATED | KEVIN THOMAS | 2/13/2008 0:00 |
| CHI | CHI | 2 | INITIATED | LEONARD DAVANON | 2/12/2008 0:00 |
| LOS | LOS | 8 | INITIATED | LONG NGUYEN | 2/9/2008 0:00 |
| PTL | PTL | 2 | INITIATED | LUCAS COX | 2/12/2008 0:00 |
| NYR | NYR | 8 | INITIATED | LUIS VARILLAS | 2/11/2008 0:00 |
| KCY | KCY | 8 | INITIATED | MARK LEICHTENBERG | 2/13/2008 0:00 |
| CHI | CHI | 7 | INITIATED | MARK PEARSON | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | MERENA LEDAN | 2/14/2008 0:00 |
| LOS | LOS | 7 | INITIATED | MIKE VINSON | 2/12/2008 0:00 |
| NYR | NYR | 2 | INITIATED | MUSTAPHA RAFIK | 2/12/2008 0:00 |
| SOU | SOU | 4 | INITIATED | PATRICK MEEHAN | 2/15/2008 0:00 |
| LOS | LOS | 0 | INITIATED | Patrick Ristine | 2/12/2008 0:00 |

TOY-TQ001-00033918

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Abnormal Operation |
| Engine/Hybrid System | Fuel System | Unknown | Unspecified |
| | | | |
| Drivetrain | Manual Transmission/Transaxle | Clutch | Noise-Abnormal |
| Engine/Hybrid System | Fuel System | Fuel Line | Appearance Concern |
| Engine/Hybrid System | Emission Control | Unknown | Unspecified |
| Drivetrain | Transfer/4wd/Awd | Shifter | Unspecified |
| | | | |
| Drivetrain | Automatic Transmission/Transaxle | Unknown | Engagement/slippage |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Control | Unknown | Noise-wind noise/whistle |
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Abnormal Operation |
| Engine/Hybrid System | Emission Control | Unknown | Unspecified |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| | | | |
| Drivetrain | Axle/Differential | Unknown | Noise-Abnormal |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Control | ECU | MIL/Warning Light ON |
| | | | |
| Drivetrain | Transfer/4wd/Awd | Shift Function | Inoperative |
| Engine/Hybrid System | Emission Control | Charcoal Canister | Abnormal Operation |
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Engagement/slippage |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Drivetrain | Automatic Transmission/Transaxle | Fluid Dip Stick | Condition-Not-Listed |
| Engine/Hybrid System | Engine Control | Driveability | Stalls/Quits |
| Engine/Hybrid System | Engine Control | Driveability | Surge |
| | | | |
| Engine/Hybrid System | Engine Control | ECU | Abnormal Operation |
| Drivetrain | Automatic Transmission/Transaxle | Unknown | Surge |

TOY-TQ001-00033919

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

harsh shift or double bump sensation 3rd to 4th shift
note:snapshot at 2nd flag shows data at shift change.see attached snapshot

noise apear to be from t/o bearring.it stops when
clutch pedal is press in.
7lc campaign. found corrosion in fuel rail
evap small leak
engine light on vsc lights on
c/s states that the vechile is not shifting correctly. when going to accelerate, a hesitation is felt. customer is using premium fuel.

hooked up scan and printed health check, no dtcs present and no updates available. trans fluid level was checked as per tsb, fluid level is ok. reset trans memory and drove the car to set proper shift pattern. car is shifting normally and accelerating smoothly at this time. unable to duplicate customers complaint.
training case
901 class
shift pattern from 1st - 4th erratic. shifting late in low gears, shifting early in 3 and 4th.
training case
based on sfi system po505 idle controll system manual, no pcv leakage or damages,no leakages from air induction, replace throttle body.
training case
differential whine when driving vehicle between 20 to 55 mph. noise louder when decelerating. noise dissappears when vehicle is put into neutral while noise is present when driving vehicle
training case
the engine can not start and the scantool can comunication with other ecu except engine ecu.
shifted into 4wd, would not go into 2wd after actuator replaced. found cdl switch inop. timing issue within actuator. replaced actuator and reassembled. now works ok.
very smallleak detected
customer states when take off from stop somtimes feels chatter between 2nd or 3rd gear
training case
vehicle revs high on 2nd gear and when putting in reverse or into drive makes a loud clunk noise
901 training case
customer states when vehicle is being driven rpm goes to 7000 rpm?
mil on
had fts at dealership sop engine harness
training case

TOY-TQ001-00033920

| | | | |
|---|---|---|---|
| LEXUS | JEFF KENNEDY | y | KENNEDY, JEFF |
| TOYOTA | JEREMY GROGAN | y | GROGAN, JEREMY |
| TOYOTA | JESUS CISNEROS | y | CISNEROS, JESUS |
| LEXUS | JOHN BRAGG | y | BRAGG, JOHN |
| TOYOTA | JOHN DEAN | y | DEAN, JOHN |
| TOYOTA | JOHN MURPHY | y | MURPHY, JOHN |
| LEXUS | JOHN PUGLISI | y | PUGLISI, JOHN |
| TOYOTA | JONATHAN AUCLAIR | y | AUCLAIR, JONATHAN |
| TOYOTA | JOSEPH AGHASSI | y | AGHASSI, JOSEPH |
| TOYOTA | JOSEPH DARROW | y | DARROW, JOSEPH |
| TOYOTA | JOSHUA ROBERSON | y | ROBERSON, JOSHUA |
| TOYOTA | KEN UNTALAN | y | UNTALAN, KEN |
| TOYOTA | KENNETH ALLEN | y | ALLEN, KENNETH |
| TOYOTA | KEVIN THOMAS | y | THOMAS, KEVIN |
| TOYOTA | LEONARD DAVANON | y | DAVANON, LEONARD |
| TOYOTA | LONG NGUYEN | y | NGUYEN, LONG |
| TOYOTA | LUCAS COX | y | COX, LUCAS |
| TOYOTA | LUIS VARILLAS | y | VARILLAS, LUIS |
| TOYOTA | MARK LEICHTENBERG | y | LEICHTENBERG, MARK |
| TOYOTA | MARK PEARSON | y | PEARSON, MARK |
| TOYOTA | MERENA LEDAN | y | LEDAN, MERENA |
| TOYOTA | MIKE VINSON | y | VINSON, MIKE |
| TOYOTA | MUSTAPHA RAFIK | y | RAFIK, MUSTAPHA |
| LEXUS | PATRICK MEEHAN | y | MEEHAN, PATRICK |
| TOYOTA | Patrick Ristine | y | RISTINE, PATRICK |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | |
|---|---|
| LEXUS OF MOBILE | QAPowertrain |
| TOYOTA OF VERO BEACH | QAPowertrain |
| | |
| PIERCEY TOYOTA | QAPowertrain |
| SEWELL LEXUS | QAPowertrain |
| TOYOTA OF STAFFORD | QAPowertrain |
| THOMPSON TOYOTA, INC. | QAPowertrain |
| | |
| RAY CATENA LEXUS/FREEHOLD | QAPowertrain |
| BOCH TOYOTA, INC. | QAPowertrain |
| TOYOTA OF RIVERSIDE | QAPowertrain |
| DAYTONA TOYOTA | QAPowertrain |
| SERRA TOYOTA, INC. | QAPowertrain |
| FREEMAN TOYOTA | QAPowertrain |
| STADIUM TOYOTA, INC. | QAPowertrain |
| | |
| PERFORMANCE TOYOTA | QAPowertrain |
| LOMBARD TOYOTA | QAPowertrain |
| DCH TOYOTA OF OXNARD | QAPowertrain |
| | |
| TOYOTA OF TACOMA | QAPowertrain |
| NEW ROCHELLE TOYOTA | QAPowertrain |
| TIM CORWIN TOYOTA | QAPowertrain |
| RIVERSIDE TWN & CNTRY TOY | QAPowertrain |
| LEHMAN TOYOTA | QAPowertrain |
| TOYOTA OF RIVERSIDE | QAPowertrain |
| PENN TOYOTA | QAPowertrain |
| | |
| LEXUS OF CLEARWATER | QAPowertrain |
| LOS ANGELES REGION | QAPowertrain |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | |
|---|---|
| 563575 | NORMAL |
| 389078 | NORMAL |
| | |
| 501412 | NORMAL |
| 1383559 | NORMAL |
| 99605 | NORMAL |
| 398442 | NORMAL |
| | |
| 393644 | NORMAL |
| 1 | NORMAL |
| 0 | NORMAL |
| 314885 | NORMAL |
| 1 | NORMAL |
| 693621 | NORMAL |
| 1 | NORMAL |
| | |
| 75256 | NORMAL |
| 1 | NORMAL |
| 516263 | NORMAL |
| | |
| 203275 | NORMAL |
| 164894 | NORMAL |
| 253544 | NORMAL |
| 1 | NORMAL |
| 129593 | NORMAL |
| 1 | NORMAL |
| 218945 | NORMAL |
| | |
| 469489 | NORMAL |
| 11111 | NORMAL |

| | | | | | |
|---|---|---|---|---|---|
| QAPowertrain | PAUL MUEHLING | TA080460054 | 4T1BK46K37U[redacted] | 15-Feb-08 | 2/15/2008 7:37 |
| QAPowertrain | PHILIP BOWER | TA080430152 | 5TDBA22C14S[redacted] | 12-Feb-08 | 2/12/2008 8:53 |
| QAPowertrain | RANDY MILLER | TA080430411 | 5TETX22N17Z[redacted] | 12-Feb-08 | 2/12/2008 13:51 |
| QAPowertrain | RANDY NASH | TA080420144 | JTHBK262275[redacted] | 11-Feb-08 | 2/11/2008 9:04 |
| QAPowertrain | RAY JENKINS | TA080430138 | 4T1BE46K47U[redacted] | 12-Feb-08 | 2/12/2008 8:38 |
| QAPowertrain | RAY JENKINS | TA080420061 | JTEGF21A220[redacted] | 11-Feb-08 | 2/11/2008 7:29 |
| QAPowertrain | RAY THOMAS | TA080420238 | 2T1BR32E88C[redacted] | 11-Feb-08 | 2/11/2008 10:58 |
| QAPowertrain | RAYMOND LEHNER | TA080430352 | 5TBBT54137S[redacted] | 12-Feb-08 | 2/12/2008 12:29 |
| QAPowertrain | RICH HAWKINS | TA080420339 | 4T1BK36B77U[redacted] | 11-Feb-08 | 2/11/2008 13:22 |
| QAPowertrain | RICHARD KING | TA080460111 | JTHBJ46G372[redacted] | 15-Feb-08 | 2/15/2008 8:52 |
| QAPowertrain | ROBERT ANDERSON | TA080450152 | 4T1BE32K42U[redacted] | 14-Feb-08 | 2/14/2008 10:17 |
| QAPowertrain | ROBERT TAYLOR | TA080430120 | JTJHK31U282[redacted] | 12-Feb-08 | 2/12/2008 8:16 |
| QAPowertrain | ROGER MARTIN | TA080420278 | 5TBBV54177S[redacted] | 11-Feb-08 | 2/11/2008 11:51 |
| QAPowertrain | RONALD BUCKLER | TA080420128 | 5TBDV58148S[redacted] | 11-Feb-08 | 2/11/2008 8:50 |
| QAPowertrain | RONALD RAUCHFUSS | TA080440220 | 5TBBV54147S[redacted] | 13-Feb-08 | 2/13/2008 12:04 |
| QAPowertrain | RYAN KOZA | TA080430209 | JTEBU17R980[redacted] | 12-Feb-08 | 2/12/2008 9:41 |
| QAPowertrain | RYAN SHEETS | TA080460091 | 4T1BE32K73U[redacted] | 15-Feb-08 | 2/15/2008 8:31 |
| QAPowertrain | SAM PHU | TA080430427 | 5TBBV54107S[redacted] | 12-Feb-08 | 2/12/2008 14:16 |
| QAPowertrain | SEAN STRAWN | TA080430435 | JTMBK34V365[redacted] | 12-Feb-08 | 2/12/2008 14:26 |
| QAPowertrain | Terril Geer | TA080430475 | 1NXBR32E95Z[redacted] | 12-Feb-08 | 2/12/2008 17:07 |
| QAPowertrain | THOMAS STOREY | TA080420370 | 5TFBV54147X[redacted] | 11-Feb-08 | 2/11/2008 14:18 |
| QAPowertrain | TIM BERCKMILLER | TA080420135 | JTEES43A282[redacted] | 11-Feb-08 | 2/11/2008 9:00 |
| QAPowertrain | TODD BIALAS | TA080430185 | JTEES42AX82[redacted] | 12-Feb-08 | 2/12/2008 9:16 |
| QAPowertrain | TOMMY BOST | TA080430439 | JTEBU11F170[redacted] | 12-Feb-08 | 2/12/2008 14:31 |
| QAPowertrain | VICTOR VLIET | TA080470003 | 5TFRV54147X[redacted] | 16-Feb-08 | 2/16/2008 5:49 |
| QAPowertrain | WADE BURGEE | TA080450238 | 5TFCV54147X[redacted] | 14-Feb-08 | 2/14/2008 12:41 |
| QAPowertrain | WESLEY ANDERSON | TA080450286 | 5TEKU72N58Z[redacted] | 14-Feb-08 | 2/14/2008 14:08 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | |
|---|---|---|
| 15-Feb-08 01-JAN-0001 | 2/15/2008 7:37 | 12,883 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:53 | 6,824 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 13:51 | 9,190 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 9:04 | 16,821 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:38 | 18,807 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 7:29 | 83,545 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 10:58 | 833 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 12:29 | 6,864 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 13:22 | 23,100 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 8:52 | 2,682 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 10:17 | 52,752 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 8:16 | 3,986 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 11:51 | 6,925 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 8:50 | 567 |
| 13-Feb-08 01-JAN-0001 | 2/13/2008 12:04 | 14,182 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 9:41 | 8,946 |
| 15-Feb-08 01-JAN-0001 | 2/15/2008 8:31 | 83,411 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 14:16 | 7,502 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 14:26 | 140 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 17:07 | 200 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 14:18 | 25,090 |
| 11-Feb-08 01-JAN-0001 | 2/11/2008 9:00 | 2,319 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 9:16 | 430 |
| 12-Feb-08 01-JAN-0001 | 2/12/2008 14:31 | 10,238 |
| 16-Feb-08 01-JAN-0001 | 2/16/2008 5:49 | 3,058 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 12:41 | 7,124 |
| 14-Feb-08 01-JAN-0001 | 2/14/2008 14:08 | 5,040 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| | Camry | 2007 | 24077 |
| P0113 | Sienna | 2004 | 20114 |
| P2195 | Tacoma | 2007 | 34036 |
| P0303 | IS250 | 2007 | 60301 |
| | Camry | 2007 | 9158 |
| | Highlander | 2002 | 9158 |
| P0300 | Corolla | 2008 | 37174 |
| | Tundra | 2007 | 31160 |
| | Avalon | 2007 | 34085 |
| P043E,P043F,P2401,P2402,P2419 | ES350 | 2007 | 63231 |
| | Camry | 2002 | 36052 |
| | RX350 | 2008 | 64802 |
| | Tundra | 2007 | 32111 |
| | Tundra | 2008 | 45027 |
| | Tundra | 2007 | 29086 |
| | 4Runner | 2008 | 12034 |
| P0420 | Camry | 2003 | 5064 |
| | Tundra | 2007 | 4005 |
| | RAV4 | 2006 | 4180 |
| P0113 | Corolla | 2005 | 4160 |
| | Tundra | 2007 | 1059 |
| | Highlander | 2008 | 37177 |
| | Highlander | 2008 | 12134 |
| P0102,P0113 | FJ Cruiser | 2007 | 4456 |
| | Tundra | 2007 | 10108 |
| | Tundra | 2007 | 45083 |
| | Tacoma | 2008 | 10104 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | | | |
|---|---|---|---|---|---|
| KCY | KCY | 2 | INITIATED | PAUL MUEHLING | 2/15/2008 0:00 |
| BOS | BOS | 1 | INITIATED | PHILIP BOWER | 2/12/2008 0:00 |
| CIN | CIN | 3 | INITIATED | RANDY MILLER | 2/12/2008 0:00 |
| SOU | SOU | 1 | INITIATED | RANDY NASH | 2/11/2008 0:00 |
| SET | SET | 0 | INITIATED | RAY JENKINS | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | RAY JENKINS | 2/9/2008 0:00 |
| CAT | CAT | 6 | INITIATED | RAY THOMAS | 2/11/2008 0:00 |
| NYR | NYR | 7 | INITIATED | RAYMOND LEHNER | 2/12/2008 0:00 |
| CIN | CIN | 5 | INITIATED | RICH HAWKINS | 2/11/2008 0:00 |
| SOU | SOU | 5 | INITIATED | RICHARD KING | 2/15/2008 0:00 |
| PTL | PTL | 5 | INITIATED | ROBERT ANDERSON | 10/17/2006 0:00 |
| CEN | CEN | 4 | INITIATED | ROBERT TAYLOR | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | ROGER MARTIN | 2/8/2008 0:00 |
| CAT | CAT | 4 | INITIATED | RONALD BUCKLER | 2/11/2008 0:00 |
| NYR | NYR | 5 | INITIATED | RONALD RAUCHFUSS | 2/13/2008 0:00 |
| CHI | CHI | 2 | INITIATED | RYAN KOZA | 2/12/2008 0:00 |
| DEN | DEN | 7 | INITIATED | RYAN SHEETS | 2/15/2008 0:00 |
| LOS | LOS | 9 | INITIATED | SAM PHU | 2/12/2008 0:00 |
| LOS | LOS | 9 | INITIATED | SEAN STRAWN | 2/12/2008 0:00 |
| LOS | LOS | 0 | INITIATED | Terril Geer | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | THOMAS STOREY | 2/11/2008 0:00 |
| CAT | CAT | 6 | INITIATED | TIM BERCKMILLER | 2/11/2008 0:00 |
| CHI | CHI | 2 | INITIATED | TODD BIALAS | 2/12/2008 0:00 |
| LOS | LOS | 9 | INITIATED | TOMMY BOST | 2/12/2008 0:00 |
| SET | SET | 0 | INITIATED | VICTOR VLIET | 2/16/2008 0:00 |
| CAT | CAT | 4 | INITIATED | WADE BURGEE | 2/14/2008 0:00 |
| SET | SET | 0 | INITIATED | WESLEY ANDERSON | 2/14/2008 0:00 |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Hesitation/Stumble |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Control | Driveability | Surge |
| Engine/Hybrid System | Engine Mechanical | Unknown | Misses |
| Engine/Hybrid System | Engine Control | Driveability | Hesitation/Stumble |
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Engagement/slippage |
| Engine/Hybrid System | Engine Control | Driveability | Abnormal Operation |
| Drivetrain | Automatic Transmission/Transaxle | Shift Function | Engagement/slippage |
| Drivetrain | Automatic Transmission/Transaxle | Unknown | Engagement/slippage |
| Engine/Hybrid System | Emission Control | Charcoal Canister | Abnormal Operation |
| Engine/Hybrid System | Engine Mechanical | Fluid | Leak |
| Engine/Hybrid System | Engine Control | Driveability | Stalls/Quits |
| Drivetrain | Drive Shaft/Propeller Shaft | Unknown | Abnormal Operation |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Drivetrain | Axle/Differential | Unknown | Noise-wind noise/whistle |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Control | Driveability | MIL/Warning Light ON |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Control | Driveability | Stalls/Quits |
| Drivetrain | Drive Shaft/Propeller Shaft | Unknown | Condition-Not-Listed |
| Engine/Hybrid System | Engine Mechanical | Unknown | Unspecified |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Engine/Hybrid System | Engine Control | Driveability | Unspecified |
| Drivetrain | Drive Shaft/Propeller Shaft | Unknown | Vibration |
| Drivetrain | Axle/Differential | Axle/Hub | Noise-Abnormal |
| Engine/Hybrid System | Intake/Exhaust | Exhaust Pipe | Noise-Abnormal |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

when hitting passing gear at 45mph trans downshifts rpms jump up2000 andcar will take off did reprogram of ecu in october of 07 car shifts normaly otherwise.
training case
hesitation and surge on acceleration
check engine light flashes. has had cylinder heads removed and valves ground. swap #3 plug with #5 and #3 coil with #1 miss stays on #3
vehicle has current ecu calibrations
harsh 2-1 downshift
see case #ta080230157
customer states after cold soak when the transmission is first placed into gear the vehicle feels as if it is in neutral and the vehicle will not accelerate. if the vehicle warms up the vehicle drives normally

the check engine light came on with the above listed codes. it appears these codes were set when vehicle ran the self test. we performed the self test and it set the codes again.
oil pan was replace in oct 17 2006 for oil leak in back of engine,we place oil pan an is leaking again at the front part in the middle in the back side, sealer looks good, no leaks from upper part of tming cover.

checked driveshaft per campaign. failed punch test
training case
customer states hears a rotational/light grinding noise at low speeds approx 30-35 mph stops when put into 4 wd. tech test drove can not duplicate condition. tech test drove with chassis ears attached can hear whirling/gear clashing type noise in 2wd in 4 wd noise sounds normal gear whine. chassis ears were attached to the front diff only.
training case
mil on with dtc p0420, replaced cat as per tsb #eg024-04 during reflash techstream came up with an error code and would not communicate with vehicle ecm inop
training case
training case
901 training case
70g inspection failed
training case
training case
training case
vibration in floorboard, cyclic niose heard between 55-65mph.

when sitting inside vehicle noise can be herd from cat converter huming noise

TOY-TQ001-00033929

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | | |
|---|---|---|---|
| TOYOTA | PAUL MUEHLING | y | MUEHLING, PAUL |
| TOYOTA | PHILIP BOWER | y | BOWER, PHILIP |
| TOYOTA | RANDY MILLER | y | MILLER, RANDY |
| LEXUS | RANDY NASH | y | NASH, RANDY |
| TOYOTA | RAY JENKINS | y | JENKINS, RAY |
| TOYOTA | RAY JENKINS | y | JENKINS, RAY |
| TOYOTA | RAY THOMAS | y | THOMAS, RAY |
| TOYOTA | RAYMOND LEHNER | y | LEHNER, RAYMOND |
| TOYOTA | RICH HAWKINS | y | HAWKINS, RICH |
| LEXUS | RICHARD KING | y | KING, RICHARD |
| TOYOTA | ROBERT ANDERSON | y | ANDERSON, ROBERT |
| LEXUS | ROBERT TAYLOR | y | TAYLOR, ROBERT |
| TOYOTA | ROGER MARTIN | y | MARTIN, ROGER |
| TOYOTA | RONALD BUCKLER | y | BUCKLER, RONALD |
| TOYOTA | RONALD RAUCHFUSS | y | RAUCHFUSS, RONALD |
| TOYOTA | RYAN KOZA | y | KOZA, RYAN |
| TOYOTA | RYAN SHEETS | y | SHEETS, RYAN |
| TOYOTA | SAM PHU | y | PHU, SAM |
| TOYOTA | SEAN STRAWN | y | STRAWN, SEAN |
| TOYOTA | Terril Geer | y | GEER, TERRIL |
| TOYOTA | THOMAS STOREY | y | STOREY, THOMAS |
| TOYOTA | TIM BERCKMILLER | y | BERCKMILLER, TIM |
| TOYOTA | TODD BIALAS | y | BIALAS, TODD |
| TOYOTA | TOMMY BOST | y | BOST, TOMMY |
| TOYOTA | VICTOR VLIET | y | VLIET, VICTOR |
| TOYOTA | WADE BURGEE | y | BURGEE, WADE |
| TOYOTA | WESLEY ANDERSON | y | ANDERSON, WESLEY |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | |
|---|---|
| JAY WOLFE TOYOTA OF W CTY | QAPowertrain |
| ACTON TOYOTA | QAPowertrain |
| METRO TOYOTA | QAPowertrain |
| PARKER LEXUS | QAPowertrain |
| LIPTON TOYOTA | QAPowertrain |
| LIPTON TOYOTA | QAPowertrain |
| NORTH HILLS TOYOTA | QAPowertrain |
| WEST HERR TOYOTA | QAPowertrain |
| KINGS TOYOTA, INC. | QAPowertrain |
| JOHNSON LEXUS OF DURHAM | QAPowertrain |
| LITHIA TOYOTA SCION | QAPowertrain |
| LEXUS OF MADISON | QAPowertrain |
| MODERN TOYOTA | QAPowertrain |
| ALEXANDRIA TOYOTA | QAPowertrain |
| TOYOTA OF VINELAND | QAPowertrain |
| ELMHURST TOYOTA | QAPowertrain |
| EHRLICH TOYOTA AND SCION | QAPowertrain |
| BOB BAKER TOY-LEMON GROVE | QAPowertrain |
| TOYOTA OF EL CAJON - TCSC | QAPowertrain |
| LOS ANGELES REGION | QAPowertrain |
| SERRA TOYOTA, INC. | QAPowertrain |
| KENNY ROSS TOYOTA | QAPowertrain |
| OAKBROOK TOY. IN WESTMONT | QAPowertrain |
| TOYOTA OF EL CAJON | QAPowertrain |
| CHEROKEE COUNTY TOYOTA | QAPowertrain |
| LEESBURG TOYOTA | QAPowertrain |
| TEAM TOYOTA | QAPowertrain |

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

| | | |
|---|---|---|
| | 84745 | NORMAL |
| | 1 | NORMAL |
| | 668741 | NORMAL |
| | 222932 | NORMAL |
| | 191308 | NORMAL |
| | 190913 | NORMAL |
| | 118322 | NORMAL |
| | | |
| | 114526 | NORMAL |
| | 558792 | NORMAL |
| | | |
| | 238654 | NORMAL |
| | | |
| | 601007 | NORMAL |
| # 000001 | | NORMAL |
| | 449642 | NORMAL |
| | 1 | NORMAL |
| | | |
| | | |
| | 197578 | NORMAL |
| | 1 | NORMAL |
| | | |
| | 6125222 | NORMAL |
| | 1 | NORMAL |
| | 1 | NORMAL |
| | 1 | NORMAL |
| | 198084 | NORMAL |
| | 1 | NORMAL |
| | 1 | NORMAL |
| | 1 | NORMAL |
| | 273483 | NORMAL |
| | 95500 | NORMAL |
| | 9917 | NORMAL |

TOY-TQ001-00033932